Subtype OPTIMUS PRO Split 12 14 16kW with 240L tank

Certificate Holder	NØRDIS Europe Sp. z o.o.
Address	Opolska 38
ZIP	55-011
City	Siechnice
Country	PL
Certification Body	BRE Global Limited
Subtype title	OPTIMUS PRO Split 12 14 16kW with 240L tank
Registration number	041-K105-08
Heat Pump Type	Outdoor Air/Water
Refrigerant	R32
Mass of Refrigerant	1.84 kg
Certification Date	14.10.2024
Testing basis	HP KEYMARK certification scheme rules rev. no.14

Model HOP12WODU + HOP160/240IDU(3)	
Model name	HOP12WODU + HOP160/240IDU(3)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate, Colder Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data	
Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water	
EN 16147 | Average Climate	
Declared load profile	XL
Efficiency ηDHW	123 %
COP	3.00
Heating up time	1:38 h:min
Standby power input	34.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Colder Climate	
Declared load profile	XL
Efficiency ηDHW	92 %
COP	2.24
Heating up time	2:06 h:min
Standby power input	36.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Warmer Climate	
Declared load profile	XL
Efficiency ηDHW	153 %
COP	3.73
Heating up time	1:33 h:min
Standby power input	30.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 14511-4 | Heating	
Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed	
Starting and operating test	passed	

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	12.10 kW	12.00 kW
El input	2.44 kW	3.87 kW
COP	4.95	3.10

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	42 dB(A)	42 dB(A)
Sound power level outdoor	64 dB(A)	64 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
ηs	189 %	135 %
Prated	12.00 kW	11.58 kW
SCOP	4.81	3.45
Tbiv	-7 °C	-7 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	10.61 kW	10.25 kW
COP Tj = -7°C	2.88	2.01
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	6.69 kW	6.52 kW
COP Tj = +2°C	4.65	3.44
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	4.44 kW	4.36 kW
COP Tj = +7°C	6.62	4.59
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.74 kW	3.30 kW
COP Tj = 12°C	8.47	6.05
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	10.61 kW	10.25 kW
COP Tj = Tbiv	2.88	2.01
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.75 kW	9.10 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.77	1.79
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity

Supplementary Heater: PSUP	1.26 kW	2.50 kW
Annual energy consumption Qhe	5152 kWh	6927 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	42 dB(A)	42 dB(A)
Sound power level outdoor	64 dB(A)	64 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
ηs	160 %	118 %
Prated	11.38 kW	10.32 kW
SCOP	4.08	3.02
Tbiv	-15 °C	-15 °C
TOL	-22 °C	-22 °C
Pdh Tj = -7°C	7.05 kW	6.63 kW
COP Tj = -7°C	3.48	2.63
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	4.68 kW	4.07 kW
COP Tj = +2°C	4.96	3.60
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	3.14 kW	2.78 kW
COP Tj = +7°C	6.10	4.54
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.57 kW	3.33 kW
COP Tj = 12°C	7.87	6.25
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	9.28 kW	8.42 kW
COP Tj = Tbiv	2.59	1.84
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	7.01 kW	4.20 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	1.98	1.13
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	4.37 kW	6.12 kW
Annual energy consumption Qhe	6870 kWh	8419 kWh
Pdh Tj = -15°C (if TOL	9.28	8.42
COP Tj = -15°C (if TOL	2.59	1.84
Cdh Tj = -15 °C	0.90	0.90

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	42 dB(A)	42 dB(A)
Sound power level outdoor	64 dB(A)	64 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
ηs	256 %	174 %
Prated	11.11 kW	12.51 kW
SCOP	6.53	4.43
Tbiv	7 °C	7 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.11 kW	12.08 kW
COP Tj = +2°C	3.59	2.31
Cdh Tj = +2 °C	0.900	0.900
Pdh Tj = +7°C	7.14 kW	8.04 kW
COP Tj = +7°C	5.87	3.86
Cdh Tj = +7 °C	0.900	0.900
Pdh Tj = 12°C	3.56 kW	3.75 kW
COP Tj = 12°C	7.94	5.70
Cdh Tj = +12 °C	0.900	0.900
Pdh Tj = Tbiv	7.14 kW	8.04 kW
COP Tj = Tbiv	5.87	3.86
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.11 kW	12.08 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.59	2.31
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh		
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.44 kW
Annual energy consumption Qhe	2292 kWh	3776 kWh

