Sharvari S Doijode

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EDUCATION:

Syracuse University, M.S, Computer Engineering, Syracuse, NY, United States.   **August 2023 - May 2025**

Course work - Advanced Data structures and Algorithms, Object Oriented Design, Introduction to Database Management System.

Pillai College of Engineering, BE Electronics, Mumbai University, Mumbai, India.   **August 2017 - June 2021**

Course work - Computer Organization and Architecture, Cyber security, Advance Networking Technologies, object-oriented programming design.

TECHNICAL SKILLS:

- Salesforce Administration: Custom and standard objects, page layouts, record types, validation rules, Lightning App Builder, Lightning Flow, Process Builder, Workflows, Approval process, Permission sets, Object level security, OWD, Data Management, Sandbox Management.
- Salesforce Development: Apex programming, Asynchronous and Synchronous Apex, Batch Apex, SOQL, SOSL, DML, VisualForce, Triggers, Lightning Web Components Framework, Integration, REST API, SOAP API.
- Salesforce Clouds: Sales Cloud, Service Cloud, Community cloud.
- Programming Languages and Database: C++, Python, Java, MySQL, SQLite.
- Web Development: HTML, CSS, JavaScript, Bootstrap, GitHub.
- Tools and Methodology: Agile, SDLC, Jira, Microsoft Visual Studio, Copado, Lucid Chart, Microsoft Office Suite.
- Soft Skills: Leadership, Communication, Time management, Teamwork, Problem-solving, Creativity.

CERTIFICATIONS

Salesforce certified Platform Developer I

Salesforce Certified Administrator

PROFESSIONAL EXPERIENCE:

Sr. Software Engineer at Capgemini Technology Services, Navi Mumbai, India.   **August 2021 - June 2023**

Client: Coca Cola Euro pacific Partners.   **January 2022 - June 2023**

- Collaborated with stakeholders to boost data security (20% increase) by implementing access controls in Salesforce.
- Streamlined case management by 15%, efficiently routing cases with custom configurations and user stories across 2 sprints.
- Enhanced customer portal registration with custom Apex code, by diminishing bug counts by 30%.
- Developed and deployed a user-friendly signup form leveraging LWC framework, integrating seamlessly with existing systems via APIs and achieved 20% operational effectiveness.
- Automated Salesforce license cleanup, cutting down costs and manual workload by 20-25% through identifying inactive users and streamlining approvals.

Client: Thames Water Ltd.   **September 2021 - January 2022**

- Increased user productivity by 20% for Thames Water by simplifying access controls through profiles, roles, and permission sets.
- Strengthened data governance at Thames Water, by adding robust security model with OWD, sharing rules, validation rules, approval processes, and email alerts thereby reducing security breaches by 35%.
- Optimized data organization and automation by picklists, lookups, master-detail relationships, and formula fields to re-structure data management and automate key processes which eventually brought down the manual efforts by 20%.

Application Developer Intern at Trivia Software's Pvt Ltd, Thane, India.   **April 2020 - June 2020**

- Innovatively designed a Management System based on **Python** 3.x, showcasing expertise in T-Kinter for GUI, SQLite3 for database management, and advanced Data Science concepts for extraction and visualization.
- Customized CRUD operations, improving data management efficiency by 15% and improving user experience by integrating weather data using web scraping and Beautiful Soup.

PROJECT:

SUBuddy - A platform that connects you with all.   **March 2024 - May 2024**

- Architected SUbuddy, a responsive MERN social media website for Syracuse international students, fostering a 20% growth in registered users with features like authentication, search, and comments.
- Crafted an interactive e platform with leading-edge technologies, resulting in a 20% increase in interaction and a 15% decrease in communication barriers for students which fostered a more vibrant and inclusive campus community.

Recruiting App   **July 2022 - September 2022**

- Streamlined HR operations by 20% with a custom Salesforce recruiting app. Built using custom objects, relationships, and junction objects to tailor functionalities for a seamless user experience.
- Enhanced data security and confidentiality for HR data by 30% and conceptualized advanced data modeling techniques and security measures within Salesforce to automate key HR processes, boosting operational efficiency by 10%.

Travel Approval Lightning App   **March 2022 - June 2022**

- Built a custom travel approval application using Salesforce Lightning. This streamlined electronic travel request submissions, expense tracking, and managerial approvals, potentially saving 15 hours/week for travel and finance teams.
- Implemented robust object modeling techniques to create custom objects for travel requests, expenses, and user roles.