EDA_Notebook_Complete

September 19, 2024

0.1 Bank Telemarketing Campaign Case Study.

In this case study you'll be learning Exploratory Data Analytics with the help of a case study on "Bank marketing campaign". This will enable you to understand why EDA is a most important step in the process of Machine Learning.

Problem Statement:

The bank provides financial services/products such as savings accounts, current accounts, debit cards, etc. to its customers. In order to increase its overall revenue, the bank conducts various marketing campaigns for its financial products such as credit cards, term deposits, loans, etc. These campaigns are intended for the bank's existing customers. However, the marketing campaigns need to be cost-efficient so that the bank not only increases their overall revenues but also the total profit. You need to apply your knowledge of EDA on the given dataset to analyse the patterns and provide inferences/solutions for the future marketing campaign.

The bank conducted a telemarketing campaign for one of its financial products 'Term Deposits' to help foster long-term relationships with existing customers. The dataset contains information about all the customers who were contacted during a particular year to open term deposit accounts.

What is the term Deposit?

Term deposits also called fixed deposits, are the cash investments made for a specific time period ranging from 1 month to 5 years for predetermined fixed interest rates. The fixed interest rates offered for term deposits are higher than the regular interest rates for savings accounts. The customers receive the total amount (investment plus the interest) at the end of the maturity period. Also, the money can only be withdrawn at the end of the maturity period. Withdrawing money before that will result in an added penalty associated, and the customer will not receive any interest returns.

Your target is to do end to end EDA on this bank telemarketing campaign data set to infer knowledge that where bank has to put more effort to improve it's positive response rate.

Importing the libraries.

```
[6]: #import the warnings.
import warnings
warnings.filterwarnings("ignore")
```

```
[7]: #import the useful libraries.
import pandas as pd, numpy as np
```

```
import matplotlib.pyplot as plt, seaborn as sns
%matplotlib inline
```

0.2Session- 2, Data Cleaning

0.2.1 Segment- 2, Data Types

There are multiple types of data types available in the data set. some of them are numerical type and some of categorical type. You are required to get the idea about the data types after reading the data frame.

Following are the some of the types of variables: - Numeric data type: banking dataset: salary, balance, duration and age. - Categorical data type: banking dataset: education, job, marital, poutcome and month etc. - Ordinal data type: banking dataset: Age group. - Time and date type - Coordinates type of data: latitude and longitude type.

```
Read in the Data set.
```

```
[12]: #read the data set of "bank telemarketing campaign" in inpo.
      inp0= pd.read_csv("bank_marketing_updated_v1.csv")
```

```
[13]: #Print the head of the data frame.
```

	in	npO.head()								
[13]:		banking marketing Unnamed:	1		Unnamed: 2	Unnamed: 3	\			
	0	customer id and age. Na		salary	and balance.	NaN				
	1	customerid ag	е		salary	balance				
	2	1 5	8		100000	2143				
	3	2 4	4		60000	29				
	4	3 3	3		120000	2				
			Uni	named:	4	Unnamed: 5	\			
	0	Customer marital status and join	b with educa	ation		NaN				
	1	, and the second		marita	1	jobedu				
	2			marrie	d manageme	ent, tertiary				
	3			singl	e technicia	an, secondary				
	4			marrie	d entreprene	ır,secondary				
			Unnamed: 6	3 Unnam	ed: 7 \					
	0	particular customer before tar	geted or not	t	NaN					
	1	•	targeted		fault					
	2		yes	3	no					
	3		yes	3	no					
	4		yes	3	no					
		Unname	d: 8 Unnamed	i: 9	Unnamed: 10 Un	nnamed: 11	\			
	0	Loan types: loans or housing loans	oans	NaN C	ontact type	NaN				
	1			loan	contact	day				
	2		yes	no	unknown	5				

3		yes	no	unknown	. 5		
4		yes	yes	unknown	. 5		
	Unnamed: 12	Unnamed: 13	Unnamed: 14	Unnamed: 15	Unnamed: 16	\	
0	month of contact	duration of call	NaN	NaN	NaN		
1	month	duration	campaign	pdays	previous		
2	may, 2017	261 sec	1	-1	0		
3	may, 2017	151 sec	1	-1	0		
4	may, 2017	76 sec	1	-1	0		
	U	nnamed: 17		Un	named: 18		
0	outcome of previo	us contact respon	nse of custom	er after cal	l happned		
1	poutcome response						
2	unknown no						
3	unknown no						
4	unknown no						

0.2.2 Segment- 3, Fixing the Rows and Columns

Checklist for fixing rows: - **Delete summary rows**: Total and Subtotal rows - **Delete incorrect rows**: Header row and footer row - **Delete extra rows**: Column number, indicators, Blank rows, Page No.

Checklist for fixing columns: - Merge columns for creating unique identifiers, if needed, for example, merge the columns State and City into the column Full address. - Split columns to get more data: Split the Address column to get State and City columns to analyse each separately. - Add column names: Add column names if missing. - Rename columns consistently: Abbreviations, encoded columns. - Delete columns: Delete unnecessary columns. - Align misaligned columns: The data set may have shifted columns, which you need to align correctly.

Read the file without unnecessary headers.

```
[17]: #read the file in inpO without first two rows as it is of no use.
inpO=pd.read_csv("bank_marketing_updated_v1.csv", skiprows= 2)
```

```
[18]: #print the head of the data frame. inpO.head()
```

```
[18]:
                                                                          jobedu \
         customerid
                       age
                             salary
                                     balance
                                               marital
                             100000
      0
                   1
                      58.0
                                         2143
                                               married
                                                            management, tertiary
      1
                   2
                      44.0
                              60000
                                           29
                                                single
                                                           technician, secondary
      2
                   3
                             120000
                      33.0
                                            2
                                               married
                                                         entrepreneur, secondary
      3
                      47.0
                                                            blue-collar, unknown
                              20000
                                         1506
                                               married
      4
                      33.0
                                                single
                                                                 unknown, unknown
        targeted default housing loan
                                                                               campaign
                                          contact
                                                    day
                                                             month duration
      0
                               yes
                                          unknown
                                                         may, 2017
                                                                     261 sec
                                                                                      1
              yes
                       no
                                     no
                                                      5
      1
                                          unknown
                                                         may, 2017
                                                                     151 sec
                                                                                      1
             yes
                               yes
                       no
                                     no
```

```
2
                                                         may, 2017
              yes
                       no
                               yes
                                    yes
                                          unknown
      3
                                                     5
                                                         may, 2017
                                                                      92 sec
                                                                                      1
               no
                               yes
                                     no
                                          unknown
                       no
      4
               no
                       no
                                no
                                     no
                                          unknown
                                                         may, 2017
                                                                     198 sec
                                                                                      1
                previous poutcome response
         pdays
             -1
      0
                           unknown
                        0
                                           no
      1
             -1
                           unknown
                        0
                                           no
      2
             -1
                            unknown
                                           nο
      3
                           unknown
             -1
                        0
                                           no
      4
             -1
                            unknown
     Dropping customer id column.
      #drop the customer id as it is of no use.
      inp0.drop("customerid", axis=1, inplace=True)
      inpO.head()
[20]:
          age
                salary
                        balance
                                  marital
                                                             jobedu targeted default
         58.0
                100000
      0
                            2143
                                  married
                                               management, tertiary
                                                                          yes
                                                                                    no
      1
         44.0
                 60000
                              29
                                   single
                                              technician, secondary
                                                                          yes
                                                                                    no
      2
         33.0
                120000
                               2
                                  married
                                            entrepreneur, secondary
                                                                          ves
                                                                                    no
                 20000
      3 47.0
                            1506
                                  married
                                               blue-collar, unknown
                                                                           no
                                                                                    no
         33.0
                                   single
                                                   unknown, unknown
                                                                           no
                                                                                    no
        housing loan
                       contact
                                 day
                                           month duration
                                                            campaign
                                                                              previous
                                                                       pdays
      0
             yes
                       unknown
                                   5
                                      may, 2017
                                                  261 sec
                                                                    1
                                                                          -1
                                                                                      0
                   no
      1
                                                  151 sec
                                                                    1
                                                                          -1
                                                                                      0
             yes
                       unknown
                                   5
                                      may, 2017
                   no
      2
                                                                    1
                       unknown
                                   5
                                      may, 2017
                                                   76 sec
                                                                          -1
                                                                                      0
            yes
                  yes
      3
                                   5
                                                   92 sec
                                                                    1
                                                                                      0
            yes
                   no
                       unknown
                                      may, 2017
                                                                          -1
      4
                                                                          -1
             no
                       unknown
                                      may, 2017
                                                  198 sec
                                                                                      0
        poutcome response
        unknown
                        no
      1
        unknown
                        no
      2 unknown
                        no
      3 unknown
                        no
         unknown
                        no
     Dividing "jobedu" column into job and education categories.
[22]: #Extract job in newly created 'job' column from "jobedu" column.
      inp0['job']=inp0.jobedu.apply(lambda x: x.split(",")[0])
      inpO.head()
[22]:
                                                             jobedu targeted default
          age
                salary
                        balance
                                  marital
         58.0
                100000
                            2143
                                  married
                                               management, tertiary
                                                                          yes
                                                                                    no
      1
         44.0
                 60000
                              29
                                              technician, secondary
                                   single
                                                                          yes
                                                                                    no
         33.0
                120000
                                            entrepreneur, secondary
                                  married
                                                                          yes
                                                                                    no
```