Model HOP14WODU + HOP160/240IDU(3)	
Model name	HOP14WODU + HOP160/240IDU(3)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate, Colder Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data	
Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water	
EN 16147 | Average Climate	
Declared load profile	XL
Efficiency ηDHW	123 %
COP	3.00
Heating up time	1:38 h:min
Standby power input	34.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Colder Climate	
Declared load profile	XL
Efficiency ηDHW	92 %
COP	2.24
Heating up time	2:06 h:min
Standby power input	36.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Warmer Climate	
Declared load profile	XL
Efficiency ηDHW	153 %
COP	3.73
Heating up time	1:33 h:min
Standby power input	30.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 14511-4 | Heating	
Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed	
Starting and operating test	passed	

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	14.50 kW	13.80 kW
El input	3.09 kW	4.60 kW
COP	4.70	3.00

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
ηs	186 %	136 %
Prated	13.73 kW	12.08 kW
SCOP	4.72	3.47
Tbiv	-7 °C	-7 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	12.14 kW	10.69 kW
COP Tj = -7°C	2.79	2.01
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	7.95 kW	6.86 kW
COP Tj = +2°C	4.52	3.43
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	5.20 kW	4.64 kW
COP Tj = +7°C	6.68	4.66
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.76 kW	3.32 kW
COP Tj = 12°C	8.52	6.13
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	12.14 kW	10.69 kW
COP Tj = Tbiv	2.79	2.01
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.48 kW	9.19 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.59	1.76
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity

Supplementary Heater: PSUP	2.23 kW	2.91 kW
Annual energy consumption Qhe	6012 kWh	7202 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
ηs	160 %	119 %
Prated	12.64 kW	10.97 kW
SCOP	4.07	3.05
Tbiv	-15 °C	-15 °C
TOL	-22 °C	-22 °C
Pdh Tj = -7°C	7.97 kW	6.89 kW
COP Tj = -7°C	3.44	2.66
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	5.05 kW	4.32 kW
COP Tj = +2°C	4.92	3.66
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	3.16 kW	3.06 kW
COP Tj = +7°C	6.11	4.72
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.58 kW	3.33 kW
COP Tj = 12°C	7.82	6.25
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	10.31 kW	8.95 kW
COP Tj = Tbiv	2.53	1.79
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	7.57 kW	4.20 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	1.92	1.13
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	5.07 kW	6.77 kW
Annual energy consumption Qhe	7667 kWh	8866 kWh
Pdh Tj = -15°C (if TOL	10.31	8.95
COP Tj = -15°C (if TOL	2.53	1.79
Cdh Tj = -15 °C	0.90	0.90

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
ηs	260 %	177 %
Prated	12.11 kW	13.74 kW
SCOP	6.63	4.49
Tbiv	7 °C	7 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	12.04 kW	13.05 kW
COP Tj = +2°C	3.44	2.20
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	7.78 kW	8.83 kW
COP Tj = +7°C	5.84	3.91
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.75 kW	4.09 kW
COP Tj = 12°C	8.25	5.90
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	7.78 kW	8.83 kW
COP Tj = Tbiv	5.84	3.91
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.04 kW	13.05 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.44	2.20
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.07 kW	0.69 kW
Annual energy consumption Qhe	2457 kWh	4088 kWh

Model HOP16WODU + HOP160/240IDU(3)	
Model name	HOP16WODU + HOP160/240IDU(3)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate, Colder Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data	
Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water	
EN 16147 | Average Climate	
Declared load profile	XL
Efficiency ηDHW	123 %
COP	3.00
Heating up time	1:38 h:min
Standby power input	34.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Colder Climate	
Declared load profile	XL
Efficiency ηDHW	92 %
COP	2.24
Heating up time	2:06 h:min
Standby power input	36.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Warmer Climate	
Declared load profile	XL
Efficiency ηDHW	153 %
COP	3.73
Heating up time	1:33 h:min
Standby power input	30.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 14511-4 | Heating	
Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed	
Starting and operating test	passed	

