Sharvari S Doijode

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Summary:

Driven and certified Salesforce Developer with 2 years of experience in Salesforce administration and development. I am enthusiastic about leveraging my skills in Apex, LWC, and automation tools to deliver innovative solutions. Eager to contribute and grow in a dynamic team environment.

Education:

Master of Science, Computer Engineering, Syracuse University, Syracuse, New York.   **August 2023 - May 2025**

Course work - Advanced Data structures and Algorithms, Object Oriented Design, Introduction to Database Management.

Bachelor of Engineering, Electronics, Pillai College of Engineering, Mumbai, India.   **August 2017 - June 2021**

Course work - Computer Organization and Architecture, Cyber security, Advance Networking Technologies, Object-oriented programming design.

Technical Skills:

Salesforce Expertise: Administration, LWC, Asynchronous and Synchronous Apex, Triggers, SOQL, REST/SOAP APIs, Flows, Validation Rules, Custom and Standard Objects, Lightning App Builder, Lightning Flow, OWD, Data Management, Sales Cloud, Service Cloud, Community Cloud, Sandbox Management.

Programming & Databases: C++, Python, Java, JavaScript, MySQL, SQLite, HTML, CSS, Bootstrap, OOP.

Tools: GitHub, Jira, Copado, Salesforce CLI, CI/CD, Lucid Chart, Agile Methodology, SDLC.

Soft Skills: Communication, Problem-Solving, Adaptability, Collaboration, Time Management, Critical Thinking.

Certifications:

[Salesforce certified Platform Developer I](#) | [Salesforce Certified Administrator](#)

Experience:

Sr. Software Engineer (Salesforce Developer) | Capgemini, India.   **August 2021 - June 2023**

- Developed a custom LWC-based signup form with REST/SOAP API integrations for onboarding new regions, streamlining manual processes and reducing registration time by 40%.
- Enhanced customer portal functionality by fixing triggers, updating field dependencies, and improving workflows, reducing registration request errors by 90%.
- Customized and deployed case visibility solutions using page layouts, triggers, and sharing rules, improving operational efficiency by 25%.
- Resolved high-priority Salesforce incidents, debugging root causes, and deploying fixes, preventing escalations and ensuring seamless operations for 700+ sales reps.
- Strengthened data security by implementing permission sets, role hierarchies, and sharing rules, improving governance and data access compliance.
- Collaborated with SAP and master data teams to fix inconsistencies, boosting platform reliability and cutting support tickets by over 85%.

Projects:

SU-Buddy -A platform that connects you with all.   **March 2024 - May 2024**

- Architected SU-buddy, a responsive MERN social media website for Syracuse international students, fostering a 20% growth in registered users with features like authentication, search, and comments.
- Crafted an interactive e platform with leading-edge technologies, resulting in a 20% increase in interaction and a 15% decrease in communication barriers for students which fostered a more vibrant and inclusive campus community.

Recruiting App   **July 2022 - September 2022**

- Developed a custom Salesforce recruiting app, improving HR operations by 20% through tailored functionalities.
- Strengthened HR data security by 30% and automated key processes, increasing operational efficiency by 10%.

Travel Approval Lightning App   **March 2022 - June 2022**

- Developed a Salesforce Lightning travel approval app, streamlining requests and approvals, saving 15 hours/week for teams.
- Implemented robust object modeling techniques to create custom objects for travel requests, expenses, and user roles.