

**Terms & Conditions of SafeTravel Pass  
(For Indonesian citizens using the  
Reciprocal Green Lane/Travel Corridor Arrangement for Essential Travel  
Between Singapore and Indonesia<sup>1</sup>  
to Travel to Singapore)<sup>2</sup>**

**Definitions**

**“Sponsor”** refers to the company or government agency making the application on behalf of the traveller.

**“Host”** refers to the company or government agency that receives the traveller in Singapore. For company-sponsored travellers, the sponsor is the host.

**“Controlled Itinerary”** refers to the traveller’s submitted itinerary for his/her stay in Singapore. The Controlled Itinerary allows for travel between places of business and accommodation, and business/official meetings.

**A. Terms & Conditions for Sponsor**

- General**
1. Prior to submitting the application for SafeTravel Pass on behalf of the traveller, the Sponsor shall ensure that the traveller and the Host (if different from the Sponsor) have read and acknowledged:
    - a. these terms and conditions; and
    - b. the Privacy Statement which can be found at <https://safetravel.ica.gov.sg/privacy/>.
  2. At the point of application, the Sponsor should submit the traveller’s arrival details (including flight number) if already available, as well as the Controlled Itinerary in Singapore.
  3. Prior to departure to Singapore and after the SafeTravel Pass application has been approved, the Sponsor must submit (i) the traveller’s negative result of COVID-19 polymerase chain reaction (PCR) test taken at a medical institution designated by the

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<sup>1</sup> The Green Lane/Travel Corridor Arrangement to/from Indonesia is currently only limited to entry/exit through Batam Center Ferry Terminal or Soekarno-Hatta International Airport.

<sup>2</sup> The Terms and Conditions in this document are specific to the Reciprocal Green Lane/Travel Corridor Arrangement for Essential Travel Between Singapore and Indonesia. Green Lanes/Travel Corridor Arrangements are based on reciprocal arrangements negotiated bilaterally with the governments of various countries/regions, and hence may vary across the countries/regions.

Government of Indonesia and recognised by Singapore, and within 72 hours from departure; (ii) final Controlled Itinerary in Singapore (with a maximum duration of 10 days); and (iii) confirmed arrival details in Singapore including flight number (if by air travel) and date of arrival, via the SafeTravel Pass portal.

4. The grant of the SafeTravel Pass is subject to full compliance with these terms and conditions, and all prevailing immigration and health policies. The SafeTravel Pass may be revoked, and/or future applications rejected, if any of the terms and conditions are not complied with by either the traveller or the Host.
5. Should there be any changes in the information provided, such as the arrival date or time of the traveller, the Sponsor shall promptly inform the Singapore Ministry of Trade and Industry (henceforth referred to as “MTI”) immediately via COVID\_SafeTravelEnquiries@mti.gov.sg.
6. These terms and conditions may be modified at any time, at the relevant authorities’ discretion for reasons including, but not limited to, safeguarding public health.

## **B. Terms & Conditions for Traveller**

### **General**

1. The traveller agrees to be bound by these terms and conditions by acceptance and use of the SafeTravel Pass. The traveller understands that the grant of the SafeTravel Pass is subject to full compliance with these terms and conditions, and all prevailing immigration and health policies. The SafeTravel Pass may be revoked, and/or future applications rejected, if any of the terms and conditions are not complied with by either the traveller or the Host. The burden of proving compliance with these terms and conditions, including adherence to the controlled itinerary, lies with the traveller. The issuing authority or its designate may request for said proof of compliance. Examples of proof of compliance that may be requested include retention of screenshots of SafeEntry passes and prompt answering of phonecalls or text messages to verify the traveller’s location.
2. Any Visit Pass issued to a traveller holding the SafeTravel Pass is also subject to these terms and conditions. Non-compliance with any of these terms and conditions may result in the traveller having his/her Visit Pass cancelled and being refused entry.
3. The SafeTravel Pass is meant solely for short-term essential business/official travel and the traveller must exit Singapore within

10 days from date of arrival, unless an extension of stay has been granted.

4. The traveller agrees to disclose, or for the medical provider to disclose, his/her COVID-19 PCR test results to the Sponsor, Host, and relevant government authorities in Singapore.
5. The traveller and the Host shall be jointly liable for and bear all costs incurred as a consequence of any non-compliance with these terms and conditions including the cost of repatriation, as well as cost of custody and care pending repatriation.
6. These terms and conditions may be modified at any time, at the relevant authorities' discretion for reasons including, but not limited to, safeguarding public health.

**Pre-  
Departure  
to  
Singapore**

7. The traveller must not have left Indonesia in the 14 days prior to his/her departure for Singapore (exclusive of the day of arrival).
8. The traveller must secure in advance his/her accommodation in Singapore, which must be a non-residential address and an individual room with en-suite toilet. For the avoidance of doubt, the traveller must stay at a non-residential address for the first 14 days of stay in Singapore. A non-residential address refers to any address which is not commonly associated with habitual living and includes for example hotels and inns.
9. The traveller must separately submit his/her pre-trip health and travel history declarations, as well as declare his/her accommodation electronically via the SG Arrival Card, within three days prior to the date of arrival in Singapore.
10. The traveller must undertake a COVID-19 PCR test from a medical institution designated by the Government of Indonesia and recognised by Singapore, at his/her own cost, within 72 hours prior to departure from Indonesia, and obtain the negative test results prior to departure.
11. At the point of departure, the traveller is required to present the following documents (hard copy or electronic copy) at the airline check-in counter:
  - a. Valid SafeTravel Pass approval letter for the intended week of travel;