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	16.00 kW	16.00 kW
El input	3.56 kW	5.52 kW
COP	4.50	2.90

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	68 dB(A)	68 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
ηs	182 %	133 %
Prated	15.21 kW	13.02 kW
SCOP	4.62	3.41
Tbiv	-7 °C	-7 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	13.45 kW	11.52 kW
COP Tj = -7°C	2.72	1.99
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	8.57 kW	7.18 kW
COP Tj = +2°C	4.41	3.34
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	5.70 kW	4.68 kW
COP Tj = +7°C	6.56	4.61
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.78 kW	3.32 kW
COP Tj = 12°C	8.51	6.07
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	13.45 kW	11.52 kW
COP Tj = Tbiv	2.72	1.99
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.52 kW	10.33 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.48	1.80
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity

Supplementary Heater: PSUP	2.68 kW	2.67 kW
Annual energy consumption Qhe	6804 kWh	7895 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	68 dB(A)	68 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
ηs	158 %	122 %
Prated	13.76 kW	11.79 kW
SCOP	4.02	3.12
Tbiv	-15 °C	-15 °C
TOL	-22 °C	-22 °C
Pdh Tj = -7°C	8.31 kW	7.64 kW
COP Tj = -7°C	3.37	2.65
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	5.27 kW	4.43 kW
COP Tj = +2°C	4.86	3.79
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	3.62 kW	2.98 kW
COP Tj = +7°C	6.49	4.81
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.35 kW	3.43 kW
COP Tj = 12°C	7.40	6.29
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	11.22 kW	9.62 kW
COP Tj = Tbiv	2.43	1.86
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.89 kW	5.22 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	1.97	1.23
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	4.87 kW	6.57 kW
Annual energy consumption Qhe	8431 kWh	9309 kWh
Pdh Tj = -15°C (if TOL	11.22	9.62
COP Tj = -15°C (if TOL	2.43	1.86
Cdh Tj = -15 °C	0.90	0.90

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	68 dB(A)	68 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
ηs	249 %	176 %
Prated	13.09 kW	13.78 kW
SCOP	6.33	4.48
Tbiv	7 °C	7 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	13.09 kW	13.38 kW
COP Tj = +2°C	3.35	2.29
Cdh Tj = +2 °C	0.900	0.900
Pdh Tj = +7°C	8.42 kW	8.86 kW
COP Tj = +7°C	5.36	3.84
Cdh Tj = +7 °C	0.900	0.900
Pdh Tj = 12°C	3.88 kW	4.06 kW
COP Tj = 12°C	8.11	5.86
Cdh Tj = +12 °C	0.900	0.900
Pdh Tj = Tbiv	8.42 kW	8.86 kW
COP Tj = Tbiv	5.36	3.84
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	13.09 kW	13.38 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.35	2.29
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh		
WTOL	65 °C	65 °C
Poff	14 W	14 W
PTO	24 W	24 W
PSB	14 W	14 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.40 kW
Annual energy consumption Qhe	2781 kWh	4112 kWh

Model HOP12WODU3 + HOP160/240IDU(3)	
Model name	HOP12WODU3 + HOP160/240IDU(3)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate, Colder Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data	
Power supply	1x230V 50Hz
Off-peak product	n/a

Outdoor Air/Water	
EN 16147 | Average Climate	
Declared load profile	XL
Efficiency ηDHW	123 %
COP	3.00
Heating up time	1:38 h:min
Standby power input	34.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Colder Climate	
Declared load profile	XL
Efficiency ηDHW	92 %
COP	2.24
Heating up time	2:06 h:min
Standby power input	36.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Warmer Climate	
Declared load profile	XL
Efficiency ηDHW	153 %
COP	3.73
Heating up time	1:33 h:min
Standby power input	30.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 14511-4 | Heating	
Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed
Starting and operating test	passed

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	12.10 kW	12.00 kW
El input	2.44 kW	3.87 kW
COP	4.95	3.10

