



aniket jain <jainaniket24@gmail.com>

Cancellation of connection

4 messages

aniket jain <jainaniket24@gmail.com>

Sat, Dec 23, 2017 at 3:15 AM

To: Corporate.Assist@vodafone.com, Supriya.Saliyan2@vodafone.com

Hi,

Please discontinue the connection for 7506060846 with immediate effect.
I am no longer using the said number.

Let me know details of dues to be paid for the same.

Thanks.

Aniket Jain

corporate.assist@vodafone.com <corporate.assist@vodafone.com>

Sat, Dec 23, 2017 at 3:46 AM

To: jainaniket24@gmail.com



Dear Mr. Jain,

Thank you for your e-mail dated 23/12/2017, regarding disconnection of your Vodafone mobile number 7506060846.

We appreciate your long term association with Vodafone.

With regard to your request, we are very keen to understand your reason for leaving us so that we can do our best to address your concern. Do give us another chance to offer service to you.

You are an esteemed customer of Vodafone and considering the association with us, you will not be charged any rental effective today.

We have registered your request under service request number 394007636 and our team shall contact you on or before 30/12/2017.

We would also like to inform you that your next bill will be generated on 07/01/2018, with the payment due date of 25/01/2018.

The monthly rentals for your tariff plan will be charged on pro-rated basis, for the period 07/12/2017 to 30/12/2017. However, the rentals for any Value added services active on your account will be charged for the entire month.

Thank you for giving us an opportunity to serve you. We look forward to have you on Vodafone

network again.

In case you need further assistance, please do call or e-mail us. We will do our best to help you.

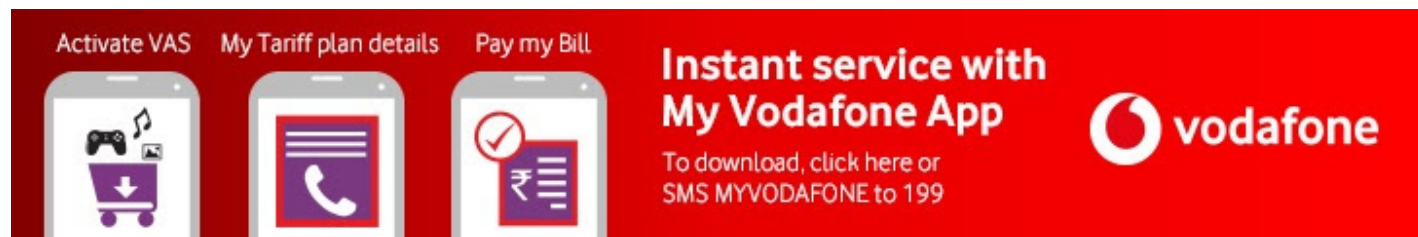
Happy to help,
Akshiley kumar
Vodafone Corporate Relations
Contact numbers:

For any queries call 199 (chargeable for agent access @ 50p/3min) or 9820098200 (standard calling charges applicable)

For any complaints call 198 toll free helpline.

E-mail: corporate.assist@vodafone.com

Website: www.vodafone.in



On 12/23/2017 4:46 PM; From: jainaniket24@gmail.com; To: Corporate.Assist@vodafone.com; Supriya.Saliyan2@vodafone.com; ; ?CC: ; Subject: Cancellation of connection;

[Quoted text hidden]

aniket jain <jainaniket24@gmail.com>
To: "corporate.assist@vodafone.com" <corporate.assist@vodafone.com>

Sun, Dec 24, 2017 at 3:04 PM

Hi,

I am travelling and you would not be able to get in touch with me on call or via call or sms ..

I'm requesting cancellation as I no longer require this connection..
Pls process the cancellation request at earliest..

Thank you.

On Saturday, December 23, 2017, <corporate.assist@vodafone.com> wrote:
> <https://ci3.googleusercontent.com/proxy/A-_vyrOC6sZR7GrhkayT1HARI9pOVx3UvU8veVy8lf3Lc4lQlAc9KdfvWBqK6qs8Qlv_apPpljYZ56O-BbfU3jmEJ_NANakke3QbzX8OSO9-wriUdOSOq2rWCZ39Mg=s0-d-e1-ft#http://microsite.vodafone.in/mailer/header_footer/images/happytohelp.jpg>

>
> Dear Mr. Jain,
>
> Thank you for your e-mail dated 23/12/2017, regarding disconnection of your Vodafone mobile number 7506060846.
>
> We appreciate your long term association with Vodafone.
>
> With regard to your request, we are very keen to understand your reason for leaving us so that we can do our best to address your concern. Do give us another chance to offer service to you.
>
> You are an esteemed customer of Vodafone and considering the association with us, you will not be charged any rental effective today.
>
> We have registered your request under service request number 394007636 and our team shall contact your on or before 30/12/2017.
>

> We would also like to inform you that your next bill will be generated on 07/01/2018, with the payment due date of 25/01/2018.

