

Subtype DAIKIN ALTHERMA 3 R F 11KW (230L)

Certificate Holder	DAIKIN Europe N.V.
Address	Zandvoordestraat 300
ZIP	B-8400
City	Oostende
Country	BE
Certification Body	DIN CERTCO Gesellschaft für Konformitätsbewertung mbH
Subtype title	DAIKIN ALTHERMA 3 R F 11KW (230L)
Registration number	011-1W0495
Heat Pump Type	Outdoor Air/Water
Refrigerant	R32
Mass of Refrigerant	3.8 kg
Certification Date	10.11.2021
Testing basis	HP KEYMARK certification scheme rules rev. 8

Model ERLA11DV3 / EBVH11S23D(6V/9W)

Model name	ERLA11DV3 / EBVH11S23D(6V/9W)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	182 %	126 %
Prated	10 kW	10 kW
SCOP	4.63	3.23
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.37	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.74	4.81
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.54	6.41
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.8 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.73	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4462 kWh	6397 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)

Sound power level outdoor 62 dB(A) 62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	237 %	161 %
Prated	10.00 kW	10.00 kW
SCOP	6.00	4.10
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.80 kW	9.00 kW
COP Tj = +2°C	3.64	2.24
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.68
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.81	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2228 kWh	3258 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Poff	23 W	
PTO	23 W	
PSB	23 W	
PCK	0 W	

Model ERLA11DV3 / EBVH16SU23D6V

Model name	ERLA11DV3 / EBVH16SU23D6V
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	182 %	131 %
Prated	10 kW	10 kW
SCOP	4.61	3.23
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.35	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.69	4.79
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.47	6.38
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.9 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.72	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4479 kWh	6405 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)

Sound power level outdoor 62 dB(A) 62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	237 %	161 %
Prated	10.00 kW	10.00 kW
SCOP	6.00	4.09
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.20 kW	9.00 kW
COP Tj = +2°C	3.80	2.23
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.67
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.80	2.40
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2228 kWh	3262 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Poff	23 W	
PTO	23 W	
PSB	23 W	
PCK	0 W	

Model ERLA11DV3 / EBVX11S23D(6V/9W)

Model name	ERLA11DV3 / EBVX11S23D(6V/9W)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	+7°C/12°C
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	
Cooling capacity	11.18	
EER	3.22	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	186 %	128 %
Prated	10 kW	10 kW
SCOP	4.72	3.27
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.37	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.74	4.81
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.54	6.41
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.8 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.73	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4378 kWh	6312 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62 dB(A)	62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	248 %	166 %
Prated	10.00 kW	10.00 kW
SCOP	6.28	4.23
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.80 kW	9.00 kW
COP Tj = +2°C	3.64	2.24
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.68
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.81	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2126 kWh	3157 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Pdesignc	11.00 kW	
SEER	5.92	
Pdc Tj = 35°C	11.00 kW	
EER Tj = 35°C	3.19	
Pdc Tj = 30°C	8.10 kW	
EER Tj = 30°C	4.94	
Cdc Tj = 30 °C	0.990	
Pdc Tj = 25°C	5.70 kW	

EER Tj = 25°C	7.18
Cdc Tj = 25 °C	0.970
Pdc Tj = 20°C	5.90 kW
EER Tj = 20°C	8.47
Cdc Tj = 20 °C	0.970
Poff	23 W
PTO	23 W
PSB	23 W
PCK	0 W
Annual energy consumption Qce	1116 kWh

Model ERLA11DV3 / EBVZ16S23D(6V/9W)

Model name	ERLA11DV3 / EBVZ16S23D(6V/9W)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	182 %	131 %
Prated	10 kW	10 kW
SCOP	4.61	3.23
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.35	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.69	4.79
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.47	6.38
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.9 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.72	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4479 kWh	6405 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)

Sound power level outdoor 62 dB(A) 62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	237 %	161 %
Prated	10 kW	10.00 kW
SCOP	6.00	4.09
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.20 kW	9.00 kW
COP Tj = +2°C	3.80	2.23
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.67
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.80	2.40
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2228 kWh	3262 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Poff	23 W	
PTO	23 W	
PSB	23 W	
PCK	0 W	