76 sec

1

```
20000
      3 47.0
                           1506
                                  married
                                               blue-collar, unknown
                                                                          no
                                                                                   no
      4 33.0
                                   single
                     0
                               1
                                                   unknown, unknown
                                                                          no
                                                                                   no
        housing loan
                       contact
                                 day
                                          month duration
                                                            campaign
                                                                      pdays
                                                                             previous
                       unknown
                                      may, 2017
                                                  261 sec
                                                                          -1
      0
            yes
                   no
                                   5
                                                                   1
                                                                                     0
                                                                   1
      1
                       unknown
                                   5
                                      may, 2017
                                                  151 sec
                                                                          -1
                                                                                     0
            yes
                   no
      2
                                      may, 2017
                                                                   1
                                                                          -1
                                                                                     0
            yes
                       unknown
                                   5
                                                   76 sec
                  yes
      3
            yes
                       unknown
                                   5
                                      may, 2017
                                                   92 sec
                                                                   1
                                                                          -1
                                                                                     0
                   no
                                                                                     0
             no
                       unknown
                                   5
                                      may, 2017
                                                  198 sec
                                                                          -1
                   no
        poutcome response
                                      job
         unknown
                               management
                        no
        unknown
                        no
                               technician
      2 unknown
                            entrepreneur
                        no
      3 unknown
                              blue-collar
                        no
      4 unknown
                        no
                                  unknown
[23]: #Extract education in newly created 'education' column from "jobedu" column.
      inp0['education']=inp0.jobedu.apply(lambda x: x.split(",")[1])
      inpO.head()
[23]:
                salary
                        balance
                                  marital
                                                             jobedu targeted default
          age
      0
         58.0
                100000
                           2143
                                  married
                                               management, tertiary
                                                                          yes
                                                                                   no
         44.0
                 60000
                              29
      1
                                   single
                                              technician, secondary
                                                                          yes
                                                                                   no
      2
         33.0
               120000
                               2
                                  married
                                            entrepreneur, secondary
                                                                          yes
                                                                                   no
                 20000
      3 47.0
                           1506
                                  married
                                               blue-collar,unknown
                                                                          no
                                                                                   no
                                   single
      4 33.0
                                                   unknown, unknown
                               1
                                                                          no
                                                                                   no
                       contact
                                          month duration
                                                                             previous
        housing loan
                                 day
                                                            campaign
                                                                      pdays
      0
            yes
                       unknown
                                   5
                                      may, 2017
                                                  261 sec
                                                                   1
                                                                          -1
                                                                                     0
                   no
      1
            yes
                       unknown
                                   5
                                      may, 2017
                                                  151 sec
                                                                   1
                                                                          -1
                                                                                     0
                   no
      2
                       unknown
                                   5
                                      may, 2017
                                                   76 sec
                                                                   1
                                                                          -1
                                                                                     0
            yes
                  yes
      3
                                                   92 sec
            yes
                       unknown
                                   5
                                      may, 2017
                                                                   1
                                                                          -1
                                                                                     0
                   no
      4
                       unknown
                                      may, 2017
                                                  198 sec
                                                                          -1
                                                                                     0
             no
                   no
                                   5
        poutcome response
                                      job
                                            education
        unknown
                               management
                                             tertiary
                        no
      1 unknown
                               technician
                                            secondary
                        no
      2 unknown
                            entrepreneur
                                            secondary
                        no
      3
         unknown
                              blue-collar
                                              unknown
                        no
      4 unknown
                                  unknown
                                              unknown
                        no
      #drop the "jobedu" column from the dataframe.
      inp0.drop('jobedu',axis= 1, inplace= True)
      inpO.head()
```

```
[24]:
          age salary balance marital targeted default housing loan
                                                                        contact
                                                                                 day
      0 58.0 100000
                          2143
                                married
                                                                        unknown
                                             yes
                                                      no
                                                              yes
                                                                    no
                                                                                   5
      1 44.0
                60000
                            29
                                 single
                                                              yes
                                                                        unknown
                                                                                   5
                                             yes
                                                      no
                                                                    no
      2 33.0 120000
                             2
                                married
                                             yes
                                                              yes
                                                                        unknown
                                                                                   5
                                                      no
                                                                   yes
      3 47.0
                20000
                                married
                                                                        unknown
                          1506
                                                                                   5
                                              no
                                                       no
                                                              yes
                                                                    no
      4 33.0
                    0
                             1
                                 single
                                                                        unknown
                                                                                   5
                                              no
                                                       no
                                                               no
                                                                    no
                             campaign pdays
                                              previous poutcome response
             month duration
       may, 2017
                    261 sec
                                          -1
                                                      0 unknown
                                    1
                                                                       no
        may, 2017
                    151 sec
                                    1
                                          -1
                                                        unknown
      1
                                                                       no
      2 may, 2017
                     76 sec
                                    1
                                          -1
                                                      0
                                                        unknown
                                                                       no
      3
        may, 2017
                     92 sec
                                    1
                                          -1
                                                         unknown
                                                                       no
      4 may, 2017
                                                      0 unknown
                    198 sec
                                          -1
                                    1
                                                                       no
                  job education
          management
      0
                        tertiary
      1
           technician secondary
      2
        entrepreneur
                       secondary
      3
          blue-collar
                         unknown
      4
              unknown
                         unknown
```

Extract the month from column 'month'

```
[26]: inpO[inpO.month.apply(lambda x: isinstance(x,float))== True]
```

[26]:	age	salary	balance	marital	targeted	${\tt default}$	housing	loan	\
189	31.0	100000	0	single	no	no	yes	no	
769	39.0	20000	245	married	yes	no	yes	no	
860	33.0	55000	165	married	yes	no	no	no	
1267	36.0	50000	114	married	yes	no	yes	yes	
1685	34.0	20000	457	married	yes	no	yes	no	
1899	49.0	16000	164	divorced	yes	no	yes	no	
2433	26.0	60000	3825	married	yes	no	yes	no	
2612	38.0	50000	446	single	no	no	yes	no	
2747	48.0	120000	2550	married	no	no	yes	no	
3556	41.0	20000	59	married	yes	no	yes	no	
3890	56.0	55000	4391	married	no	no	yes	no	
5311	22.0	20000	0	single	yes	no	yes	no	
6265	32.0	50000	13	single	yes	no	yes	no	
6396	24.0	70000	0	married	yes	no	yes	no	
8433	38.0	60000	12926	single	yes	no	yes	no	
8792	24.0	50000	262	${\tt married}$	yes	no	yes	no	
10627	45.0	60000	533	married	yes	no	yes	no	
11016	46.0	70000	741	married	yes	no	no	no	
11284	44.0	16000	1059	single	yes	no	no	no	
11394	54.0	60000	415	${\tt married}$	yes	no	yes	no	
14502	35.0	70000	819	married	yes	no	yes	no	

