

Creator Studio


Create request-based apps quickly

A guided and curated environment for creating forms and assigning automations to them. No-code required.

Open Creator Studio


GO FURTHER

Power your workflow applications



Add code to low-code apps

Create and Edit custom and OOB applications in one streamlined experience



Build low-code apps quickly

Create apps from scratch or by using templates. Safely scale cross-enterprise experiences that users love on a single platform.

User ID:

First name:

Last name:

Title:

Department:

Password needs reset: ☐

Locked out: ☐

Active: ☒

Web service access only: ☐

Internal Integration User: ☐

Email:

Language:

Calendar integration:

Time zone:

Date format:

Business phone:

Mobile phone:

Photo: [Click to add...](#)

Update Set Password Delete

Related Links

- [View linked accounts](#)
- [View Subscriptions](#)
- [Reset a password](#)
- [\[SN Utils\] Versions \(0\)](#)

Entitled Custom Tables Roles (3) Groups (1) Delegates Subscriptions User Client Certificates

Role Search

Actions on selected rows... Edit...

User = Alice P

	Role	State	Inherited	Inheritance Count
<input type="checkbox"/>	project member	Active	false	
<input type="checkbox"/>	u_task_table_2_user	Active	false	
<input type="checkbox"/>	u_project_table_user	Active	false	

1 to 3 of 3

- servicenow All
- user
- User Public Credentials

System Logs

Transactions (All user)

System Security

Users and Groups

Users

Groups

Roles

Access Role Detail View

Reports

Users

Identity and Access Audit

User Trails

System User Guide

User Guide

Administration

Help Pages

Help Page Sections

Help Documents

System Web Services

Inbound

User

User Administration

Time-Limited User Roles

Users

Groups

Roles

Logged in users

User ID

alice

First name

Alice

Last name

P

Title

Department

Password needs reset

Locked out

Active

Web service access only

Internal Integration User

Email

Language

-- None --

Calendar integration

Outlook

Time zone

System (America/Los Angeles)

Date format

System (yyyy-MM-dd)

Business phone

Mobile phone

Photo

Click to add...

Update Set Password Delete

Related Links

[View linked accounts](#)

[View Subscriptions](#)

[Reset a password](#)

[\[SN Utils\] Versions \(0\)](#)

Entitled Custom Tables Roles (3) Groups (1) Delegates Subscriptions User Client Certificates

Table Search

User = Alice P

Table	Application	Role
No records to display		

- servicenow All
- groups
- Manage Group
- My Approvals
- My Pending Group Requests
- All Groups
- Assessments
- Assessment Groups
- Survey
- Administration
- User Groups
- System Definition
- Search Groups
- Text Index Groups
- System Mailboxes
- Administration
- Email Account Groups
- System Security
- Users and Groups
- Users
- Groups
- Roles
- Access Role Detail View
- Reports
- Groups Membership
- User Administration
- Groups
- Workspace Experience
- Forms
- UI Action Groups

Name project team

Manager

Group email

Parent

Description

Update Delete

[SN Utils] Versions (0)

Roles Group Members (2) Groups

Created Search

Edit...

Group = project team

Created	Role	Granted by	Inherits
---------	------	------------	----------

No records to display

Name project member Application Global

Description

Update Delete

Related Links

Run Point Scan [SN Utils] Versions (1)

Contains Roles Applications with Role (3) Modules with Role Custom Tables

for text Search New Edit...

