Sharvari S Doijode

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EDUCATION:

Syracuse University, MS, Computer Engineering, **Syracuse, NY, United States.**   **August 2023 - May 2025**
Course work - Advanced Data structures and Algorithms, Object Oriented Design, Introduction to Database Management System.

Pillai College of Engineering, BE Electronics, Mumbai University, Mumbai, India.   **August 2017 - June 2021**
Course work - Computer Organization and Architecture, Cyber security, Advance Networking Technologies, object-oriented programming design.

TECHNICAL SKILLS:

- Salesforce Administration: Custom and standard objects, fields, page layouts, record types, validation rules, schema builder, flow Builder, process Builder, workflow rules, approval process, permission sets, Org, and object level security, OWD, Data Management.
- Salesforce Development: Apex programming language, Asynchronous and Synchronous Apex, Batch Apex, SOQL, SOSL, DML, VisualForce, Triggers, Lightning Web Components Framework, Integration, REST API, SOAP API.
- Salesforce Clouds: Sales Cloud, Service Cloud, Community cloud.
- Programming Languages and Database: C++, Python, MySQL, SQLite
- Web Development: HTML, CSS, JavaScript, Bootstrap, GitHub.
- Tools and software's: Agile Methodology, Software Development Lifecycle, Jira, Microsoft Visual Studio, Deployment tools.
- Soft Skills: Leadership, Communication, Time management, Teamwork, Problem-solving, Work ethic, Creativity.

CERTIFICATIONS

Salesforce certified Platform Developer I | Salesforce Certified Administrator |

PROFESSIONAL EXPERIENCE:

Salesforce Developer at Capgemini Technology Services, Navi Mumbai, India.   **August 2021 - June 2023**
Client - Coca Cola Euro pacific Partners.

- Collaborated with stakeholders, business analysts and clients, to translate requirements into technical specifications for **role-based access controls** and **permission sets** in **Salesforce queues**, enhancing **data security** and compliance measures.
- Customized configurations, including **page layouts** and **triggers**, to streamline case management processes, ensuring cases were efficiently routed to specific teams. Successfully deployed changes via user stories across 2 sprints, following meticulous testing and UAT procedures.
- Deployed custom **Apex classes, triggers, and flows** to extend the functionality of Salesforce which included the enhancement of registration request functionality for a customer portal, effectively addressing data inconsistencies and reducing bug counts.
- Developed a user-friendly digital UI web-based signup form for onboarding new regions, seamlessly **integrating LWC Framework** with **Apex** and **triggers**. Ensured robust communication between systems through **REST and SOAP APIs**, deploying the new functionality within the existing platform framework.
- Pioneered a **Salesforce license cleanup** initiative, transitioning from manual yearly efforts to a monthly automated process using **Flows**. Identified inactive users and facilitated manager approvals via automated emails, resulting in substantial cost savings and enhanced organizational hygiene over a 4-month adaptation period.
- Recognized for exceptional **problem-solving** and **analytical skills**, consistently delivering timely and effective solutions that met and exceeded client expectations. Executed changes following comprehensive analysis, rigorous testing, and user acceptance procedures, ensuring seamless implementation and client satisfaction.

Application developer Intern at Trivia Software's Pvt Ltd, Thane, India.   **April 2020 - June 2020**

- Innovatively designed and executed a Management System using **Python** 3.x, showcasing expertise in T-Kinter for GUI, SQLite3 for database management, and advanced Data Science concepts for extraction and visualization.
- Proficiently utilized **SQLite** as an embedded database solution, ensuring efficient local/client storage and nonintrusive data management and displayed weather information with the help of data extraction and web scraping.

PROJECT DETAILS:

SUBuddy - A platform that connects you with all.   **March 2024 - May 2024**

- Developed SUbuddy, a responsive MERN social media website for Syracuse international students, with features like authentication, search, and comments.
- Crafted an interactive e platform, designed with leading-edge technologies, resulting in a 20% increase in interaction and a 15% decrease in communication barriers for students which fostered a more vibrant and inclusive campus community**.**

Recruiting App   **July 2022 - September 2022**

- Led a project to optimize a Recruiting App for HR operations, utilizing Salesforce **custom objects**, **relationships**, and junction objects to tailor functionalities, enhance user experience, and streamline processes.
- Implemented advanced **data modeling techniques** and security measures within the Salesforce platform, ensuring data integrity and confidentiality while automating key business processes to improve operational efficiency for HR teams.

Travel Approval Lightning App   **March 2022 - June 2022**

- Developed a custom travel approval application within Salesforce, incorporating **Lightning app components**, **customized page layouts,** and tabs to facilitate electronic submission of travel requests, expense tracking, and managerial approvals.
- Implemented robust object modeling techniques to create custom objects for travel requests, expense details, and user roles, establishing relationships between objects to enforce **approval workflows** and enable comprehensive reporting functionalities.