15795	38.0	200	00	-41	married	yes	no	yes	no		
16023	35.0	600	00	328	married	yes	no	yes	no		
16850	45.0	550	00	25	married	yes	no	no	yes		
17568	56.0	700	00	0	married	no	no	no	no		
18431	42.0	700	00	247	single	yes	no	yes	no		
18942	49.0	500	00	949	married	yes	no	no	no		
19118	38.0	500	00	1980	married	yes	no	no	no		
19769	36.0	1000	00	162	married	yes	no	yes	no		
21777	56.0	160		605	married	yes	no	no	no		
21962	36.0	600	00	1044	single	yes	no	yes	no		
23897	46.0	200	00	123	married	yes	no	no	no		
25658	35.0	600		8647	married	yes	no	no	no		
27480	31.0	1000		3283	single	no	no	no	no		
28693	26.0	160		543	married	yes	no	no	no		
30740	32.0	1000		2770	single	no	no	no	no		
31551	54.0	550		136	married	yes	no	yes	no		
35773	52.0	200		33	married	no	no	no	no		
37194	36.0	200		1969	married	yes	no	yes	yes		
37819	34.0	200		237	married	yes	no	yes	no		
38158	34.0	600		1317	divorced	no	no	yes	no		
39188	30.0	600		778	single	yes	no	yes	no		
41090	35.0	1000		7218	single	no	no	no	no		
41434	43.0	1000		13450	married	yes	no	yes	no		
41606	25.0	1000		808	single	no	no	no	no		
43001	35.0	600		353	single	no	no	no	no		
43021	52.0	1000		4675	married	yes	no	no	no		
43323	54.0	700		0	divorced	yes	no	no	no		
44131	27.0	1000		843	single	yes	no	no	no		
44732	23.0	40		508	single	no	no	no	no		
	con	tact	day	month		duration	campa	ign po	lays	previous	\
189	unk	nown	5	NaN		562 sec	_	1	-1	0	
769	unk	nown	7	NaN		148 sec		3	-1	0	
860	unk	nown	7	NaN		111 sec		1	-1	0	
1267	unk	nown	8	NaN		147 sec		1	-1	0	
1685	unk	nown	9	NaN		266 sec		1	-1	0	
1899	unk	nown	9	NaN		1080 sec		5	-1	0	
2433	unk	nown	13	NaN		107 sec		1	-1	0	
2612	unk	nown	13	NaN		386 sec		1	-1	0	
2747	unk	nown	14	NaN		175 sec		3	-1	0	
3556		nown	15	NaN		75 sec		8	-1	0	
3890		nown	16	NaN		291 sec		1	-1	0	
5311	unk	nown	23			816 sec		2	-1	0	
6265		nown	27			88 sec		2	-1	0	
6396		nown	27	NaN		299 sec		1	-1	0	
8433		nown	3	NaN		280 sec		1	-1	0	
8792		nown	4			69 sec		3	-1	0	

10627	unknown	16	NaN	332	sec	2	-1	0
11016	unknown	17	${\tt NaN}$	161	sec	3	-1	0
11284	unknown	18	${\tt NaN}$	2093	sec	1	-1	0
11394	unknown	19	NaN	34	sec	31	-1	0
14502	telephone	14	NaN	1.7	\min	14	-1	0
15795	cellular	21	${\tt NaN}$	1.13333333333333	${\tt min}$	10	-1	0
16023	cellular	22	${\tt NaN}$	10.9	${\tt min}$	2	-1	0
16850	cellular	25	${\tt NaN}$	1.9166666666667	${\tt min}$	3	-1	0
17568	cellular	29	NaN	1.38333333333333	\min	2	-1	0
18431	cellular	31	NaN	1.9	\min	2	-1	0
18942	cellular	4	NaN	1.51666666666667	\min	1	-1	0
19118	cellular	5	${\tt NaN}$	2.93333333333333	${\tt min}$	2	-1	0
19769	cellular	8	${\tt NaN}$	1.25	${\tt min}$	2	-1	0
21777	cellular	19	${\tt NaN}$	3.45	${\tt min}$	6	-1	0
21962	cellular	20	${\tt NaN}$	0.25	min	19	-1	0
23897	cellular	29	${\tt NaN}$	2.8	min	2	-1	0
25658	cellular	19	${\tt NaN}$	2.33333333333333	min	2	-1	0
27480	cellular	21	${\tt NaN}$	6.28333333333333	min	1	-1	0
28693	cellular	30	${\tt NaN}$	2.81666666666667	min	3	-1	0
30740	telephone	6	${\tt NaN}$	0.733333333333333	${\tt min}$	9	-1	0
31551	cellular	3	${\tt NaN}$	5.8666666666667	${\tt min}$	1	332	2
35773	telephone	8	${\tt NaN}$	5.0166666666667	min	1	-1	0
37194	cellular	13	${\tt NaN}$	1.45	min	1	-1	0
37819	cellular	14	${\tt NaN}$	1.9166666666667	min	3	-1	0
38158	cellular	15	${\tt NaN}$	3.98333333333333	min	1	-1	0
39188	cellular	18	${\tt NaN}$	0.36666666666667	min	2	346	2
41090	cellular	14	${\tt NaN}$	3.73333333333333	min	3	-1	0
41434	cellular	4	${\tt NaN}$	2.13333333333333	${\tt min}$	1	-1	0
41606	cellular	18	${\tt NaN}$	4.45	min	2	114	2
43001	cellular	11	${\tt NaN}$	5.8666666666667	min	1	183	1
43021	cellular	12	${\tt NaN}$	3.01666666666667	min	3	-1	0
43323	cellular	18	${\tt NaN}$	6.03333333333333	min	1	290	3
44131	cellular	12	${\tt NaN}$	2.05	min	2	185	1
44732	cellular	8	${\tt NaN}$	3.5	min	1	92	1

education	job	response	poutcome	
tertiary	management	no	unknown	189
primary	blue-collar	no	unknown	769
secondary	retired	no	unknown	860
secondary	admin.	no	unknown	1267
secondary	blue-collar	no	unknown	1685
primary	housemaid	no	unknown	1899
tertiary	technician	no	unknown	2433
unknown	admin.	no	unknown	2612
unknown	entrepreneur	no	unknown	2747
secondary	blue-collar	no	unknown	3556
unknown	retired	no	unknown	3890

secondary	blue-collar	no	unknown	5311
secondary	admin.	no	unknown	6265
tertiary	services	no	unknown	6396
secondary	technician	no	unknown	8433
secondary	admin.	no	unknown	8792
tertiary	technician	no	unknown	10627
primary	services	no	unknown	11016
primary	housemaid	yes	unknown	11284
secondary	technician	no	unknown	11394
secondary	services	no	unknown	14502
primary	blue-collar	no	unknown	15795
tertiary	technician	yes	unknown	16023
primary	retired	no	unknown	16850
unknown	services	no	unknown	17568
secondary	services	no	unknown	18431
secondary	admin.	no	unknown	18942
tertiary	admin.	no	unknown	19118
tertiary	management	no	unknown	19769
primary	housemaid	no	unknown	21777
secondary	technician	no	unknown	21962
primary	blue-collar	no	unknown	23897
tertiary	self-employed	no	unknown	25658
tertiary	management	no	unknown	27480
tertiary	housemaid	no	unknown	28693
tertiary	management	no	unknown	30740
primary	retired	no	failure	31551
unknown	blue-collar	no	unknown	35773
secondary	blue-collar	no	unknown	37194
secondary	blue-collar	no	unknown	37819
tertiary	technician	no	unknown	38158
secondary	technician	no	failure	39188
tertiary	management	no	unknown	41090
tertiary	management	no	unknown	41434
tertiary	management	yes	failure	41606
tertiary	self-employed	yes	success	43001
tertiary	management	yes	unknown	43021
secondary	services	yes	success	43323
secondary	management	no	success	44131
tertiary	student	no	failure	44732

let's check the missing values in month column.

[28]: inp0.isnull().sum()

[28]: age 20 salary 0 balance 0

marital 0 targeted 0 default 0 housing 0 loan 0 contact 0 0 day month 50 0 duration campaign 0 pdays 0 previous 0 poutcome 0 response 30 0 job education 0 dtype: int64

0.2.3 Segment- 4, Impute/Remove missing values

Take aways from the lecture on missing values:

- Set values as missing values: Identify values that indicate missing data, for example, treat blank strings, "NA", "XX", "999", etc., as missing.
- Adding is good, exaggerating is bad: You should try to get information from reliable external sources as much as possible, but if you can't, then it is better to retain missing values rather than exaggerating the existing rows/columns.
- **Delete rows and columns**: Rows can be deleted if the number of missing values is insignificant, as this would not impact the overall analysis results. Columns can be removed if the missing values are quite significant in number.
- Fill partial missing values using business judgement: Such values include missing time zone, century, etc. These values can be identified easily.