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	42 dB(A)	42 dB(A)
Sound power level outdoor	64 dB(A)	64 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
ηs	189 %	135 %
Prated	12.00 kW	11.58 kW
SCOP	4.81	3.45
Tbiv	-7 °C	-7 °C
TOL	-10 °C	-10 °C
Pdh Tj = -7°C	10.61 kW	10.25 kW
COP Tj = -7°C	2.88	2.01
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	6.69 kW	6.52 kW
COP Tj = +2°C	4.65	3.44
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	4.44 kW	4.36 kW
COP Tj = +7°C	6.62	4.59
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.74 kW	3.30 kW
COP Tj = 12°C	8.47	6.05
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	10.61 kW	10.25 kW
COP Tj = Tbiv	2.88	2.01
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	10.75 kW	9.10 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.77	1.79
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity

Supplementary Heater: PSUP	1.26 kW	2.50 kW
Annual energy consumption Qhe	5153 kWh	6928 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	42 dB(A)	42 dB(A)
Sound power level outdoor	64 dB(A)	64 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
ηs	160 %	118 %
Prated	11.38 kW	10.32 kW
SCOP	4.08	3.02
Tbiv	-15 °C	-15 °C
TOL	-22 °C	-22 °C
Pdh Tj = -7°C	7.05 kW	6.63 kW
COP Tj = -7°C	3.48	2.63
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	4.68 kW	4.07 kW
COP Tj = +2°C	4.96	3.60
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	3.14 kW	2.78 kW
COP Tj = +7°C	6.10	4.54
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.57 kW	3.33 kW
COP Tj = 12°C	7.87	6.25
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	9.28 kW	8.42 kW
COP Tj = Tbiv	2.59	1.84
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	7.01 kW	4.20 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	1.98	1.13
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	4.37 kW	6.12 kW
Annual energy consumption Qhe	6871 kWh	8420 kWh
Pdh Tj = -15°C (if TOL	9.28	8.42
COP Tj = -15°C (if TOL	2.59	1.84
Cdh Tj = -15 °C	0.90	0.90

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	42 dB(A)	42 dB(A)
Sound power level outdoor	64 dB(A)	64 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
ηs	256 %	174 %
Prated	11.11 kW	12.51 kW
SCOP	6.53	4.42
Tbiv	7 °C	7 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	11.11 kW	12.08 kW
COP Tj = +2°C	3.59	2.31
Cdh Tj = +2 °C	0.900	0.900
Pdh Tj = +7°C	7.14 kW	8.04 kW
COP Tj = +7°C	5.87	3.86
Cdh Tj = +7 °C	0.900	0.900
Pdh Tj = 12°C	3.56 kW	3.75 kW
COP Tj = 12°C	7.94	5.70
Cdh Tj = +12 °C	0.900	0.900
Pdh Tj = Tbiv	7.14 kW	8.04 kW
COP Tj = Tbiv	5.87	3.86
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.11 kW	12.08 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.59	2.31
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh		
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.44 kW
Annual energy consumption Qhe	2296 kWh	3780 kWh

Model HOP14WODU3 + HOP160/240IDU(3)	
Model name	HOP14WODU3 + HOP160/240IDU(3)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate, Colder Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data	
Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water	
EN 16147 | Average Climate	
Declared load profile	XL
Efficiency ηDHW	123 %
COP	3.00
Heating up time	1:38 h:min
Standby power input	34.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Colder Climate	
Declared load profile	XL
Efficiency ηDHW	92 %
COP	2.24
Heating up time	2:06 h:min
Standby power input	36.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Warmer Climate	
Declared load profile	XL
Efficiency ηDHW	153 %
COP	3.73
Heating up time	1:33 h:min
Standby power input	30.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 14511-4 | Heating	
Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed	
Starting and operating test	passed	

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	14.50 kW	13.80 kW
El input	3.09 kW	4.60 kW
COP	4.70	3.00

