



Contact

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Mohammadpur Bosila, Dhaka

Skills

- Communication
- MS word
- Press release
- Team work
- MS Power point
- Research
- Speech writing
- Critical thinking
- Campaign design
- Internal communication
- Canva

Language

English

Bangla

Reference

Dr Rehena Khatun

Deputy Director
Directorate of inspection and audit
01711123560

SHARMIN AKTER RUPALY

I have done my undergraduate from University of Liberal Arts Bangladesh, majoring in Public Relations under Media Studies and Journalism Department. I excel under pressure, adapt quickly, and consistently meet deadlines. My goal is to contribute to an esteemed organization while enhancing my professional growth.

Education

● BSS in Media Studies and Journalism

University of Liberal Arts Bangladesh (2019-2025)
CGPA-3.40 Major- Public Relations

● HSC

Birshreshtha Munshi Abdur Rouf Public College
(2016-2018)
GPA-4.8 Science

● SSC

YWCA Higher Secondary Girls School (2004-2016)
GPA-5.00 Science

Experience

bKash(2024 to 2025)

Work as an Executive

bKash digital service management.

responsibilities

- ensure service performance and compliance with SLAs and KPIs.
- Help to solve problems right as customer appear.
- Manage the Communication process to understand customer needs.
- campaign related concern and suggestion

PR4U (2022-2023)

PR4U is ULAB's Public Relations apprenticeship program, where students develop advanced PR skills like communication strategies, event management, media relations, crisis management, and public speaking.

Certificates and Achievements

- Certificate of The Bangladesh National Cadet Corps (BNCC) volunteer reserve defense force comprising Navy college students.