

## **Midautumn.capitolsingapore.com Delivery Terms & Conditions**

### **1. Delivery Charges**

- 1.1 Nett purchases below S\$30: S\$10.00  
Nett purchases above S\$30: Free Delivery
- 1.2 For deliveries to multiple locations, please write to us at [capitolsingapore@perennialholdings.com](mailto:capitolsingapore@perennialholdings.com) or WhatsApp us at 9446 9581 with your Order / Invoice Number as well as order details. Nett purchase of S\$30 remain applicable for multiple locations' delivery.

### **2. Delivery Schedule**

- 2.1 All deliveries will be fulfilled on Wednesday and Friday between 12noon to 8pm unless otherwise stated.
- 2.2 All orders received will be processed within 4 working days and delivered on the next available delivery slot. Working Days refers to Monday to Friday and does not include Saturday, Sunday and Public Holidays.  
  
Delivery services are not available on Saturday, Sunday and Public Holidays.
- 2.3 You may select your preferred delivery day when making an Order. The earliest delivery date will be 4 working days from the date of order.
- 2.4 All deliveries will take place on the date stipulated in the Order Confirmation. No amendments will be entertained after the order is submitted. Capitol Singapore reserves the right to reschedule the date of delivery when the date becomes unavailable in case of overwhelming demand. Should the date of delivery be unavailable, we will contact you to arrange for an alternative date for delivery.
- 2.5 Delivery service is only available for valid local residential and office addresses. We do not deliver to restricted zones (Jurong Island, Changi Airport, Cargo Complex, Port of Singapore Terminals, offshore islands (including Sentosa) and Singapore Armed Forces Camp sites). Capitol Singapore reserves the right to decline any delivery to any address to restricted zones.
- 2.6 No reservation of delivery date slot is allowed unless payment is made.

### **3. Customer Responsibility**

- 3.1 Customers are responsible for ensuring that the details entered by you in respect of the Order on the Website are accurate and complete. Capitol Singapore will not be liable in the event of late delivery or non-delivery of Order that you order by reason of erroneous delivery details entered by you on the Website.
- 3.2 After the delivery or collection of your Order, you shall solely be liable for any loss, damage, contamination, soiling or detention of the items ordered (including but not limited to packaging) in your Order whether caused directly or indirectly by you or any person acting on your behalf.

- 3.3 Kindly ensure that an authorised recipient is present during the selected date and time to receive the delivery.
- 3.4 Persons placing any Orders which includes alcoholic beverages from any Merchant must be at least eighteen (18) years old at the date of placing the Order or such statutory age limit as may be prescribed by applicable law. By placing an Order that includes alcoholic beverages, you confirm that you satisfy the statutory age limit. The Delivery Service Provider will have the right to refuse to deliver or provide any alcoholic product to any person who at the time of delivery or collection of takeaway (i) does not appear to satisfy the statutory age limit; (ii) cannot prove that he/she satisfies the statutory age limit; or (iii) is, or appears to be, under the influence of either alcohol or drugs at the time of delivery and in such an event you agree that we, the Delivery Service Provider and the Merchant shall not be liable to make any refund to you for payment already made by you.