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
ηs	186.00 %	136 %
Prated	13.73 kW	12.08 kW
SCOP	4.72	3.47
Tbiv	-7 °C	-7 °C
TOL	-10.00 °C	-10.00 °C
Pdh Tj = -7°C	12.14 kW	10.69 kW
COP Tj = -7°C	2.79	2.01
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	7.95 kW	6.86 kW
COP Tj = +2°C	4.52	3.43
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	5.20 kW	4.64 kW
COP Tj = +7°C	6.68	4.66
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.76 kW	3.32 kW
COP Tj = 12°C	8.52	6.13
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	12.14 kW	10.69 kW
COP Tj = Tbiv	2.79	2.01
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	11.48 kW	9.19 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.59	1.76
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity

Supplementary Heater: PSUP	2.23 kW	2.91 kW
Annual energy consumption Qhe	6013.00 kWh	7203 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
ηs	160 %	119 %
Prated	12.64 kW	10.97 kW
SCOP	4.06	3.05
Tbiv	-15 °C	-15 °C
TOL	-22 °C	-22.00 °C
Pdh Tj = -7°C	7.97 kW	6.89 kW
COP Tj = -7°C	3.44	2.66
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	5.05 kW	4.32 kW
COP Tj = +2°C	4.92	3.66
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	3.16 kW	3.06 kW
COP Tj = +7°C	6.11	4.72
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.58 kW	3.33 kW
COP Tj = 12°C	7.82	6.25
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	10.31 kW	8.95 kW
COP Tj = Tbiv	2.53	1.79
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	7.57 kW	4.20 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	1.92	1.13
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	5.07 kW	6.77 kW
Annual energy consumption Qhe	7667.00 kWh	8867.00 kWh
Pdh Tj = -15°C (if TOL	10.31	8.95
COP Tj = -15°C (if TOL	2.53	1.79
Cdh Tj = -15 °C	0.90	0.90

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	65 dB(A)	65 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
ηs	260 %	176 %
Prated	12.11 kW	13.74 kW
SCOP	6.63	4.48
Tbiv	7 °C	7 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	12.04 kW	13.05 kW
COP Tj = +2°C	3.44	2.20
Cdh Tj = +2 °C	0.900	0.900
Pdh Tj = +7°C	7.78 kW	8.83 kW
COP Tj = +7°C	5.84	3.91
Cdh Tj = +7 °C	0.900	0.900
Pdh Tj = 12°C	3.75 kW	4.09 kW
COP Tj = 12°C	8.25	5.90
Cdh Tj = +12 °C	0.900	0.900
Pdh Tj = Tbiv	7.78 kW	8.83 kW
COP Tj = Tbiv	5.84	3.91
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.04 kW	13.05 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.44	2.20
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh		
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.07 kW	0.69 kW
Annual energy consumption Qhe	2462 kWh	4092 kWh

Model HOP16WODU3 + HOP160/240IDU(3)	
Model name	HOP16WODU3 + HOP160/240IDU(3)
Application	Heating + DHW + low temp
Units	Indoor, Outdoor
Climate zone (for heating)	Warmer Climate, Colder Climate
Reversibility	Yes
Cooling mode application (optional)	n/a
Any additional heat sources	n/a

General data	
Power supply	3x400V 50Hz
Off-peak product	n/a

Outdoor Air/Water	
EN 16147 | Average Climate	
Declared load profile	XL
Efficiency ηDHW	123 %
COP	3.00
Heating up time	1:38 h:min
Standby power input	34.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Colder Climate	
Declared load profile	XL
Efficiency ηDHW	92 %
COP	2.24
Heating up time	2:06 h:min
Standby power input	36.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 16147 | Warmer Climate	
Declared load profile	XL
Efficiency ηDHW	153 %
COP	3.73
Heating up time	1:33 h:min
Standby power input	30.0 W
Reference hot water temperature	48.5 °C
Mixed water at 40°C	280 l
EN 14511-4 | Heating	
Shutting off the heat transfer medium flow	passed
Complete power supply failure	passed

Defrost test	passed	
Starting and operating test	passed	

EN 14511-2 | Heating

	Low temperature	Medium temperature
Heat output	16.00 kW	16.00 kW
El input	3.56 kW	5.52 kW
COP	4.50	2.90

EN 12102-1 | Average Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	68 dB(A)	68 dB(A)

