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Homework Assignment 0: Survey

1. Survey friends, family, neighbors, classmates, etc.: What problem do you have that you would like to have a website and/or a mobile app to help you solve?

2. Look up to see what/if any solutions exist that could help each person with their needs/desires.

3. If you find one (or more):

    1. Tell the person about that solution.

    2. Ask them to get and test it.

    3. Ask them to tell you what they like about it, and what they don't like.

    4. Ask them if they could suggest improvements.

Solution:

Person ID	Problem	App/Website found	Likes	Don't like	Improvement
1	Difficult to check the current location of shuttle and no payment system.	RouteShout 2.0	Since there is no other option in person 1's area, she is depended on this app for her daily transit. Sometimes it gives accurate information about when shuttle will com.	It's complicated for her to pinpoint the exact location of the shuttle. Currently there is no payment method for the ride, so you need to carry cash always.	For a citizen who is not that much comfortable with tracking map, it will be better if location is written in textual message along with the approximate arrival time in her location. Also need to include payment method so that people can easily buy ride using their credit/debit card rather than carrying cash.
2	Send money time	Taptap Send	Instant money transfers from	For instant money transfer,	For bank-to-bank money transfer, there is some

	increase for bank-to-bank transfer		card to bank and conversion price is literally higher than any other money transfer app.	you need to transfer amount from visa card which concerns security.	verification steps that needs to be done in the bank from where we want to transfer. The app developer should introduce this procedure and along that their database security system should be monitored more strictly so that customer's information doesn't get leaked.
3	Unknown people get connected without notification.	Imo	Convenient platform to communicate people specially via video call around the world with just a contact number.	Cell no. reveals to the unwanted community around one's location so faces unknown audio/video calls which is disturbing.	Sharing information to nearby people should be stopped so that people can rely upon this app more for communication.