Model ERLA11DW1 / EBVH11S23D(6V/9W)

Model name	ERLA11DW1 / EBVH11S23D(6V/9W)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	182 %	126 %
Prated	10 kW	10 kW
SCOP	4.63	3.23
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.37	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.74	4.81
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.54	6.41
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.8 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.73	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4462 kWh	6397 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)

Sound power level outdoor	62 dB(A)	62 dB(A)
EN 14825 Warmer Climate		
	Low temperature	Medium temperature
η_s	236 %	161 %
Prated	10 kW	10 kW
SCOP	6.00	4.10
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.8 kW	9.0 kW
COP Tj = +2°C	3.64	2.24
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	6.7 kW	6.2 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.2 kW	5.0 kW
COP Tj = 12°C	7.87	5.68
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.5 kW
COP Tj = Tbiv	3.81	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.80 kW	1.50 kW
Annual energy consumption Qhe	2228 kWh	3258 kWh
EN 14825 Cooling		
	+7°C/+12°C	+18°C/+23°C
Poff	23 W	
PTO	23 W	
PSB	23 W	
PCK	0 W	

Model ERLA11DW1 / EBVH16SU23D6V

Model name	ERLA11DW1 / EBVH16SU23D6V
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	182 %	131 %
Prated	10 kW	10 kW
SCOP	4.61	3.23
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.35	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.69	4.79
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.47	6.38
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.9 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.72	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4479 kWh	6405 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)

Sound power level outdoor 62 dB(A) 62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	237 %	161 %
Prated	10 kW	10 kW
SCOP	6.00	4.09
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.2 kW	9.0 kW
COP Tj = +2°C	3.80	2.23
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	6.7 kW	6.2 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.2 kW	5.0 kW
COP Tj = 12°C	7.87	5.67
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.5 kW
COP Tj = Tbiv	3.80	2.40
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.80 kW	1.50 kW
Annual energy consumption Qhe	2228 kWh	3262 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Poff	23 W	
PTO	23 W	
PSB	23 W	
PCK	0 W	

Model ERLA11DW1 / EBVX11S23D(6V/9W)

Model name	ERLA11DW1 / EBVX11S23D(6V/9W)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	+7°C/12°C
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	
Cooling capacity	11.18	
EER	3.22	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	186 %	128 %
Prated	10 kW	10 kW
SCOP	4.72	3.27
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.37	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.74	4.81
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.54	6.41
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.8 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.73	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4378 kWh	6312 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62 dB(A)	62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	248 %	166 %
Prated	10.00 kW	10.00 kW
SCOP	6.28	4.23
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.80 kW	9.00 kW
COP Tj = +2°C	3.64	2.24
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.68
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.81	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2126 kWh	3157 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Pdesignc	11.00 kW	
SEER	5.92	
Pdc Tj = 35°C	11.00 kW	
EER Tj = 35°C	3.19	
Pdc Tj = 30°C	8.10 kW	
EER Tj = 30°C	4.94	
Cdc Tj = 30 °C	0.990	
Pdc Tj = 25°C	5.70 kW	

EER Tj = 25°C	7.18
Cdc Tj = 25 °C	0.970
Pdc Tj = 20°C	5.90 kW
EER Tj = 20°C	8.47
Cdc Tj = 20 °C	0.970
Poff	23 W
PTO	23 W
PSB	23 W
PCK	0 W
Annual energy consumption Qce	1116 kWh

Model ERLA11DW1 / EBVZ16S23D(6V/9W)

Model name	ERLA11DW1 / EBVZ16S23D(6V/9W)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	182 %	131 %
Prated	10 kW	10 kW
SCOP	4.61	3.23
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.35	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.69	4.79
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.47	6.38
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.9 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.72	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4479 kWh	6405 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)

Sound power level outdoor	62 dB(A)	62 dB(A)
EN 14825 Warmer Climate		
	Low temperature	Medium temperature
η_s	237 %	161 %
Prated	10.00 kW	10.00 kW
SCOP	6.00	4.09
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.20 kW	9.00 kW
COP Tj = +2°C	3.80	2.23
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.67
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.80	2.40
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2228 kWh	3262 kWh
EN 14825 Cooling		
	+7°C/+12°C	+18°C/+23°C
Poff	23 W	
PTO	23 W	
PSB	23 W	
PCK	0 W	

