Sharvari S Doijode

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Availability: May 2024 - August 2024

EDUCATION:

Syracuse University, Syracuse, NY, United States.   **August 2023 - May 2025**

Master of Science, Computer Engineering.

Course work - Advanced Data structures and Algorithms, Object Oriented Design, Introduction to Database Management, Mobile application programming.

Pillai College of Engineering, Mumbai University, Mumbai, India.   **August 2017 - June 2021**

Bachelor of Engineering, Electronics.

Course work - Computer Organization and Architecture, Cyber security, Advance Networking Technologies, object-oriented programming, Digital design, IOT**.**

TECHNICAL SKILLS:

- 1.8 years of hands-on experience in Salesforce development, specializing in custom solutions and optimizations to meet business needs
- Salesforce Administration, Salesforce Security, Apex Development, Lightning Web Components, Salesforce Customization.
- Technical expertise in Salesforce customization, Salesforce Integration along.
- Agile development methodology, Software development life cycle.
- Programming Languages: C++, Python.
- Databases Management: MySQL, SQLite, Google Firebase, MongoDB.
- Web Development: HTML5, CSS, Bootstrap, React.JS, Node.JS, Express.JS, GitHub.

CERTIFICATIONS

Salesforce certified Platform Developer I | Salesforce Certified Administrator |

PROFESSIONAL EXPERIENCE:

Capgemini Technology Services, Navi Mumbai, India.   **August 2021 - June 2023**

Sr. Software Engineer.

- Took the lead in addressing and resolving complex challenges within Salesforce products such as Sales Cloud, Service Cloud, and Marketing Cloud, proactively preventing potential Priority 1 incidents that could have adversely affected 700+ sales representatives.
- Initiated the automation of a manual license cleanup task by deploying Salesforce flow and thereby optimizing license usage by 50% and meticulously managed high-priority tickets to forestall client escalations, resulting in a 40% reduction in manual tasks and a significant efficiency boost.
- Demonstrated adeptness in Salesforce customization, including Custom Objects, Page Layouts, Record Types, and Schema Builder, while implementing robust workflow solutions through Workflow Rules, Process Builder, and Flows.
- Excelled in ensuring data security and access management, leveraging roles, Permission Sets, Sharing Rules, and Role Hierarchies, contributing to streamlined operations and improved system functionality.

Trivia Software's Pvt Ltd, Thane, India.   **April 2020 - June 2020**

Application developer Intern.

- Innovatively designed and executed a Management System using Python 3.x, showcasing expertise in T-Kinter for GUI, SQLite3 for database management, and advanced Data Science concepts for extraction and visualization.
- Engineered an intuitive T-Kinter-based interface with features like data insertion, viewing, updating, and removal, demonstrating adeptness in GUI design and interactive application development.
- Proficiently utilized SQLite as an embedded database solution, ensuring efficient local/client storage and nonintrusive data management.
- Applied versatile Data Science techniques, including web scraping with Beautiful Soup, for real-time data extraction, underscoring adaptability in integrating diverse technologies.

PROJECT DETAILS:

Recruiting App.   **February 2024 – March 2024**

- Led a project to optimize a Recruiting App for HR operations, utilizing Salesforce custom objects, relationships, and junction objects to tailor functionalities, enhance user experience, and streamline processes.
- Implemented advanced data modeling techniques and security measures within the Salesforce platform, ensuring data integrity and confidentiality while automating key business processes to improve operational efficiency for HR teams.

Travel Approval Lightning App   **November2023 – January 2024**

- Developed a custom travel approval application within Salesforce, incorporating Lightning app components, customized page layouts, and tabs to facilitate electronic submission of travel requests, expense tracking, and managerial approvals.
- Implemented robust object modeling techniques to create custom objects for travel requests, expense details, and user roles, establishing relationships between objects to enforce approval workflows and enable comprehensive reporting functionalities.

Salesforce License cleanup automation.   **September 2022 - January 2023**

- Initiated the automation of a manual license cleanup task by deploying Salesforce flow and thereby optimizing license usage by 80%.
- It simplified user management, reducing manual efforts by 40% and it led to cost savings by freeing Salesforce licenses.

CRM Analytics Administration.   **March 2022 - August 2022**

- Efficiently implemented CRM Analytics Administration within Salesforce by successfully completing a hands-on Trailhead project, demonstrating proficiency in data integration, dashboard building, advanced visualization techniques, and app design.
- Developed expertise in customizing and embedding CRM Analytics dashboards into Lightning Experience, showcasing the ability to create tailored data visualizations such as product pipeline dashboards, custom maps, and gauge charts to drive actionable insights for decision-makers.