Role = project member

Contains
No records to display

roles

FAVORITES

No Results

ALL RESULTS

- System Security
- Users and Groups
 - Roles**
- User Administration
 - Time-Limited User **Roles**
 - Roles**
- Role Delegation
 - Delegate **Roles** in Group
- User **Roles**
- Group **Roles**

Role project team member

Name project team member Application Global

Elevated privilege ☐

Description

Update Delete

Related Links

- [Run Point Scan](#)
- [\[SN Utils\] Versions \(1\)](#)

- Contains Roles**
- Applications with Role (2)
- Modules with Role
- Custom Tables

for text Search

Role = project team member

Contains
No records to display

Group project team

Name project team

Manager

Description

Group email

Parent

Update Delete

[SN Utils] Versions (0)

Roles Group Members (2) Groups

User Search

Group = project team

User
Alice P
Bob P

1 to 2 of 2

- groups
- Relationships
- CI/Groups Relation Types
- Service Catalog
- Catalog Administration
- Fulfillment Groups
- Knowledge
- Ownership Groups
- Manage Group
- My Approvals
- My Pending Group Requests
- All Groups
- Assessments
- Assessment Groups
- Survey
- Administration
- User Groups
- System Definition
- Search Groups
- Text Index Groups
- System Mailboxes
- Administration
- Email Account Groups
- System Security
- Users and Groups
- Users
- Groups
- Roles
- Access Role Detail View

User ID:

First name:

Last name:

Title:

Department:

Password needs reset: ☐

Locked out: ☐

Active: ☒

Web service access only: ☐

Internal Integration User: ☐

Email:

Language:

Calendar integration:

Time zone:

Date format:

Business phone:

Mobile phone:

Photo: [Click to add...](#)

Update Set Password Delete

Related Links

[View linked accounts](#)

[View Subscriptions](#)

[Reset a password](#)

[\[SN Utils\] Versions \(0\)](#)

Entitled Custom Tables			
Roles (3)			
Groups (1)			
Delegates			
Subscriptions			
User Client Certificates			
User = Alice P			
<input type="checkbox"/>	Role	State	Inherited
	project member	Active	false
	u_task_table_2_user	Active	false
	u_project_table_user	Active	false

User ID: bob

First name: Bob

Last name: P

Title:

Department:

Password needs reset: ☐

Locked out: ☐

Active: ☒

Web service access only: ☐

Internal Integration User: ☐

Email:

Language: -- None --

Calendar integration: Outlook

Time zone: System (America/Los Angeles)

Date format: System (yyyy-MM-dd)

Business phone:

Mobile phone:

Photo: Click to add...

Update Set Password Delete

Related Links

- [View linked accounts](#)
- [View Subscriptions](#)
- [Reset a password](#)
- [\[SN Utils\] Versions \(0\)](#)

Entitled Custom Tables Roles (3) Groups (1) Delegates Subscriptions User Client Certificates

Role

Search

Actions on selected rows...

Edit...

User = Bob P

Role

State

Inherited

Inheritance Count

project member

Active

false

project team member

Active

false

u_task_table_2_user

Active

false

1 to 3 of 3

servicenow

All

application men

FAVORITES

No Results

ALL RESULTS

System Definition

Application Menus

Application Menu

task table 2

An application menu is a group of modules in the application navigator. Choose the roles that are required to access the application and add or remove modules in the related list below. [More Info](#)

* Title

task table 2

Application

Global

Active

☒

Restricts access to the specified roles. Otherwise, all users can view the application menu when it is active.

Roles

u_task_table_2_user, project member, project team member

Specifies the [menu category](#), which defines the navigation menu style. The default value is Custom Applications.

Category

Custom Applications

The text that appears in a tooltip when a user points to this application menu

Hint

Description

Update

Delete

(SN Utils) Versions (2)

Modules									
Application menu = task table 2									
<input type="checkbox"/>	Q	Title	Table	Active	Filter	Order	Link type	Device type	Roles
		task table 2s	task table 2 [u_task_table_2]	true			List of Records		u_task_table_2_user
1 to 1 of 1									

FAVORITES No Results

ALL RESULTS System Definition Application Menus

An application menu is a group of modules in the application navigator. Choose the roles that are required to access the application and add or remove modules in the related list below. [More Info](#)

* Title Application Active ☒

Restricts access to the specified roles. Otherwise, all users can view the application menu when it is active.

Roles

Specifies the [menu category](#), which defines the navigation menu style. The default value is Custom Applications.