- b. Valid certificate of negative result of COVID-19 PCR test taken within 72 hours prior to departure, from a medical institution designated by the Government of Indonesia and recognised by Singapore; and
- c. Return air/ferry ticket or proof of other transportation arrangements to depart Singapore

**Post-Arrival in Singapore**

- 12. Upon arrival in Singapore, the traveller must undertake another COVID-19 PCR test, at his/her own cost, at the airport/ ferry checkpoints.
- 13. The traveller is required to present the following documents (hard copy or electronic copy) at Immigration:
  - a. Valid SafeTravel Pass approval letter for the intended week of travel;
  - b. Valid certificate of negative result of COVID-19 PCR test taken within 72 hours prior to departure, from a medical institution designated by the Government of Indonesia and recognised by Singapore; and
  - c. Return air/ferry ticket or proof of other transportation arrangements to depart Singapore
- 14. The traveller must utilise the dedicated transportation arranged by the Host for transport between the airport/ferry checkpoints and the traveller's declared place of accommodation.
- 15. The traveller must remain isolated at his/her declared place of accommodation until his/her post-arrival COVID-19 PCR test result is confirmed to be negative.
- 16. Where the traveller is unable to abide by the Controlled Itinerary for any reason, the traveller must ensure that any deviations are kept to a minimum, and must promptly report any deviation from the Controlled Itinerary to his/her Host in advance.
- 17. For the duration of the traveller's stay in Singapore, the traveller must:
  - a. download and utilise relevant mobile applications and technology solutions, including TraceTogether and SafeEntry, to facilitate contact tracing;

- b. take his/her temperature twice daily and report his/her health status including any respiratory symptoms such as cough/breathlessness, to the Host once in the morning, and once in the afternoon/evening;
- c. report any unexpected deviation in his/her Controlled Itinerary to his/her Host in advance (keeping these to a minimum as much as possible);
- d. not use any public transportation with the exception of private hire cars/taxis or cohorted company transport;
- e. adhere to prevailing public health regulations for the general population, including the Ministry of Manpower (MOM) safe management measures (SMM) at workplaces, and additionally comply with the following measures:
  - i. Travellers shall have meals alone, with the exception of business-hosted meals and meals with the same travel delegation to Singapore; and
  - ii. Travellers shall not hold meetings with more than 10 attendees (inclusive of the traveller).

**Post-  
Departure  
from  
Singapore**

- 18. A traveller who does not have a TraceTogether-compatible device would be provided with one by his/her Host, for the purpose of his/her stay in Singapore. The traveller shall return the issued device to his/her Host prior to departing Singapore.
- 19. Where the traveller used his/her own TraceTogether-compatible device for the download and usage of the TraceTogether app, the traveller shall ensure that the TraceTogether app remains installed in his/her device, and all TraceTogether data is retained, for at least 14 days after his/her departure from Singapore.
- 20. Where the traveller used his/her own TraceTogether-compatible device for the download and usage of the TraceTogether app, the traveller will be required to upload TraceTogether data if the traveller subsequently tests positive for COVID-19 within 14 days after returning to Indonesia.

**C. Terms & Conditions for Host**

- General**
1. The grant of the SafeTravel Pass is subject to full compliance with these terms and conditions, and all prevailing immigration and health policies. The Host is responsible for monitoring and ensuring that the traveller complies with these terms and conditions and the SafeTravel Pass may be revoked, and/or future applications by the Host rejected, if any of the terms and conditions are not complied with by either the traveller or the Host.
  2. The Host of the traveller must arrange for transportation to transport the traveller directly from the airport/ferry checkpoints to the traveller's declared place of accommodation.
  3. Should there be any deviation in the traveller's Controlled Itinerary, reported or otherwise, the Host shall promptly inform the government agency Sponsor, or MTI) in cases where there is no government agency Sponsor, of such deviation at the earliest possible opportunity.
  4. If the traveller is assessed to be a COVID-19 suspect case or confirmed to be COVID-19 positive, the Host shall promptly inform the government agency Sponsor, or MTI in cases where there is no government agency Sponsor, at the earliest possible opportunity.
  5. The Host shall be responsible for supervising the traveller's compliance with these terms and conditions, including the use of the TraceTogether app and SafeEntry during the duration of his/her stay. Where the traveller does not have a TraceTogether-compatible device, the Host shall be responsible for sourcing said device for the traveller.
  6. Where the Host had provided a TraceTogether-compatible device to the traveller, it shall ensure that the TraceTogether app remains installed in the device, and all TraceTogether data is retained, for at least 14 days after the departure of the traveller.
  7. Where the Host had provided a TraceTogether-compatible device to the traveller, the Host will be required to upload TraceTogether data if the traveller subsequently tests positive for COVID-19 within 14 days after returning to Indonesia.
  8. The traveller and the Host shall be jointly liable for and bear all costs incurred as a consequence of any non-compliance with these terms and conditions including the cost of repatriation, as well as cost of custody and care pending repatriation.

9. These terms and conditions may be modified at any time, at the relevant authorities' discretion for reasons including, but not limited to, safeguarding public health.