Types of missing values: - MCAR: It stands for Missing completely at random (the reason behind the missing value is not dependent on any other feature). - MAR: It stands for Missing at random (the reason behind the missing value may be associated with some other features). - MNAR: It stands for Missing not at random (there is a specific reason behind the missing value).

handling missing values in age column.

```
[32]: #count the missing values in age column.
inp0.age.isnull().sum()

[32]: 20

[33]: #pring the shape of dataframe inp0
inp0.shape
```

```
[34]: #calculate the percentage of missing values in age column.
      float(100.0*20/45211)
[34]: 0.04423702196368141
     Drop the records with age missing.
[36]: #drop the records with age missing in inp0 and copy in inp1 dataframe.
      inp1=inp0[-inp0.age.isnull()].copy()
      inp1.shape
[36]: (45191, 19)
     handling missing values in month column
[38]: #count the missing values in month column in inpl.
      inp1.month.isnull().sum()
[38]: 50
[39]: #print the percentage of each month in the data frame inpl.
      float(100.0*50/45191)
[39]: 0.11064149941360005
[40]: inp1.month.value_counts(normalize = True)
[40]: may, 2017
                   0.304380
      jul, 2017
                   0.152522
      aug, 2017
                   0.138123
      jun, 2017
                   0.118141
     nov, 2017
                   0.087880
     apr, 2017
                   0.064908
     feb, 2017
                   0.058616
     jan, 2017
                   0.031058
     oct, 2017
                   0.016327
      sep, 2017
                   0.012760
     mar, 2017
                   0.010545
      dec, 2017
                   0.004741
      Name: month, dtype: float64
[41]: #find the mode of month in inp1
      month_mode=inp1.month.mode()[0]
      month_mode
```

[41]: 'may, 2017'

```
[42]: # fill the missing values with mode value of month in inpl.
      inp1.month.fillna(month_mode, inplace= True)
      inp1.month.value_counts(normalize= True)
[42]: may, 2017
                   0.305149
      jul, 2017
                   0.152353
      aug, 2017
                   0.137970
      jun, 2017
                   0.118010
     nov, 2017
                   0.087783
      apr, 2017
                   0.064836
     feb, 2017
                   0.058551
     jan, 2017
                   0.031024
     oct, 2017
                   0.016309
     sep, 2017
                   0.012746
     mar, 2017
                   0.010533
      dec, 2017
                   0.004735
     Name: month, dtype: float64
[43]: #let's see the null values in the month column.
      inp1.month.isnull().sum()
[43]: 0
     handling missing values in response column
[45]: #count the missing values in response column in inp1.
      inp1.response.isnull().sum()
[45]: 30
[46]: #calculate the percentage of missing values in response column.
      float(100.0*30/45191)
[46]: 0.06638489964816004
     Target variable is better of not imputed. - Drop the records with missing values.
[48]: #drop the records with response missings in inpl.
      inp1= inp1[~inp1.response.isnull()]
[49]: #calculate the missing values in each column of data frame: inpl.
      inp1.isnull().sum()
[49]: age
                   0
      salary
                   0
      balance
                   0
      marital
                   0
      targeted
```

```
default
              0
              0
housing
loan
              0
contact
              0
day
              0
month
              0
duration
              0
              0
campaign
pdays
              0
previous
              0
poutcome
              0
response
              0
job
              0
education
              0
dtype: int64
```

handling pdays column.

```
[51]: #describe the pdays column of inp1. inp1.pdays.describe()
```

```
[51]: count
               45161.000000
                  40.182015
      mean
      std
                 100.079372
                  -1.000000
      min
      25%
                  -1.000000
      50%
                  -1.000000
      75%
                  -1.000000
                 871.000000
      max
```

Name: pdays, dtype: float64

-1 indicates the missing values. Missing value does not always be present as null. How to handle it:

Objective is: - you should ignore the missing values in the calculations - simply make it missing - replace -1 with NaN. - all summary statistics- mean, median etc. we will ignore the missing values of pdays.

```
[53]: #describe the pdays column with considering the -1 values.
inp1.loc[inp1.pdays<0,"pdays"]=np.NaN
inp1.pdays.describe()
```

```
[53]: count 8246.000000
mean 224.542202
std 115.210792
min 1.000000
25% 133.000000
50% 195.000000
```

75% 327.000000 max 871.000000

Name: pdays, dtype: float64

0.2.4 Segment- 5, Handling Outliers

Major approaches to the treat outliers:

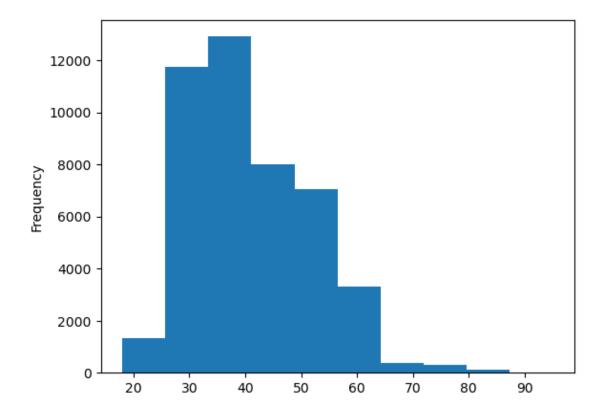
- Imputation
- Deletion of outliers
- Binning of values
- Cap the outlier

Age variable

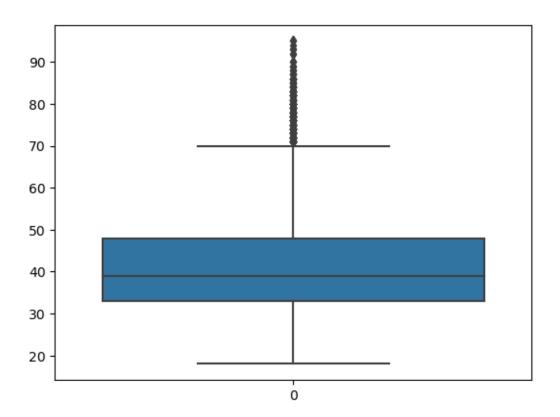
```
[57]: #describe the age variable in inp1.
inp1.age.describe()
```

```
[57]: count
               45161.000000
     mean
                  40.935763
                  10.618790
      std
                  18.000000
     min
     25%
                  33.000000
      50%
                  39.000000
      75%
                  48.000000
     max
                  95.000000
     Name: age, dtype: float64
```

```
[58]: #plot the histogram of age variable.
inp1.age.plot.hist()
plt.show()
```



[59]: #plot the boxplot of age variable.
sns.boxplot(inp1.age)
plt.show()



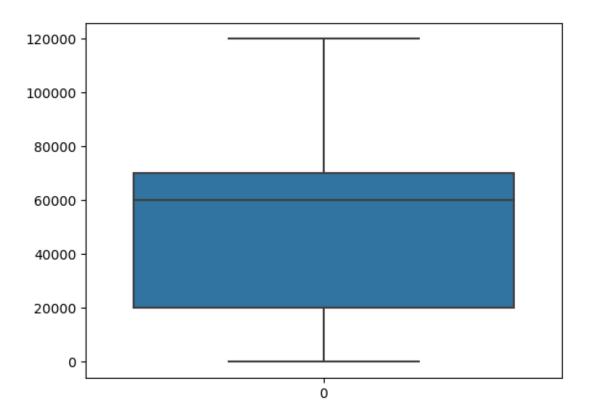
Salary variable

```
[61]: #describe the salary variable of inp1.
inp1.salary.describe()
```

```
[61]: count
                45161.000000
                57004.849317
     mean
      std
                32087.698810
     min
                    0.000000
      25%
                20000.000000
      50%
                60000.000000
      75%
                70000.000000
               120000.000000
     max
     Name: salary, dtype: float64
```

```
Name: Barary, atype: 110a001
```

```
[62]: #plot the boxplot of salary variable.
sns.boxplot(inp1.salary)
plt.show()
```



