Sharvari S Doijode

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EDUCATION:

Syracuse University, MS, Computer Engineering, Syracuse, NY, United States.   **August 2023 - May 2025**
Course work - Advanced Data structures and Algorithms, Object Oriented Design, Introduction to Database Management System.

Pillai College of Engineering, BE Electronics, Mumbai University, Mumbai, India.   **August 2017 - June 2021**
Course work - Computer Organization and Architecture, Cyber security, Advance Networking Technologies, object-oriented programming design.

TECHNICAL SKILLS:

- Salesforce Administration: Salesforce CRM Platform, Accounts, Objects, Relationships, App builder, Application development, User setup and configuration, Flows, Process Builder, Security, sharing rules, Data security and access, Profiles, Creating Roles, Page Layouts, Org-Wide default, Sharing rules, Workflows, Validation Rules, Approval processes, Reports and Dashboards.
- Salesforce Development: Asynchronous Synchronous Apex, Batch Apex, Visualforce, LWC Framework, SOQL, SOSL, Triggers, Integration.
- Programming Languages: C++, Python.
- Databases Management: MySQL, SQLite.
- Web Development: HTML, CSS, JavaScript, Bootstrap, GitHub.
- Agile Methodology, Software Development Lifecycle, Jira

CERTIFICATIONS

[Salesforce certified Platform Developer I](#) | [Salesforce Certified Administrator](#) |

PROFESSIONAL EXPERIENCE:

Salesforce Developer at Capgemini Technology Services, Navi Mumbai, India.   **August 2021 - June 2023**

- Collaborated closely with cross-functional teams to implement **role-based access controls** and **permission sets** in **Salesforce queues**, enhancing **data security** and compliance measures.
- Strategically modified configurations, including **page layouts** and **triggers**, to streamline case management processes, ensuring cases were efficiently routed to specific teams. Successfully deployed changes via user stories across 2 sprints, following meticulous testing and UAT procedures.
- Initiated the enhancement of registration request functionality for a customer portal, effectively addressing data inconsistencies and slashing ticket counts from 50-60 per month to a mere 5-6. Leveraged **extensive knowledge of Apex** and **triggers** to make necessary modifications and updates over a month-long period.
- Developed a user-friendly digital UI web-based signup form for onboarding new regions, seamlessly **integrating LWC Framework** and **Visualforce pages** with **Apex** and **triggers**. Ensured robust communication between systems through **REST and SOAP APIs**, deploying the new functionality within the existing platform framework.
- Pioneered a **Salesforce license cleanup** initiative, transitioning from manual yearly efforts to a monthly automated process using **Flows**. Identified inactive users and facilitated manager approvals via automated emails, resulting in substantial cost savings and enhanced organizational hygiene over a 4-month adaptation period.
- Recognized for exceptional **problem-solving** and **analytical skills**, consistently delivering timely and effective solutions that met and exceeded client expectations. Executed changes following comprehensive analysis, rigorous testing, and user acceptance procedures, ensuring seamless implementation and client satisfaction.

Application developer Intern at Trivia Software's Pvt Ltd, Thane, India.   **April 2020 - June 2020**

- Innovatively designed and executed a Management System using **Python** 3.x, showcasing expertise in T-Kinter for GUI, SQLite3 for database management, and advanced Data Science concepts for extraction and visualization.
- Engineered an intuitive T-Kinter-based interface with features like data insertion, viewing, updating, and removal, demonstrating adeptness in GUI design and interactive application development.
- Proficiently utilized **SQLite** as an embedded database solution, ensuring efficient local/client storage and nonintrusive data management.
- Applied versatile Data Science techniques, including web scraping with Beautiful Soup, for real-time data extraction, underscoring adaptability in incorporating diverse technologies.

PROJECT DETAILS:

Salesforce License cleanup automation.   **September 2022 - January 2023**

- Initiated the automation of a manual license cleanup task by deploying **Salesforce flow** and thereby optimizing license usage by 80%.
- It simplified user management, **reducing manual efforts by 40%** and it led to cost savings by freeing Salesforce licenses.

Recruiting App.   **July 2022 - September 2022**

- Led a project to optimize a Recruiting App for HR operations, utilizing Salesforce **custom objects**, **relationships**, and junction objects to tailor functionalities, enhance user experience, and streamline processes.
- Implemented advanced **data modeling techniques** and security measures within the Salesforce platform, ensuring data integrity and confidentiality while automating key business processes to improve operational efficiency for HR teams.

Travel Approval Lightning App   **March 2022 - June 2022**

- Developed a custom travel approval application within Salesforce, incorporating **Lightning app components**, **customized page layouts**, and tabs to facilitate electronic submission of travel requests, expense tracking, and managerial approvals.
- Implemented robust object modeling techniques to create custom objects for travel requests, expense details, and user roles, establishing relationships between objects to enforce **approval workflows** and enable comprehensive reporting functionalities.