

## Subtype GENERAL Monobloc Comfort WH 10

Certificate Holder	Groupe Atlantic
Address	Rue des Fondateurs BP 64
ZIP	59660
City	Merville
Country	FR
Certification Body	RISE CERT
Subtype title	GENERAL Monobloc Comfort WH 10
Registration number	012-C700326
Heat Pump Type	Outdoor Air/Water
Refrigerant	R32
Mass of Refrigerant	1.47 kg
Certification Date	27.08.2024
Testing basis	EN 14511:2022, EN 14825:2022, EN 16147:2017, EN 12102:2022
Testing laboratory	ACTA INDUSTRIE - Laboratoire Acoustique et Climatique

## Model GENERAL Monobloc Comfort WH 10 (WPHG100KRF/WSHP100KR3)

Model name	GENERAL Monobloc Comfort WH 10 (WPHG100KRF/WSHP100KR3)
Application	Heating (medium temp)
Units	Indoor, Outdoor
Climate zone (for heating)	n/a
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

## General data

Power supply	1x230V 50Hz
Off-peak product	n/a

## Outdoor Air/Water

## EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

## EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.00 kW	10.00 kW
El input	2.13 kW	3.40 kW
COP	4.70	2.94

## EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	40 dB(A)	40 dB(A)
Sound power level outdoor	57 dB(A)	57 dB(A)

## EN 14825 | Average Climate

	Low temperature	Medium temperature
$\eta_s$	195 %	141 %
Prated	10.20 kW	9.90 kW
SCOP	4.94	3.60
Tbiv	-7 °C	-7 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.00 kW	8.80 kW
COP Tj = -7°C	3.06	2.16
Cdh Tj = -7 °C	0.990	0.990
Pdh Tj = +2°C	5.50 kW	5.30 kW
COP Tj = +2°C	4.92	3.53
Cdh Tj = +2 °C	0.980	0.980

Pdh Tj = +7°C	4.00 kW	3.70 kW
COP Tj = +7°C	6.61	4.87
Cdh Tj = +7 °C	0.960	0.970
Pdh Tj = 12°C	4.50 kW	4.40 kW
COP Tj = 12°C	8.30	6.74
Cdh Tj = +12 °C	0.960	0.960
Pdh Tj = Tbiv	9.00 kW	8.80 kW
COP Tj = Tbiv	3.06	2.16
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	9.00 kW	8.00 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.71	1.94
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.990	0.990
WTOL	60 °C	60 °C
Poff	13 W	13 W
PTO	23 W	23 W
PSB	13 W	13 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.20 kW	1.90 kW
Annual energy consumption Qhe	4269 kWh	5685 kWh

## Model GENERAL Monobloc Comfort Duo 10 (WPHG100KRF/WGHP100KR3-19)

Model name	GENERAL Monobloc Comfort Duo 10 (WPHG100KRF/WGHP100KR3-19)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	n/a
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

## General data

Power supply	1x230V 50Hz
Off-peak product	n/a

## Outdoor Air/Water

## EN 16147 | Average Climate

Declared load profile	L
Efficiency $\eta_{DHW}$	124 %
COP	3.10
Heating up time	1h35 h:min
Standby power input	45.0 W
Reference hot water temperature	55.0 °C
Mixed water at 40°C	238 l

## EN 14511-4 | Heating

Shutting off the heat transfer medium flow passed

Complete power supply failure	passed
Defrost test	passed
Starting and operating test	passed

## EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	10.00 kW	10.00 kW
El input	2.13 kW	3.40 kW
COP	4.70	2.94

## EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	40 dB(A)	40 dB(A)
Sound power level outdoor	57 dB(A)	57 dB(A)

## EN 14825 | Average Climate

	Low temperature	Medium temperature
$\eta_s$	195 %	141 %
Prated	10.20 kW	9.90 kW

SCOP	4.94	3.60
Tbiv	-7 °C	-7 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	9.00 kW	8.80 kW
COP Tj = -7°C	3.06	2.16
Cdh Tj = -7 °C	0.990	0.990
Pdh Tj = +2°C	5.50 kW	5.30 kW
COP Tj = +2°C	4.92	3.53
Cdh Tj = +2 °C	0.980	0.980
Pdh Tj = +7°C	4.00 kW	3.70 kW
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Cdh Tj = +7 °C	0.960	0.970
Pdh Tj = 12°C	4.50 kW	4.40 kW
COP Tj = 12°C	8.30	6.74
Cdh Tj = +12 °C	0.960	0.960
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Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	0.990	0.990
WTOL	60 °C	60 °C
Poff	13 W	13 W
PTO	23 W	23 W
PSB	13 W	13 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	1.20 kW	1.90 kW
Annual energy consumption Qhe	4269 kWh	5685 kWh