

# PARADIGMS IN MANAGEMENT THOUGHT

ALM 3 Co-2

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Case Study: Effective Managerial Skills at ABC Manuf.

## 1) Managerial Skills Analysis:

Specific Managerial Skills Demonstrated by Mrs. Johnson

- Analytical Skills.
- Communication Skills
- Leadership Skills
- Problem-Solving Skills.

## 2) Communication and Coordination:

- Reduces misunderstandings and confusion regarding roles and expectations.
- Ensures alignment on objectives and fosters a collaborative work environment.
- Encourages open dialogue, which can lead to quicker problem resolution.

## Impact of Mrs. Johnson's Communication Strategy:

- Establishing regular updates and forums for employees to voice concerns thus improving transparency.
- Creating a culture of feedback where employees felt heard, which contributed to increased morale.

### 3) Employee Morale and Motivation :

- Acknowledge individual Contributions, which increased motivation and job satisfaction.
- Creating a Culture of achievement where Employees are encouraged to strive for Excellence.
- Reducing turnover as Employees feel valued and engaged in work.

Mr. David Johnson's Effective managerial Skills transformed ABC Manufacturing's operations by addressing Core Challenges related to Efficiency, Communication, and Employee Morale.