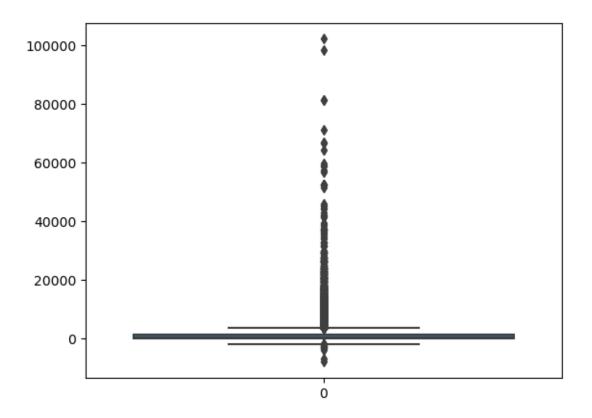
Balance variable

```
[64]: #describe the balance variable of inp1.
inp1.balance.describe()
```

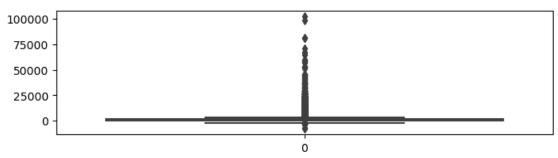
```
[64]: count
                45161.000000
     mean
                 1362.850690
      std
                 3045.939589
     min
                -8019.000000
     25%
                   72.000000
      50%
                  448.000000
      75%
                 1428.000000
     max
               102127.000000
```

Name: balance, dtype: float64

```
[65]: #plot the boxplot of balance variable.
sns.boxplot(inp1.balance)
plt.show()
```







```
[67]: #print the quantile (0.5, 0.7, 0.9, 0.95 and 0.99) of balance variable inp1.balance.quantile([0.5, 0.7, 0.9, 0.95, 0.99])
```

[67]: 0.50 448.0 0.70 1126.0

```
0.90 3576.0
0.95 5769.0
0.99 13173.4
```

Name: balance, dtype: float64

[68]: #describe the inp1 dataset for balance variable to be greater than 15000 in

inp1.

inp1[inp1.balance>15000].describe()

[68]:		age	salary	balance	day	campaign	\
	count	351.000000	351.000000	351.000000	351.000000	351.000000	
	mean	45.341880	70008.547009	24295.780627	16.022792	2.749288	
	std	12.114333	34378.272805	12128.560693	8.101819	3.036886	
	min	23.000000	0.000000	15030.000000	1.000000	1.000000	
	25%	35.000000	50000.000000	17074.000000	9.000000	1.000000	
	50%	44.000000	60000.000000	20723.000000	18.000000	2.000000	
	75%	55.000000	100000.000000	26254.000000	21.000000	3.000000	
	max	84.000000	120000.000000	102127.000000	31.000000	31.000000	
		pdays	previous				
	count	62.000000	351.000000				
	mean	188.516129	0.555556				
	std	118.796388	1.784590				
	min	31.000000	0.000000				
	25%	96.250000	0.000000				
	50%	167.500000	0.000000				
	75%	246.500000	0.000000				
	max	589.000000	23.000000				

0.2.5 Segment- 6, Standardising values

Checklist for data standardization exercises: - Standardise units: Ensure all observations under one variable are expressed in a common and consistent unit, e.g., convert lbs to kg, miles/hr to km/hr, etc. - Scale values if required: Make sure all the observations under one variable have a common scale. - Standardise precision for better presentation of data, e.g., change 4.5312341 kg to 4.53 kg. - Remove extra characters such as common prefixes/suffixes, leading/trailing/multiple spaces, etc. These are irrelevant to analysis. - Standardise case: String variables may take various casing styles, e.g., UPPERCASE, lowercase, Title Case, Sentence case, etc. - Standardise format: It is important to standardise the format of other elements such as date, name, etce.g., change 23/10/16 to 2016/10/23, "Modi, Narendra" to "Narendra Modi", etc.

Duration variable

```
[72]: inp1.duration.head(10)
```

```
[72]: 0 261 sec
1 151 sec
2 76 sec
```

```
4
           198 sec
      5
           139 sec
      6
           217 sec
      7
           380 sec
      8
            50 sec
      9
            55 sec
      Name: duration, dtype: object
[73]: #describe the duration variable of inp1
      inp1.duration.describe()
[73]: count
                  45161
      unique
                   2646
      top
                1.5 min
                    138
      freq
      Name: duration, dtype: object
[74]: #convert the duration variable into single unit i.e. minutes. and remove the
       ⇔sec or min prefix.
      inp1.duration=inp1.duration.apply(lambda x: float(x.split()[0])/60 if x.

¬find("sec")> 0 else float(x.split()[0]) )
[75]: #describe the duration variable
      inp1.duration.describe()
```

45161.000000 [75]: count 4.302774 mean std 4.293129 0.00000 min 25% 1.716667 50% 3.000000 75% 5.316667 max 81.966667

3

92 sec

Name: duration, dtype: float64

0.3 Session- 3, Univariate Analysis

0.3.1 Segment- 2, Categorical unordered univariate analysis

Unordered data do not have the notion of high-low, more-less etc. Example: - Type of loan taken by a person = home, personal, auto etc. - Organisation of a person = Sales, marketing, HR etc. - Job category of persone. - Marital status of any one.

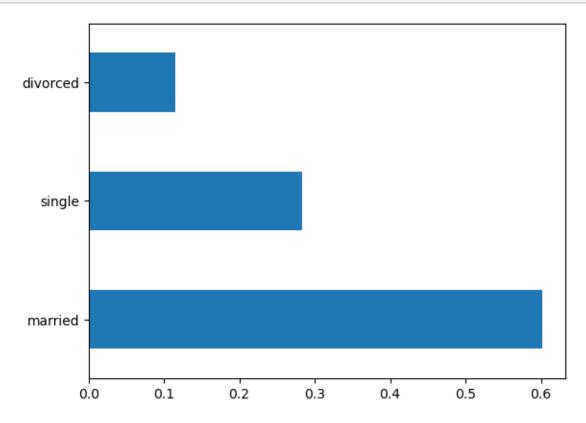
Marital status

[80]: #calculate the percentage of each marital status category.
inp1.marital.value_counts(normalize= True)

[80]: married 0.601957 single 0.282943 divorced 0.115099

Name: marital, dtype: float64

[81]: #plot the bar graph of percentage marital status categories
inp1.marital.value_counts(normalize= True).plot.barh()
plt.show()



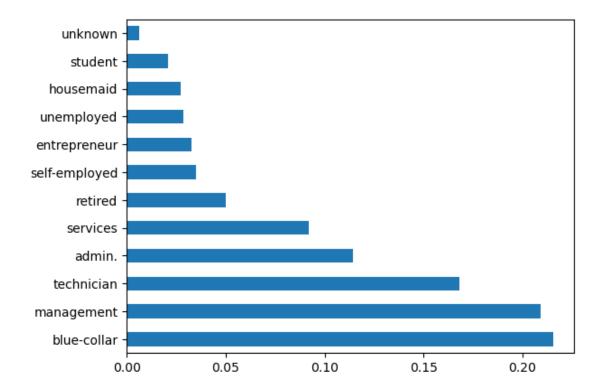
Job [83]: #calculate the percentage of each job status category. inp1.job.value_counts(normalize= True)

[83]: blue-collar 0.215274 management 0.209273 technician 0.168043 admin. 0.114369 services 0.091849 retired 0.050087 self-employed 0.034853 entrepreneur 0.032860

unemployed 0.028830 housemaid 0.027413 student 0.020770 unknown 0.006377 Name: job, dtype: float64

[84]: #plot the bar graph of percentage job categories
inp1.job.value_counts(normalize= True).plot.barh()
plt.plot()

[84]: []



0.3.2 Segment- 3, Categorical ordered univariate analysis

Ordered variables have some kind of ordering. Some examples of bank marketing dataset are: - Age group= <30, 30-40, 40-50 and so on. - Month = Jan-Feb-Mar etc. - Education = primary, secondary and so on.

