

Email Templates PPC

Email Type	Time based or frequency	Description	To email(s)	Content
Add Card	on card registration	when card is registered	customer	<div> <p>Transaction Details</p> <p>Dear fatima asim,</p> <p>Greetings from Al Fardan Exchange LLC.</p> <p>Please find the attached receipt of reference number 24050608180503391</p> <p>Thank you.</p> </div>
Card receive	when card is received at branch	card receive email	customer	<p>Dear fatima asim,</p> <p>You need not have returned kindly collect it from your branch.</p> <p>Regards,</p> <p>Alfa</p> <p><small>DISCLAIMER: This e-mail message and its attachments (if any) are confidential and are intended solely for the addressee(s). If you are not the addressee or you have received this e-mail message in error, please notify the sender by reply e-mail and promptly delete the original email from your system. You are not authorized to read, copy, disseminate, distribute or use this e-mail message or any attachment to it in any manner. This e-mail message does not contain financial instructions or commitments of any kind. Any views expressed in this message are those of the individual sender and do not necessarily reflect the views of the Al Fardan Group of companies including any subsidiary or associate of AFG Holding RSC Ltd.</small></p>
Card issuance-OTP	on card issuance	OTP is received at customer email	customer	<p>Dear fatima asim,</p> <p>Please use the OTP 273265 for Card Issuance.</p> <p>OTP is valid only for the next minute. Please do not share your OTP with anyone.</p> <p>If you have not requested an OTP, contact our 24/7 Call Centre at 8888888 immediately.</p> <p>Regards,</p> <p>Alfa</p> <p><small>DISCLAIMER: This e-mail message and its attachments (if any) are confidential and are intended solely for the addressee(s). If you are not the addressee or you have received this e-mail message in error, please notify the sender by reply e-mail and promptly delete the original email from your system. You are not authorized to read, copy, disseminate, distribute or use this e-mail message or any attachment to it in any manner. This e-mail message does not contain financial instructions or commitments of any kind. Any views expressed in this message are those of the individual sender and do not necessarily reflect the views of the Al Fardan Group of companies including any subsidiary or associate of AFG Holding RSC Ltd.</small></p>
Card issuance	on card issuance	on card issuance when “send to customer“ button is pressed	customer	<div> <p>Transaction Details</p> <p>Dear fatima asim,</p> <p>Greetings from Al Fardan Exchange LLC.</p> <p>Please find the attached receipt of reference number 24050608325255022</p> <p>Thank you.</p> </div>
Card Topup	on card topup	on card topup when “send to customer“ button is pressed	customer	<div> <p>Transaction Details</p> <p>Dear fatima asim,</p> <p>Greetings from Al Fardan Exchange LLC.</p> <p>Please find the attached receipt of reference number 24050608431491052</p> <p>Thank you.</p> </div>
Withdrawal-OTP	on card withdrawal	OTP is received at customer email	customer	<p>Dear fatima asim,</p> <p>Please use the OTP 324051 for Withdraw.</p> <p>OTP is valid only for the next minute. Please do not share your OTP with anyone.</p> <p>If you have not requested an OTP, contact our 24/7 Call Centre at 8888888 immediately.</p> <p>Regards,</p> <p>Alfa</p> <p><small>DISCLAIMER: This e-mail message and its attachments (if any) are confidential and are intended solely for the addressee(s). If you are not the addressee or you have received this e-mail message in error, please notify the sender by reply e-mail and promptly delete the original email from your system. You are not authorized to read, copy, disseminate, distribute or use this e-mail message or any attachment to it in any manner. This e-mail message does not contain financial instructions or commitments of any kind. Any views expressed in this message are those of the individual sender and do not necessarily reflect the views of the Al Fardan Group of companies including any subsidiary or associate of AFG Holding RSC Ltd.</small></p>
Card Withdrawal	on card withdrawal	on card withdrawal when “send to customer“ button is pressed	customer	<div> <p>Transaction Details</p> <p>Dear fatima asim,</p> <p>Greetings from Al Fardan Exchange LLC.</p> <p>Please find the attached receipt of reference number 24050611172673997</p> <p>Thank you.</p> </div>

