

**HostelCare**Complaint & Maintenance
TrackingStudent Mode · Demo
Data

Student



Warden

Dark

Exit

Student–Warden Portal

Log complaints, track maintenance,
and keep hostels running smoothly.
This is a front-end demo with dummy
data and in-memory updates.

[New Complaint](#)[Reset](#)

Total tickets

5

All complaints in this portal



Open

4

Not resolved or rejected



Urgent

1

Needs quick attention



Resolved

1

Completed maintenance



Search & Filters

Find complaints fast.

 Search by ID, title, room,

Status

Ticket Inbox

5 shown · sorted by recent activity



Latest note

Technician scheduled for 02
Feb, 11:00

Made with Replit

Ticket Details

Review, update, and add notes.



Fan making loud noise

Medium

In Progress

C-1042 • Created
2026-01-28 19:20

Ceiling fan in Room 214 is
wobbling and making a loud
rattling sound. It feels unsafe at
high speed.

Location A-Block · Room 214

Category Electrical

Student Aarav N. (REG-22-1187)

Last updated 2026-01-31 10:05

Assigned to Technician
(Electrical)

All



Category

All



Priority

All



Quick tips

Students can create and track complaints.

Wardens can update statuses and add notes.

All changes are local (no backend).

Wi-Fi down on 2nd floor

C-1022 • B-Block · Room 206 •

Updated 2026-01-31 22:05

Urgent

New

Fan making loud noise

C-1042 • A-Block · Room 214 •

Updated 2026-01-31 10:05

Medium

In Progress

Water leakage unde...

C-1031 • A-Block · Room 107

• Updated 2026-01-30 16:42

High

Acknowledged

Broken door latch

C-1014 • C-Block · Room 012 •

Updated 2026-01-26 12:20

High

On Hold

Corridor light flickering

C-1003 • B-Block · Room 318 •

Updated 2026-01-12 09:15

Low

Resolved

All



Category

All



Priority

All



Quick tips

Students can create and track complaints.

Wardens can update statuses and add notes.

All changes are local (no backend).

Actions

Track progress or add context via notes.



Students can't change ticket status. Switch to Warden mode to triage and update workflow.

Add note

Add extra details (timing, photos, contact...)



Clear

Save note

Danger zone

Delete ticket

Student guide

What makes a good ticket?



Mention exact location (hostel + room).

Add a short title + clear description.

Pick priority thoughtfully (Urgent is rare).

Prototype UI — no real submissions or database writes.

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