>

> The monthly rentals for your tariff plan will be charged on pro-rated basis, for the period 07/12/2017 to 30/12/2017. However, the rentals for any Value added services active on your account will be charged for the entire month.

>

> Thank you for giving us an opportunity to serve you. We look forward to have you on Vodafone network again.

>

> In case you need further assistance, please do call or e-mail us. We will do our best to help you.

>

> Happy to help,

> Akshiley kumar

>

> Vodafone Corporate Relations

>

> Contact numbers:

>

> For any queries call 199 (chargeable for agent access @ 50p/3min) or 9820098200 (standard calling charges applicable)

>

> For any complaints call 198 toll free helpline.

>

> E-mail: corporate.assist@vodafone.com

>

> Website: www.vodafone.in

>

> <https://ci4.googleusercontent.com/proxy/T4KKriKOK30_narr8DmQedAKPSXbCNuymNkgELuqFNNNiDk5CQyQubjSoDrHs5nYgA2kN1gQkdtpwqW5sexvCYpH2t059fEYy3QHeSzgGiBxvGX8lDmPv2YhOFFG1W8V=s0-d-e1-ft#http://microsite.vodafone.in/mailer/header_footer/images/myvodafoneapp.jpg>

[Quoted text hidden]

--

Thank You.

Regards,
Aniket Jain

corporate.assist@vodafone.com <corporate.assist@vodafone.com>
To: jainaniket24@gmail.com

Sun, Dec 24, 2017 at 9:07 PM



Dear Mr. Jain,

Thank you for your e-mail dated 25/12/2017, regarding disconnection of your Vodafone mobile number 7506060846.

With regards to your request, we have already registered your request under reference number 394007636 and our team shall contact your on or before 30/12/2017.

Please note that there is no outstanding amount is remaining for your Vodafone mobile number.

We would also like to inform you that your next bill will be generated on 07/01/2018.

the monthly rentals for your tariff plan will be charged on pro-rated basis, for the period 07/12/2017 to 30/12/2017. However, the rentals for any Value added services active on your account will be charged for the entire month.

Please note reference number 210675884 for your future correspondence.

Thank you for giving us an opportunity to serve you. We look forward to have you on Vodafone network again.

In case you need further assistance, please do call or e-mail us. We will do our best to help you.

Happy to help

Lavina Saini

Vodafone Corporate Relations

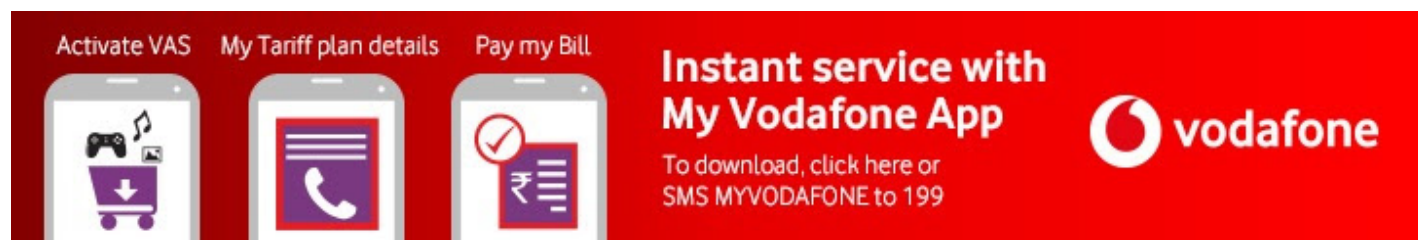
Contact numbers:

For any queries call 199 (chargeable for agent access @ 50p/3min) or +91-9820098200 (standard calling charges applicable)

For any complaints call 198 toll free helpline.

E-mail: corporate.assist@vodafone.com

Website: www.vodafone.in



The banner is red with white text and icons. It features three smartphone screens showing app functionality: 'Activate VAS' with a game controller icon, 'My Tariff plan details' with a phone icon, and 'Pay my Bill' with a bill icon. To the right, it says 'Instant service with My Vodafone App' and provides instructions to download the app or SMS MYVODAFONE to 199. The Vodafone logo is on the far right.

On 12/25/2017 4:34 AM; From: jainaniket24@gmail.com; To: corporate.assist@vodafone.com; ; ?CC: ; Subject: Re: Cancellation of connection;

[Quoted text hidden]