Card Block	on card block	when card is blocked	customer	<p>Dear fatima asim,</p> <p>Your card ending with 7828 has been blocked successfully.</p> <p>Regards, Alex</p> <p>DISCLAIMER: "This e-mail message and its attachments (if any) are confidential and are intended solely for the addressee(s). If you are not the addressee or you have received this email message in error, please notify the sender by reply email and promptly delete the original email from your system. You are not authorized to read, copy, disseminate, distribute or use this e-mail message or any attachment to it in any manner. This e-mail message does not contain financial instructions or commitments of any kind. Any views expressed in this message are those of the individual sender and do not necessarily reflect the views of the AI Fardan Group of companies including any subsidiary or associate of AFG Holding RSC Ltd."</p>
Card Unblock	on card unblock	when card is unblocked		<p>Dear fatima asim,</p> <p>Your card ending with 7828 has been unblocked successfully.</p> <p>Regards, Alex</p> <p>DISCLAIMER: "This e-mail message and its attachments (if any) are confidential and are intended solely for the addressee(s). If you are not the addressee or you have received this email message in error, please notify the sender by reply email and promptly delete the original email from your system. You are not authorized to read, copy, disseminate, distribute or use this e-mail message or any attachment to it in any manner. This e-mail message does not contain financial instructions or commitments of any kind. Any views expressed in this message are those of the individual sender and do not necessarily reflect the views of the AI Fardan Group of companies including any subsidiary or associate of AFG Holding RSC Ltd."</p>
Cancel Card	on cancel card	when card is cancelled	customer	<p>Dear fatima asim,</p> <p>Your card has been cancelled successfully.</p> <p>Best Regards, Alex</p> <p>DISCLAIMER: "This e-mail message and its attachments (if any) are confidential and are intended solely for the addressee(s). If you are not the addressee or you have received this email message in error, please notify the sender by reply email and promptly delete the original email from your system. You are not authorized to read, copy, disseminate, distribute or use this e-mail message or any attachment to it in any manner. This e-mail message does not contain financial instructions or commitments of any kind. Any views expressed in this message are those of the individual sender and do not necessarily reflect the views of the AI Fardan Group of companies including any subsidiary or associate of AFG Holding RSC Ltd."</p>
Close Account	on close account	when account is closed	customer	<p>Hi,</p> <p>Your primary card has been closed successfully.</p> <p>Best Regards, Alex</p> <p>DISCLAIMER: "This e-mail message and its attachments (if any) are confidential and are intended solely for the addressee(s). If you are not the addressee or you have received this email message in error, please notify the sender by reply email and promptly delete the original email from your system. You are not authorized to read, copy, disseminate, distribute or use this e-mail message or any attachment to it in any manner. This e-mail message does not contain financial instructions or commitments of any kind. Any views expressed in this message are those of the individual sender and do not necessarily reflect the views of the AI Fardan Group of companies including any subsidiary or associate of AFG Holding RSC Ltd."</p>
Add Supplementary Card	on supplementary card registration	when supplementary card is registered	customer	<div> <p>Transaction Details</p> <p>Dear fatima asim,</p> <p>Greetings from AI Fardan Exchange LLC.</p> <p>Please find the attached receipt of reference number 24050611304164026</p> <p>Thank you.</p> </div>
Close Card	on supplementary card close	when supplementary card is closed	customer	<p>Dear fatima asim,</p> <p>Your supplementary card with Ali Ayub has been closed successfully.</p> <p>Best Regards, Alex</p> <p>DISCLAIMER: "This e-mail message and its attachments (if any) are confidential and are intended solely for the addressee(s). If you are not the addressee or you have received this email message in error, please notify the sender by reply email and promptly delete the original email from your system. You are not authorized to read, copy, disseminate, distribute or use this e-mail message or any attachment to it in any manner. This e-mail message does not contain financial instructions or commitments of any kind. Any views expressed in this message are those of the individual sender and do not necessarily reflect the views of the AI Fardan Group of companies including any subsidiary or associate of AFG Holding RSC Ltd."</p>