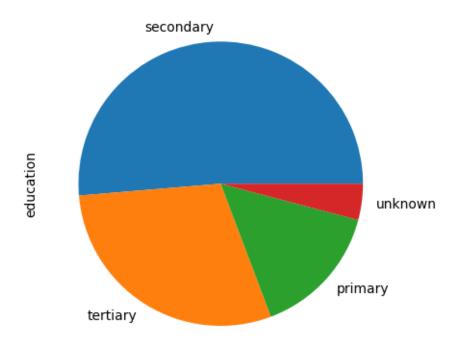
Education

[88]: #calculate the percentage of each education category.
inp1.education.value_counts(normalize= True)

[88]: secondary 0.513275 tertiary 0.294192 primary 0.151436 unknown 0.041097

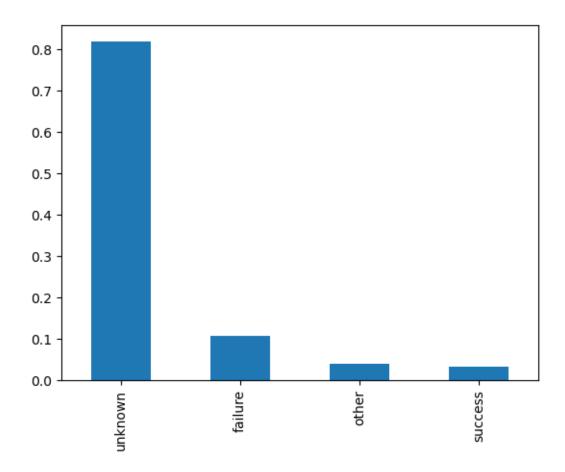
Name: education, dtype: float64

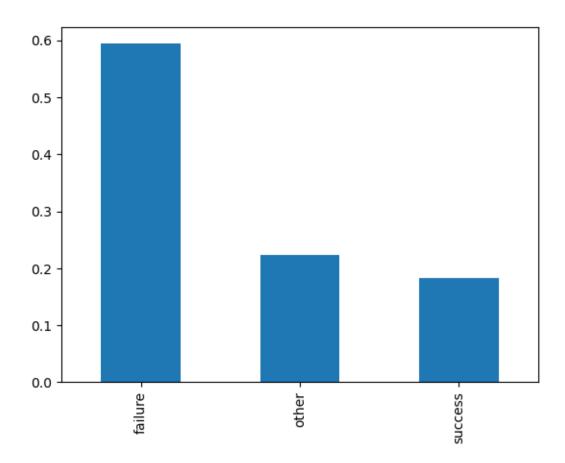
[89]: #plot the pie chart of education categories
inp1.education.value_counts(normalize= True).plot.pie()
plt.show()



poutcome

[91]: #calculate the percentage of each poutcome category.
inp1.poutcome.value_counts(normalize= True).plot.bar()
plt.show()





Response the target variable

```
[94]: #calculate the percentage of each response category.
inp1.response.value_counts(normalize= True)
```

```
[94]: no     0.882974
     yes     0.117026
     Name: response, dtype: float64
```

```
[95]: #plot the pie chart of response categories
inp1.response.value_counts(normalize= True).plot.pie()
plt.show()
```

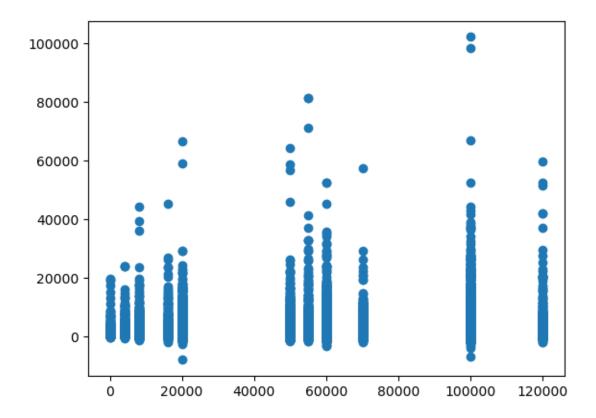


0.4 Session- 4, Bivariate and Multivariate Analysis

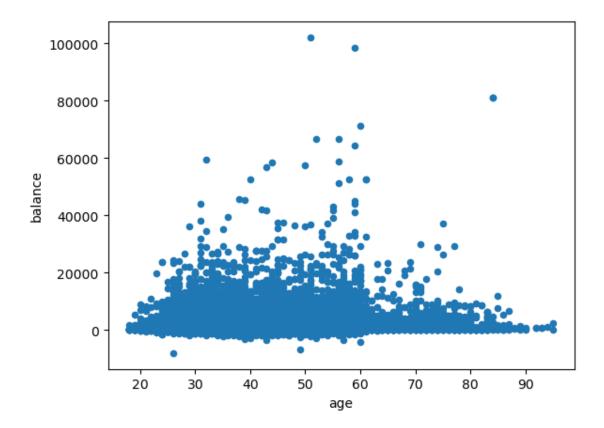
0.4.1 Segment-2, Numeric- numeric analysis

There are three ways to analyse the numeric- numeric data types simultaneously. - **Scatter plot**: describes the pattern that how one variable is varying with other variable. - **Correlation matrix**: to describe the linearity of two numeric variables. - **Pair plot**: group of scatter plots of all numeric variables in the data frame.

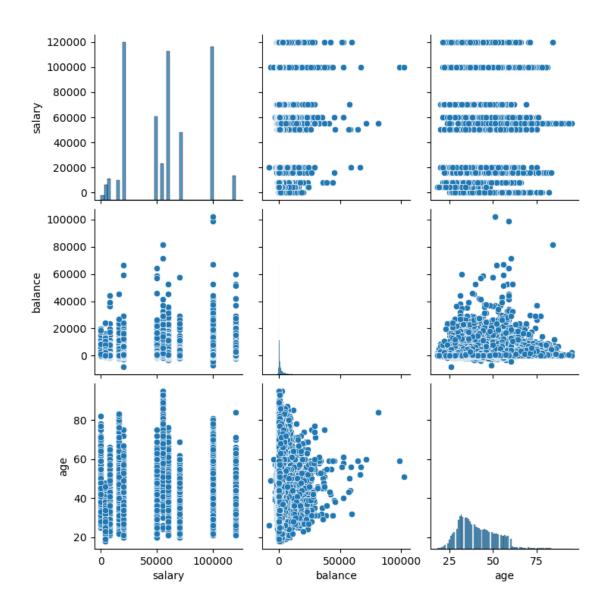
```
[99]: #plot the scatter plot of balance and salary variable in inp1
plt.scatter(inp1.salary, inp1.balance)
plt.show()
```



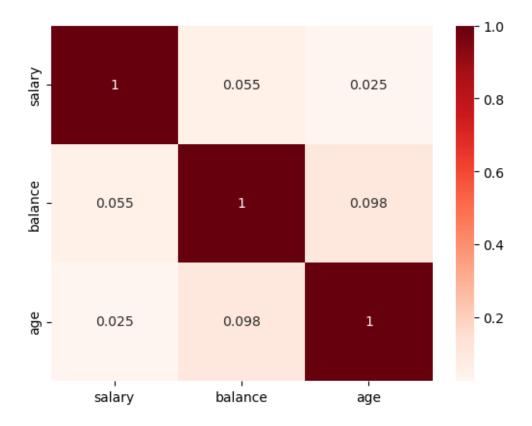
```
[100]: #plot the scatter plot of balance and age variable in inp1
inp1.plot.scatter(x='age', y='balance')
plt.show()
```



```
[101]: #plot the pair plot of salary, balance and age in inp1 dataframe.
sns.pairplot(data=inp1, vars=["salary","balance", "age"])
plt.show()
```



Correlation heat map



0.4.2 Segment- 4, Numerical categorical variable

Salary vs response

[106]: #groupby the response to find the mean of the salary with response no & yes_\(\text{u}\) \(\text{seperatly.}\) \(\text{inp1.groupby("response")["salary"].mean()}\)

[106]: response

no 56769.510482 yes 58780.510880

Name: salary, dtype: float64

[107]: #groupby the response to find the median of the salary with response no & yes_□ ⇒seperatly.