Model ERLA11DV3 / EBVH11S23D(6V/9W) + cooling kit

Model name	ERLA11DV3 / EBVH11S23D(6V/9W) + cooling kit
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	+7°C/12°C
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	
Cooling capacity	11.18	
EER	3.22	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	186 %	128 %
Prated	10 kW	10 kW
SCOP	4.72	3.27
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.37	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.74	4.81
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.54	6.41
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.8 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.73	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4378 kWh	6312 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62 dB(A)	62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	248 %	166 %
Prated	10.00 kW	10.00 kW
SCOP	6.28	4.23
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.80 kW	9.00 kW
COP Tj = +2°C	3.64	2.24
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.68
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.81	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2126 kWh	3157 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Pdesignc	11.00 kW	
SEER	5.92	
Pdc Tj = 35°C	11.00 kW	
EER Tj = 35°C	3.19	
Pdc Tj = 30°C	8.10 kW	
EER Tj = 30°C	4.94	
Cdc Tj = 30 °C	0.990	
Pdc Tj = 25°C	5.70 kW	

EER Tj = 25°C	7.18
Cdc Tj = 25 °C	0.970
Pdc Tj = 20°C	5.90 kW
EER Tj = 20°C	8.47
Cdc Tj = 20 °C	0.970
Poff	23 W
PTO	23 W
PSB	23 W
PCK	0 W
Annual energy consumption Qce	1116 kWh

Model ERLA11DW1 / EBVZ11S23D(6V/9W) + cooling kit

Model name	ERLA11DW1 / EBVZ11S23D(6V/9W) + cooling kit
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	+7°C/12°C
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	
Cooling capacity	11.18	
EER	3.22	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	186 %	128 %
Prated	10 kW	10 kW
SCOP	4.72	3.27
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.37	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.74	4.81
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.54	6.41
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.8 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.73	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4378 kWh	6312 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62 dB(A)	62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	248 %	166 %
Prated	10.00 kW	10.00 kW
SCOP	6.28	4.23
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.80 kW	9.00 kW
COP Tj = +2°C	3.64	2.24
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.68
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.81	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2126 kWh	3157 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Pdesignc	11.00 kW	
SEER	5.92	
Pdc Tj = 35°C	11.00 kW	
EER Tj = 35°C	3.19	
Pdc Tj = 30°C	8.10 kW	
EER Tj = 30°C	4.94	
Cdc Tj = 30 °C	0.990	
Pdc Tj = 25°C	5.70 kW	

EER Tj = 25°C	7.18
Cdc Tj = 25 °C	0.970
Pdc Tj = 20°C	5.90 kW
EER Tj = 20°C	8.47
Cdc Tj = 20 °C	0.970
Poff	23 W
PTO	23 W
PSB	23 W
PCK	0 W
Annual energy consumption Qce	1116 kWh

Model ERLA11DV3 / EBVH11S23D(6V/9W) + cooling kit

Model name	ERLA11DV3 / EBVH11S23D(6V/9W) + cooling kit
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	+7°C/12°C
Any additional heat sources	n/a

General data

Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	
Cooling capacity	11.18	
EER	3.22	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	186 %	128 %
Prated	10 kW	10 kW
SCOP	4.72	3.27
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.37	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.74	4.81
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.54	6.41
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.8 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.73	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4378 kWh	6312 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62 dB(A)	62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	248 %	166 %
Prated	10.00 kW	10.00 kW
SCOP	6.28	4.23
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.80 kW	9.00 kW
COP Tj = +2°C	3.64	2.24
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.68
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.81	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2126 kWh	3157 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Pdesignc	11.00 kW	
SEER	5.92	
Pdc Tj = 35°C	11.00 kW	
EER Tj = 35°C	3.19	
Pdc Tj = 30°C	8.10 kW	
EER Tj = 30°C	4.94	
Cdc Tj = 30 °C	0.990	
Pdc Tj = 25°C	5.70 kW	

EER Tj = 25°C	7.18
Cdc Tj = 25 °C	0.970
Pdc Tj = 20°C	5.90 kW
EER Tj = 20°C	8.47
Cdc Tj = 20 °C	0.970
Poff	23 W
PTO	23 W
PSB	23 W
PCK	0 W
Annual energy consumption Qce	1116 kWh

