SHARON OAJACA

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EDUCATION

UNIVERSITY OF CALIFORNIA, LOS ANGELES EXTENSION SCHOOL

Los Angeles, CA

Full Stack Web Development

Apr 2021

Certificate: https://www.parchment.com/u/award/0f377ab531fb9ead8b269aa0c012255d

Relevant Coursework: Front and Back End Development, Responsive Web Design, Responsive and Progressive Web Apps, Agile Methodology, Computer Science, Algorithms, Database Theory, Git, NPM

UNIVERSITY PROJECTS

YEWNITY Apr 2021

github.com/Sharon1106/Yewnity | intense-cove-54104.herokuapp.com/

- Designed and implemented with 4 cohorts, a full stack non profit app for volunteers, used JavaScript and React with MVC stack
- Applied responsive design to app UI using bootstrap, made fully responsive from mobile to desktop screens. Awarded title for cohort with most motivating can-do attitude

README GENERATOR Mar 2021

github.com/Sharon1106/Professional-ReadMe-Generator | drive.google.com/file/d/17yQDT-8Dp32MR_QVlkkC5WbKzw5FgfTq/view

- Created and maintained Command Line Application using JavaScript and Node. Creates professional markdown files for repository documentation
- Authored app generates formatted README files, inquirer and fs-npm for user input

EXPRESS NOTES Mar 2021

github.com/Sharon1106/ExpressNotes | stark-everglades-58372.herokuapp.com/

- Built a full stack, intuitive note taking web application using JavaScript and Express.js
- Assessed and connected front end JavaScript, HTML, CSS to Express.js back end, utilizing JSON file document for RESTful API

WORK EXPERIENCE

FREELANCE Los Angeles, CA

iPhone Hardware Repair Technician

Jan 2016 - Current

- Promoted high quality customer service, repairs and refurbishment of electronic devices for 5 years +
- Acquired up to date technical and product knowledge, experienced with more than 6 generations of iPhone hardware updates

NIMASARA INDUSTRIES, INC.

West Hollywood, CA

Packing and Logistics Coordinator

Feb 2014 - Mar 2020

- Collaborated with a team of 7 cross-functional team (Packers, Brokers, Owner, Inventory, Sales) to analyze and prioritize projects with daily, weekly and monthly delivery deadlines, influenced fluid workflow and customer service quality
- Optimized insurance claim filing system, company claims approval and payout rates rose by 90%
- Initiated the transition to a paperless practice by implementing an electronic paper trail system, reduced transaction time by half and office overhead by 30%

UHAUL INTERNATIONAL, INC.

Los Angeles, CA

General Manager

Jan 2013 - Mar 2020

- Managed a 3 member team and coordinated with a 4 member regional-call-center team on weekly equipment rental contracts utilizing a pro-active booking system, resulting in back to back bookings and positive customer reviews
- Achieved recognition by the company as the top renter within the regional West Hollywood area
- Led daily store operations and guided new technologies to renting procedures, improving worker productivity and efficiency