Category

The text that appears in a tooltip when a user points to this application menu

Hint
Description

Update Delete

[SN Utils] Versions (2)

Modules <input type="text" value="Search"/>									
Application menu = project table									
<input type="checkbox"/>	<input type="text" value="Title"/>	<input type="text" value="Table"/>	<input type="text" value="Active"/>	<input type="text" value="Filter"/>	<input type="text" value="Order ^"/>	<input type="text" value="Link type"/>	<input type="text" value="Device type"/>	<input type="text" value="Roles"/>	<input type="text" value="Updated"/>
<input type="checkbox"/>	project tables	project table [u_project_table]	true			List of Records		u_project_table_user	2025-06-24 22:16:08
1 to 1 of 1									

servicenow

All

ACL

Favorites

No Results

ALL RESULTS

Configuration

Application Servers

Oracle WebLogic

Database Servers

Oracle

Database Instances

Oracle

Database Catalogs

Oracle

System Properties

Oracle DB Options

System Security

Access Control (ACL)

Identity and Access Audit

ACL Trails

Favorites

History

Workspaces

Admin

Access Controls

Application scope: Global

Update set: Default [Go...]

Search

Search

Actions on selected rows...

All > Name starts with task

Name	Decision Type	Operation	Type	Active	Updated by	Updated
task	Allow If	report_view	record	true	admin	2022-12-05 16:09:23
task	Allow If	delete	record	true	admin	2011-04-13 12:38:38
task	Allow If	report_view	record	true	admin	2022-10-27 03:09:51
taskapproval	Allow If	write	record	true	system	2025-04-03 13:37:08
taskapproval_history	Allow If	write	record	true	system	2025-04-03 13:37:08
taskapproval_set	Allow If	read	record	true	system	2025-04-03 13:37:08
taskapproval_set	Allow If	write	record	true	system	2025-04-03 13:37:08
taskassigned_to	Allow If	write	record	true	system	2025-04-03 13:37:08
task.closed_at	Allow If	write	record	true	system	2025-04-03 13:37:08
task.closed_by	Allow If	write	record	true	system	2025-04-03 13:37:08
task.comments	Allow If	write	record	true	system	2025-04-03 13:37:08
task.comments_and_work_notes	Allow If	read	record	true	admin	2011-09-13 12:38:24
task.company	Allow If	write	record	true	system	2025-04-03 13:37:08
task.description	Allow If	write	record	true	system	2025-04-03 13:37:08
task.due_date	Allow If	write	record	true	system	2025-04-03 13:37:08
task.escalation	Allow If	write	record	true	system	2025-04-03 13:37:08
task.impact	Allow If	write	record	true	system	2025-04-03 13:37:08
task.made_sla	Allow If	write	record	true	system	2025-04-03 13:37:08
task.number	Allow If	save_as_template	record	true	james.capaldo	2010-03-18 14:19:51
task.number	Allow If	write	record	true	system	2025-04-03 13:37:08

1 to 20 of 128

- FAVORITES
- No Results
- ALL RESULTS
- Self-Service
 - Visual Task Boards
 - App Engine
 - Collaboration
 - Collaboration Tasks
 - Request App Administration
 - Application Tasks
 - task table 2
 - task table 2s
 - Configuration
 - Identification/Reconciliation
 - De-duplication Tasks
 - Reclassification Tasks
 - CI Lifecycle Management
 - Renew Lease Task
 - Service Catalog
 - Open Records
 - Tasks
 - Knowledge
 - Feedback Management
 - My Submitted Tasks
 - My Assigned Tasks
 - My Closed Tasks
 - All Open Tasks
 - All Closed Tasks

task id

task name

due date

status

comments

assigned to

Submit

task id	<input type="text"/>	status	completed
task name	<input type="text"/>	comments	<input type="text"/>
due date	<input type="text"/>	assigned to	<input type="text"/>

Submit

FAVORITES

No Results

ALL RESULTS

✓ Docker Webhook Answer Subf...

Docker Webhook Answer Subf...