EN 14825 | Average Climate

	Low temperature	Medium temperature
ηs	182 %	133 %
Prated	15.21 kW	13.02 kW
SCOP	4.62	3.41
Tbiv	-7.00 °C	-7.00 °C
TOL	-10.00 °C	-10.00 °C
Pdh Tj = -7°C	13.45 kW	11.52 kW
COP Tj = -7°C	2.72	1.99
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	8.57 kW	7.18 kW
COP Tj = +2°C	4.41	3.34
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	5.70 kW	4.68 kW
COP Tj = +7°C	6.56	4.61
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.78 kW	3.32 kW
COP Tj = 12°C	8.51	6.07
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	13.45 kW	11.52 kW
COP Tj = Tbiv	2.72	1.99
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	12.52 kW	10.33 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	2.48	1.80
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0.00 W	0.00 W
Supplementary Heater: Type of energy input	Electricity	Electricity

Supplementary Heater: PSUP	2.68 kW	2.67 kW
Annual energy consumption Qhe	6805.00 kWh	7896 kWh

EN 12102-1 | Colder Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	68 dB(A)	68 dB(A)

EN 14825 | Colder Climate

	Low temperature	Medium temperature
ηs	158 %	122 %
Prated	13.76 kW	11.79 kW
SCOP	4.02	3.12
Tbiv	-15 °C	-15 °C
TOL	-22.00 °C	-22.00 °C
Pdh Tj = -7°C	8.31 kW	7.64 kW
COP Tj = -7°C	3.37	2.65
Cdh Tj = -7 °C	0.90	0.90
Pdh Tj = +2°C	5.27 kW	4.43 kW
COP Tj = +2°C	4.86	3.79
Cdh Tj = +2 °C	0.90	0.90
Pdh Tj = +7°C	3.62 kW	2.98 kW
COP Tj = +7°C	6.49	4.81
Cdh Tj = +7 °C	0.90	0.90
Pdh Tj = 12°C	3.35 kW	3.43 kW
COP Tj = 12°C	7.40	6.29
Cdh Tj = +12 °C	0.90	0.90
Pdh Tj = Tbiv	11.22 kW	9.62 kW
COP Tj = Tbiv	2.43	1.86
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	8.89 kW	5.22 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	1.97	1.23
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	4.87 kW	6.57 kW
Annual energy consumption Qhe	8431 kWh	9310 kWh
Pdh Tj = -15°C (if TOL	11.22	9.62
COP Tj = -15°C (if TOL	2.43	1.86
Cdh Tj = -15 °C	0.90	0.90

EN 12102-1 | Warmer Climate

	Low temperature	Medium temperature
Sound power level indoor	44 dB(A)	44 dB(A)
Sound power level outdoor	68 dB(A)	68 dB(A)

EN 14825 | Warmer Climate

	Low temperature	Medium temperature
ηs	248 %	176 %
Prated	13.09 kW	13.78 kW
SCOP	6.33	4.47
Tbiv	7 °C	7 °C
TOL	2 °C	2 °C
Pdh Tj = +2°C	13.09 kW	13.38 kW
COP Tj = +2°C	3.35	2.29
Cdh Tj = +2 °C	0.900	0.900
Pdh Tj = +7°C	8.42 kW	8.86 kW
COP Tj = +7°C	5.36	3.84
Cdh Tj = +7 °C	0.900	0.900
Pdh Tj = 12°C	3.88 kW	4.06 kW
COP Tj = 12°C	8.11	5.86
Cdh Tj = +12 °C	0.900	0.900
Pdh Tj = Tbiv	8.42 kW	8.86 kW
COP Tj = Tbiv	5.36	3.84
Pdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh	13.09 kW	13.38 kW
COP Tj = TOL or COP Tj = Tdesignh if TOL < Tdesignh	3.35	2.29
Cdh Tj = TOL or Pdh Tj = Tdesignh if TOL < Tdesignh		
WTOL	65 °C	65 °C
Poff	20 W	20 W
PTO	30 W	30 W
PSB	20 W	20 W
PCK	0 W	0 W
Supplementary Heater: Type of energy input	Electricity	Electricity
Supplementary Heater: PSUP	0.00 kW	0.40 kW
Annual energy consumption Qhe	2786 kWh	4116 kWh