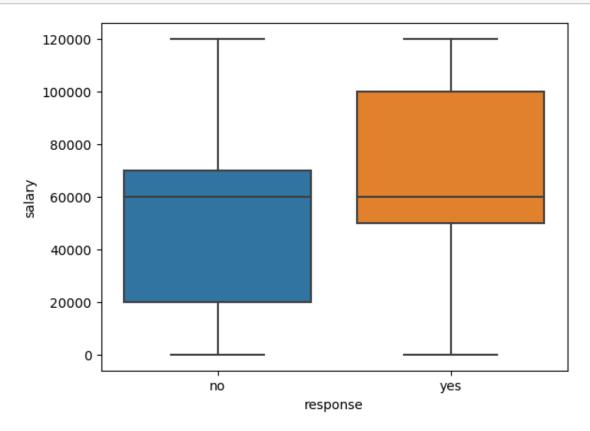
inp1.groupby("response")["salary"].median()

[107]: response

no 60000.0 yes 60000.0

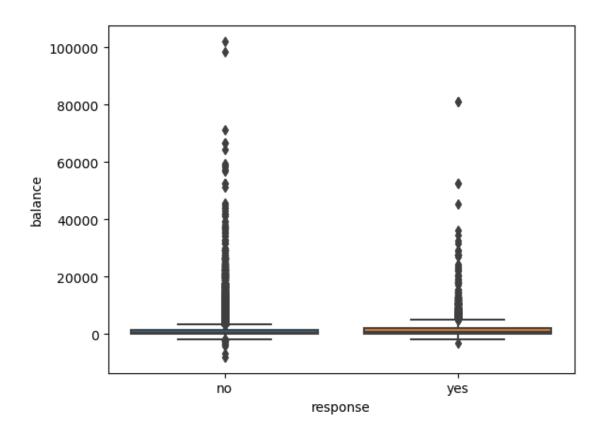
Name: salary, dtype: float64

```
[108]: #plot the box plot of salary for yes & no responses.
sns.boxplot(data=inp1,x="response", y="salary")
plt.show()
```



Balance vs response

```
[110]: #plot the box plot of balance for yes & no responses.
sns.boxplot(data=inp1,x="response", y="balance")
plt.show()
```



```
[111]: #groupby the response to find the mean of the balance with response no & yes_□ ⇒seperatly.
inpl.groupby("response")["balance"].mean()
```

[111]: response

no 1304.292281 yes 1804.681362

Name: balance, dtype: float64

[112]: #groupby the response to find the median of the balance with response no & yes_□ ⇒seperatly.
inp1.groupby("response")["balance"].median()

[112]: response

no 417.0 yes 733.0

Name: balance, dtype: float64

75th percentile

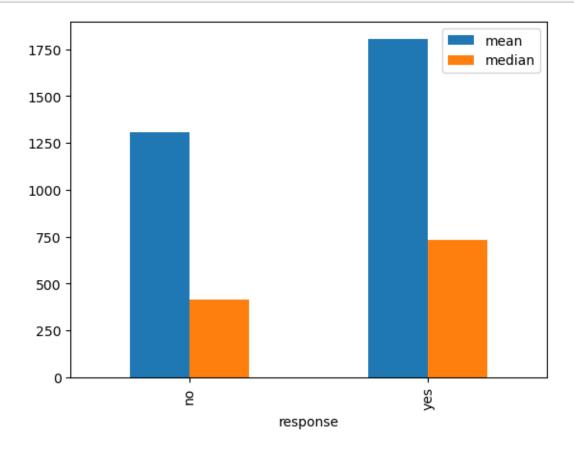
```
[114]: #function to find the 75th percentile.

def p75(x):
    return np.quantile(x, 0.75)
```

[115]: #calculate the mean, median and 75th percentile of balance with response inp1.groupby("response")["balance"].aggregate(["mean", "median", p75])

```
[115]: mean median p75
response
no 1304.292281 417.0 1345.0
yes 1804.681362 733.0 2159.0
```

[116]: #plot the bar graph of balance's mean an median with response.
inp1.groupby("response")["balance"].aggregate(["mean", "median"]).plot.bar()
plt.show()



Education vs salary

[118]: #groupby the education to find the mean of the salary education category.
inpl.groupby("education")["salary"].mean()

```
[118]: education
                    34232.343910
      primary
       secondary
                    49731.449525
       tertiary
                    82880.249887
       unknown
                    46529.633621
       Name: salary, dtype: float64
[119]: #groupby the education to find the median of the salary for each education
        ⇔category.
       inp1.groupby("education")["salary"].median()
[119]: education
                     20000.0
      primary
       secondary
                     55000.0
       tertiary
                    100000.0
                     50000.0
       unknown
       Name: salary, dtype: float64
      Job vs salary
[121]: #groupby the job to find the mean of the salary for each job category.
       inp1.groupby('job')['salary'].mean()
[121]: job
       admin.
                         50000.0
                         20000.0
       blue-collar
       entrepreneur
                        120000.0
      housemaid
                         16000.0
      management
                        100000.0
       retired
                         55000.0
       self-employed
                         60000.0
       services
                         70000.0
       student
                          4000.0
       technician
                         60000.0
                          8000.0
       unemployed
       unknown
                             0.0
       Name: salary, dtype: float64
[122]: inp1.groupby('job')['salary'].median()
[122]: job
       admin.
                         50000.0
       blue-collar
                         20000.0
       entrepreneur
                        120000.0
       housemaid
                         16000.0
       management
                        100000.0
       retired
                         55000.0
```

```
self-employed
                         70000.0
       services
       student
                          4000.0
       technician
                         60000.0
       unemployed
                          8000.0
       unknown
                             0.0
       Name: salary, dtype: float64
            Segment- 5, Categorical categorical variable
[124]: #create response flag of numerical data type where response "yes"= 1, "no"= 0
       inp1["response_flag"]=np.where(inp1.response=="yes", 1, 0)
       inp1.response.value_counts()
[124]: no
              39876
               5285
       yes
       Name: response, dtype: int64
[125]: | inp1.response.value_counts(normalize= True)
[125]: no
              0.882974
              0.117026
       ves
       Name: response, dtype: float64
[126]: inpl.response_flag.mean()
[126]: 0.1170257523084077
      Education vs response rate
[128]: #calculate the mean of response flag with different education categories.
       inp1.groupby("education")["response_flag"].mean()
[128]: education
      primary
                    0.086416
       secondary
                    0.105608
       tertiary
                    0.150083
                    0.135776
       unknown
       Name: response_flag, dtype: float64
      Marital vs response rate
[130]: | #calculate the mean of response_flag with different marital status categories.
       inp1.groupby(["marital"])["response_flag"].mean()
[130]: marital
```

60000.0

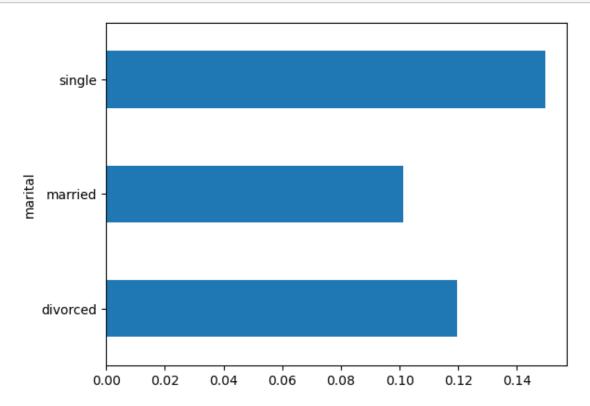
divorced

0.119469

married 0.101269 single 0.149554

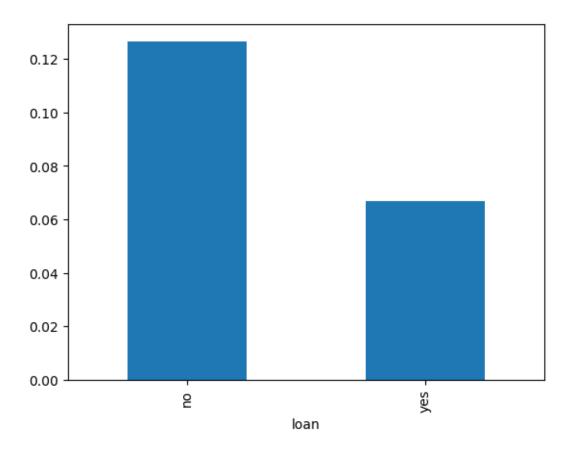
Name: response_flag, dtype: float64

[131]: #plot the bar graph of marital status with average value of response_flag
inp1.groupby(["marital"])["response_flag"].mean().plot.barh()
plt.show()



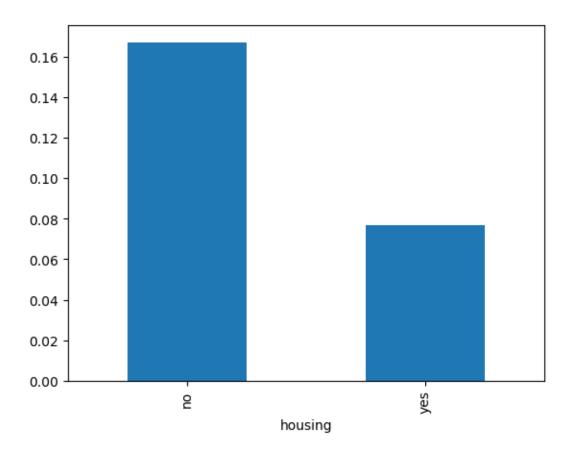
Loans vs response rate

[133]: #plot the bar graph of personal loan status with average value of response_flag inp1.groupby(["loan"])["response_flag"].mean().plot.bar() plt.show()