Webhook Answer Subflow

✓ Process Automation

Workflow Studio

Flow Designer

Flow & Action Designer

Today's Executions

Active Flows

Content Definitions

Content Filtering Rules

Inbound Email Flows

Event Queue

Settings

Complex Object Templates

Feature Access List

Pre-Compiled Actions

Pre-Compiled Flows

Properties

✓ Service Level Management

Administration

Workflow Editor

System UI

Process Flow

Playbooks Flows Subflows Actions Decision tables

New

Flows 69

Last refreshed just now

Refresh Copy Filter Delete

<input type="checkbox"/> Name	Application	Status	Active	Updated	Updated by
Admin Deployment Approval Flow Error Notifier	App Engine Studio	Published	true	2020-07-28 13:20:50	admin
Admin Install App to Production Environment Flow Error Notifier	App Engine Studio	Published	true	2020-07-28 13:37:16	admin
Application Intake Request Flow	Application Intake	Published	true	2025-06-21 04:02:16	system
Application Intake Request V2	Application Intake	Published	true	2025-06-21 04:02:09	system
Benchmark Recommendation Evaluator	Benchmarks Spoke	Published	true	2025-04-03 12:56:55	system
Business process approval flow	Global	Published	true	2020-09-27 22:06:13	admin
Change - Cloud Infrastructure - Authorize	Global	Published	true	2020-11-11 07:08:05	admin
Change - Emergency - Authorize	Global	Published	true	2020-10-06 05:39:49	admin
Change - Emergency - Implement	Global	Published	true	2020-09-23 05:06:26	admin
Change - Emergency - Review	Global	Published	true	2020-10-27 04:18:08	admin
Change - Normal - Assess	Global	Published	true	2020-10-06 05:37:05	admin
Change - Normal - Authorize	Global	Published	true	2020-10-06 05:38:35	admin
Change - Normal - Implement	Global	Published	true	2020-09-23 04:23:59	admin
Change - Standard	Global	Published	true	2020-09-23 05:09:01	admin
Change - Standard - Implement	Global	Published	true	2020-09-23 11:13:41	admin
Change - Unauthorized - Authorize	Global	Published	true	2020-10-21 04:20:01	admin
Change - Unauthorized - Review	Global	Published	true	2025-04-03 12:44:01	system
Collaboration Request Flow	Collaboration Request	Published	true	2025-06-21 04:03:08	system

Pick up where you left off

- task table Last updated: 6 h. ago by System Administr...
- Create Flow Data Last updated: a year ago by System Admini...
- Deployment Environment Typ... Last updated: a year ago by System Admini...

Latest updates

- System Administrator modified task table 6 h. ago
- System Administrator modified Create Flow Data a year ago
- System Administrator modified Deployment Environment Type Flow a year ago
- System Administrator modified Steps a year ago
- System Administrator modified Steps a year ago

Resources

- Product Documentation
- ServiceNow Videos
- Community
- Centre of Excellence
- Developer Portal

TRIGGER

task table 2 Created where (status is In Progress, and comments is feedback, and assigned to is bob)

Trigger: Created

* Table: task table 2 [u_task_table_2]

Condition: All of these conditions must be met

status	is	In Progress	⊖	OR	AND
AND	comments	is	⊖	OR	AND
	assigned to	is	⊖	OR	AND

or

New Criteria

Advanced Options

Delete Cancel Done

ACTIONS Select multiple

- 1 Update task table 2 Record
 - 2 Ask For Approval
 - 3 Ask For Approval
- + Add an Action, Flow Logic, or Subflow

Data Collapse All

Flow Variables	
Trigger - Record Created	
task table 2 Record	Record
task table 2 Table	Table
Run Start Time UTC	Date/Time
Run Start Date/Time	Date/Time
1 - Update Record	
task table 2 Record	Record
task table 2 Table	Table
Action Status	Object
2 - Ask For Approval	
Approval State	Choice
Action Status	Object
3 - Ask For Approval	
Approval State	Choice
Action Status	Object

TRIGGER

task table 2 Created where (status is In Progress, and comments is feedback, and assigned to is bob)

ACTIONS Select multiple

1 Update task table 2 Record

Action: Update Record

* Record: Trigger - Re... task table 2 R...

