

# Sharvari S Doijode

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## Summary:

Driven and certified Salesforce Developer with 2 years of experience in Salesforce administration and development. Passionate about leveraging my skills in Apex, LWC, and automation tools to deliver innovative solutions. Eager to contribute and grow in a dynamic team environment.

## EDUCATION:

**Syracuse University, master's in computer engineering, Syracuse, NY, United States.** **2023 - 2025**

Course work - Advanced Data structures and Algorithms, Object Oriented Design, Introduction to Database Management System.

**Pillai College of Engineering, BE Electronics, Mumbai University, Mumbai, India.** **2017 - 2021**

Course work - Computer Organization and Architecture, Cyber security, Advance Networking Technologies, Object-oriented programming design.

## TECHNICAL SKILLS:

- **Salesforce Administration:** Salesforce configuration, Custom and standard objects, page layouts, record type, validation rules, Lightning App Builder, Lightning Flow, Process Builder, Workflows, Approval process, Permission sets, Object level security, OWD, Data Management, Sandbox Management.
- **Salesforce Development:** Apex programming, Asynchronous and Synchronous Apex, Batch Apex, SOQL, SOSL, DML, Visual Force, Triggers, Lightning Web Components Framework, Integration, REST API, SOAP API, Sales Cloud, Service Cloud, Community cloud.
- **Programming Languages and Database:** C++, Python, Java, Relational Database, MySQL, SQLite, Object Oriented Programming, HTML, CSS, JavaScript, Bootstrap.
- **Tools and Version Control:** Agile Methodology, SDLC, GitHub, Jira, Copado, Lucid Chart, Microsoft, Salesforce CLI, CI/CD.
- **Soft Skills:** Communication Skills, Problem-solving, Adaptability, Collaboration & Teamwork, Time Management & Organization, Customer-Centric Mindset, Critical Thinking.

## CERTIFICATIONS

[Salesforce certified Platform Developer I](#) | [Salesforce Certified Administrator](#) |

## PROFESSIONAL EXPERIENCE:

**Sr. Software Engineer (Salesforce Developer) Capgemini, India.**

**August 2021 - June 2023**

**Client: Coca Cola Euro pacific Partners**

- Developed and deployed custom solutions in Salesforce Sales Cloud, including an LWC-based signup form and API integrations, improving efficiency by 20%.
- Enhanced the customer portal (Community Cloud) by implementing custom Apex code, reducing bugs by 30% and automating license cleanup to cut manual work by 25%.
- Improved case management by 15% through custom configurations and user story implementation, enhancing support operations.
- Strengthened data security by 20% with improved access controls, OWD, sharing rules, and validation rules.
- Created technical design documents with logic flow charts and optimized data management using picklists, lookups, and formula fields, reducing manual efforts by 20%.
- Provided production support and resolved client issues, increasing user productivity by 20% through simplified access controls.
- Worked with stakeholders to research and implement automation solutions, improving data security and optimizing Salesforce configurations in an enterprise environment.

## PROJECT:

**SU-Buddy -A platform that connects you with all.**

**March 2024 - May 2024**

- Architected SU-buddy, a responsive MERN social media website for Syracuse international students, fostering a 20% growth in registered users with features like authentication, search, and comments.
- Crafted an interactive e platform with leading-edge technologies, resulting in a 20% increase in interaction and a 15% decrease in communication barriers for students which fostered a more vibrant and inclusive campus community.

**Recruiting App****July 2022 - September 2022**

- Developed a custom Salesforce recruiting app, improving HR operations by 20% through tailored functionalities.
- Strengthened HR data security by 30% and automated key processes, increasing operational efficiency by 10%.

**Travel Approval Lightning App****March 2022 - June 2022**

- Developed a Salesforce Lightning travel approval app, streamlining requests and approvals, saving 15 hours/week for teams.
- Implemented robust object modeling techniques to create custom objects for travel requests, expenses, and user roles.