Model ERLA11DW1 / EBVZ11S23D(6V/9W) + cooling kit

Model name	ERLA11DW1 / EBVZ11S23D(6V/9W) + cooling kit
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate
Reversibility	Yes
Cooling mode application (optional)	+7°C/12°C
Any additional heat sources	n/a

General data

Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water

EN 16147 | Average Climate

Declared load profile	XL
Efficiency η_{DHW}	109 %
COP	2.63
Heating up time	1:11 h:min
Standby power input	43.2 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 16147 | Warmer Climate

Declared load profile	XL
Efficiency η_{DHW}	124 %
COP	3.00
Heating up time	1:10 h:min
Standby power input	37.6 W
Reference hot water temperature	51.5 °C
Mixed water at 40°C	295.0 l

EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.56 kW	10.64 kW
El input	2.19 kW	3.62 kW
COP	4.83	2.94

EN 14511-2 | Cooling

	+7°C/+12°C	+18°C/+23°C
El input	3.47 kW	
Cooling capacity	11.18	
EER	3.22	

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62.0 dB(A)	62.0 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
η_s	186 %	128 %
Prated	10 kW	10 kW
SCOP	4.72	3.27
Tbiv	-8 °C	-5 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.2 kW	7.9 kW
COP Tj = -7°C	3.03	1.89
Cdh Tj = -7 °C	1.0	1.0
Pdh Tj = +2°C	5.5 kW	5.4 kW
COP Tj = +2°C	4.37	3.25
Cdh Tj = +2 °C	1.0	1.0
Pdh Tj = +7°C	4.6 kW	4.4 kW
COP Tj = +7°C	6.74	4.81
Cdh Tj = +7 °C	1.0	1.0
Pdh Tj = 12°C	5.4 kW	5.3 kW
COP Tj = 12°C	8.54	6.41
Cdh Tj = +12 °C	1.0	1.0
Pdh Tj = Tbiv	9.2 kW	8.2 kW
COP Tj = Tbiv	3.01	1.96
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.4 kW	6.8 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.73	1.68
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.6 kW	3.2 kW
Annual energy consumption Qhe	4378 kWh	6312 kWh

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44.0 dB(A)	44.0 dB(A)
Sound power level outdoor	62 dB(A)	62 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
η_s	248 %	166 %
Prated	10.00 kW	10.00 kW
SCOP	6.28	4.23
Tbiv	3 °C	4 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	9.80 kW	9.00 kW
COP Tj = +2°C	3.64	2.24
Cdh Tj = +2 °C	1.000	1.000
Pdh Tj = +7°C	6.70 kW	6.20 kW
COP Tj = +7°C	5.70	3.74
Cdh Tj = +7 °C	1.000	1.000
Pdh Tj = 12°C	5.20 kW	5.00 kW
COP Tj = 12°C	7.87	5.68
Cdh Tj = +12 °C	1.000	1.000
Pdh Tj = Tbiv	9.20 kW	8.50 kW
COP Tj = Tbiv	3.81	2.41
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.76 kW	8.99 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.64	2.24
WTOL	35 °C	55 °C
Poff	23 W	23 W
PTO	23 W	23 W
PSB	23 W	23 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.24 kW	1.01 kW
Annual energy consumption Qhe	2126 kWh	3157 kWh

EN 14825 | Cooling

	+7°C/+12°C	+18°C/+23°C
Pdesignc	11.00 kW	
SEER	5.92	
Pdc Tj = 35°C	11.00 kW	
EER Tj = 35°C	3.19	
Pdc Tj = 30°C	8.10 kW	
EER Tj = 30°C	4.94	
Cdc Tj = 30 °C	0.990	
Pdc Tj = 25°C	5.70 kW	

EER Tj = 25°C	7.18
Cdc Tj = 25 °C	0.970
Pdc Tj = 20°C	5.90 kW
EER Tj = 20°C	8.47
Cdc Tj = 20 °C	0.970
Poff	23 W
PTO	23 W
PSB	23 W
PCK	0 W
Annual energy consumption Qce	1116 kWh