* Table: task table 2 [u_task_table_2]

* Fields: status completed

+ Add field value

Delete Cancel Done

2 Ask For Approval

3 Ask For Approval

+ Add an Action, Flow Logic, or Subflow

ERROR HANDLER

If an error occurs in your flow, the actions you add here will run.

Data Collapse All

Flow Variables

Trigger - Record Created

task table 2 Record	Record
task table 2 Table	Table
Run Start Time UTC	Date/Time
Run Start Date/Time	Date/Time

1 - Update Record

task table 2 Record	Record
task table 2 Table	Table
Action Status	Object

2 - Ask For Approval

Approval State	Choice
Action Status	Object

3 - Ask For Approval

Approval State	Choice
Action Status	Object

TRIGGER

task table 2 Created where (status is In Progress, and comments is feedback, and assigned to is bob)

ACTIONS Select multiple

1 Update task table 2 Record

2 Ask For Approval

Action: Ask For Approval

* Record: 1 - Update... task table 2 Re...

Table: task table 2 [u_task_table_2]

Approval Field: status

Journal Field: Select a field

* Rules

Approve When: All users approve Alice P

Due Date: None

Add another OR rule set

OR AND

Delete Cancel Done

3 Ask For Approval

Data Collapse All

Flow Variables

Trigger - Record Created

task table 2 Record	Record
task table 2 Table	Table
Run Start Time UTC	Date/Time
Run Start Date/Time	Date/Time

1 - Update Record

task table 2 Record	Record
task table 2 Table	Table
Action Status	Object

2 - Ask For Approval

Approval State	Choice
Action Status	Object

3 - Ask For Approval

Approval State	Choice
Action Status	Object

servicenow All

Approva

FAVORITES

No Results

ALL RESULTS

Self-Service

My Approvals

Service Desk

My Approvals

Change

Change Policy

Change Approval Policies

Change Approval Policy Builder

Approval Definitions

Knowledge

Ownership Groups

My Approvals

Contract

My Approvals

System Policy

Rules

Approval

System Properties

Approval Engines

Favorites History Workspaces Admin

Approvals ☆

Application scope: Global
Update set: Default [Glo...]

Search

Relaunch to update

Actions on selected rows...

All

State	Approver	Comments	Approval for	Created
Search	Search	Search	Search	Search
Approved	Alice P		(empty)	2025-06-25 01:10:36
Approved	Alice P		(empty)	2025-06-25 01:09:00
Approved	Bob P		(empty)	2025-06-25 01:09:00
Rejected	Fred Luddy		(empty)	2025-04-02 12:19:33
Requested	Fred Luddy		(empty)	2025-04-02 12:17:03
Requested	Fred Luddy		(empty)	2025-04-02 12:15:44
Requested	Howard Johnson		CHG0000096	2025-04-02 06:15:29
Requested	Ron Kettering		CHG0000096	2025-04-02 06:15:29
Requested	Luke Wilson		CHG0000096	2025-04-02 06:15:29
Requested	Christen Mitchell		CHG0000096	2025-04-02 06:15:29
Requested	Bernard Laboy		CHG0000096	2025-04-02 06:15:29
Requested	Howard Johnson		CHG0000095	2025-04-02 06:15:25
Requested	Ron Kettering		CHG0000095	2025-04-02 06:15:25
Requested	Luke Wilson		CHG0000095	2025-04-02 06:15:25
Requested	Christen Mitchell		CHG0000095	2025-04-02 06:15:25
Requested	Bernard Laboy		CHG0000095	2025-04-02 06:15:25
Requested	Luke Wilson		CHG0000094	2025-04-02 06:15:21
Requested	Christen Mitchell		CHG0000094	2025-04-02 06:15:21
Requested	Bernard Laboy		CHG0000094	2025-04-02 06:15:21
Requested	Ron Kettering		CHG0000094	2025-04-02 06:15:21

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