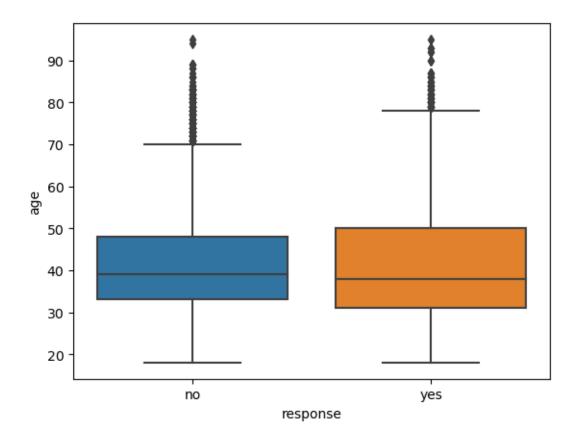
Housing loans vs response rate

[135]: #plot the bar graph of housing loan status with average value of response_flag inp1.groupby(["housing"])["response_flag"].mean().plot.bar() plt.show()



Age vs response

```
[137]: #plot the boxplot of age with response_flag
sns.boxplot(data=inp1, x="response",y="age")
plt.show()
```

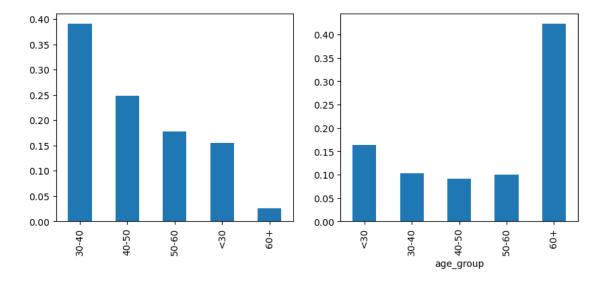


making buckets from age columns

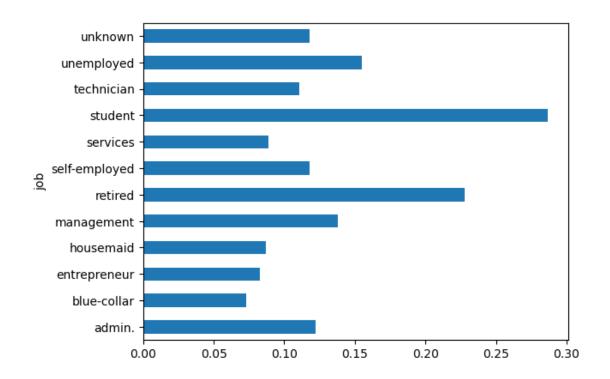
```
[139]: #create the buckets of <30, 30-40, 40-50 50-60 and 60+ from age column.
       pd.cut(inp1.age[:5],[0, 30, 40, 50, 60, 9999], labels=__
        \ominus["<30","30-40","40-50","50-60", "60+"])
[139]: 0
            50-60
            40-50
       1
       2
            30-40
       3
            40-50
            30-40
       Name: age, dtype: category
       Categories (5, object): ['<30' < '30-40' < '40-50' < '50-60' < '60+']
[140]: inpl.age.head()
[140]: 0
            58.0
       1
            44.0
            33.0
       2
       3
            47.0
       4
            33.0
```

```
Name: age, dtype: float64
```

Name: age_group, dtype: float64

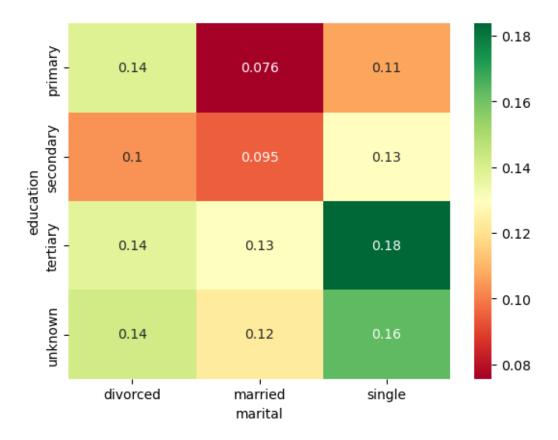


```
[143]: #plot the bar graph of job categories with response_flag mean value.
inp1.groupby(['job'])['response_flag'].mean().plot.barh()
plt.show()
```

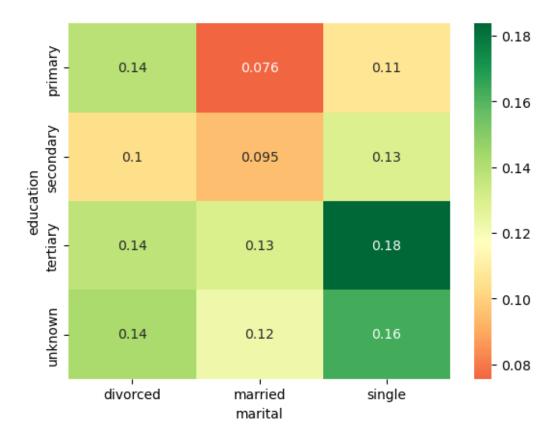


0.4.4 Segment-6, Multivariate analysis

```
Education vs marital vs response
[146]: res=pd.pivot_table(data=inp1, index="education", columns="marital",
        ⇔values="response_flag")
       res
[146]: marital
                  divorced
                                        single
                            married
      education
      primary
                  0.138852
                           0.075601
                                     0.106808
       secondary
                 0.103559
                            0.094650
                                     0.129271
                            0.129835
       tertiary
                  0.137415
                                     0.183737
       unknown
                  0.142012 0.122519 0.162879
[147]: #create heat map of education vs marital vs response_flag
       sns.heatmap(res, annot= True, cmap="RdYlGn")
       plt.show()
```



```
[148]: sns.heatmap(res, annot= True, cmap="RdYlGn", center= 0.117) plt.show()
```



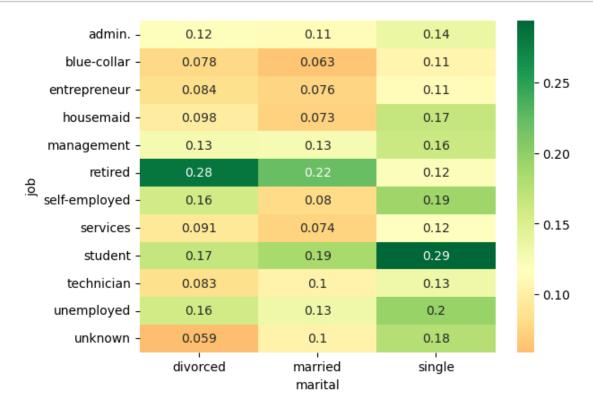
Job vs marital vs response

```
[150]: res=pd.pivot_table(data=inp1, index="job", columns="marital", u

→values="response_flag")
res
```

[150]:	marital	divorced	married	single
	job			
	admin.	0.120160	0.113383	0.136153
	blue-collar	0.077644	0.062778	0.105760
	entrepreneur	0.083799	0.075843	0.113924
	housemaid	0.097826	0.072527	0.166667
	management	0.127928	0.126228	0.162254
	retired	0.283688	0.220682	0.120370
	self-employed	0.158273	0.079637	0.191874
	services	0.091241	0.074105	0.117696
	student	0.166667	0.185185	0.293850
	technician	0.083243	0.102767	0.132645
	unemployed	0.157895	0.132695	0.195000
	unknown	0.058824	0.103448	0.176471

```
[151]: #create the heat map of Job vs marital vs response_flag.
sns.heatmap(res, annot= True, cmap="RdYlGn", center= 0.117)
plt.show()
```



Education vs poutcome vs response

```
[153]: #create the heat map of education vs poutcome vs response_flag.

res=pd.pivot_table(data=inp1, index="education", columns="poutcome", use a values="response_flag")

sns.heatmap(res, annot= True, cmap="RdYlGn", center= 0.117)

plt.show()
```

