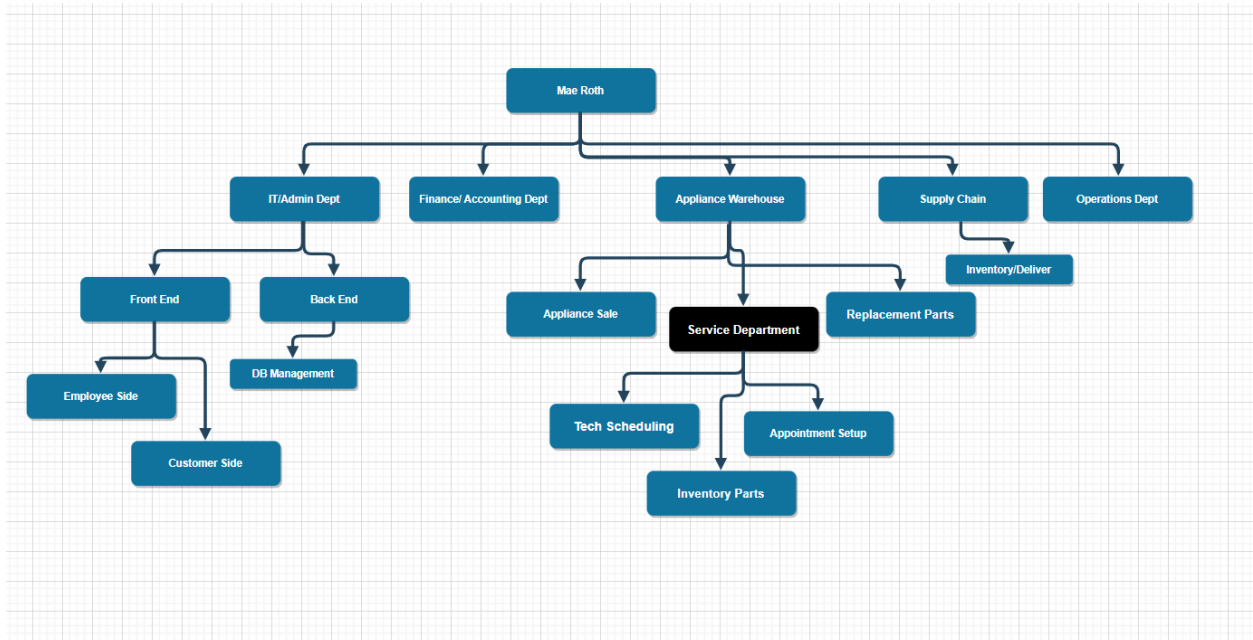


Case Study: III
Work Breakdown Structure
Service Department

Need to create WBS table as in the book with tasks numbered and duration



(Ignore the arrows)

Task No.	Description	Duration	PredecessorTasks
1.	Find a room for the dept	1	
2.	Order the materials required	7	
3.	Brief the crew	2	Gather them, and conduct a knowledge transfer
4.	Conduct interviews	4	Prepare the questions
5.	Design the system (IT)	2	Brainstorming session
6.	Update the site	1	

7.	Implement the plans	2	
8.	Analyze the plans	2	
9.	Promote the department (social marketing)	1	Work on images to promote
10.	Start working	2	

Risks for Service Department System Project

1. Scheduling Flaws
 - a. Software development, given the nature and software, is inherently difficult to estimate and schedule.
 - b. Solution:- We can get the team more involved in planning and in estimating. Get them to get early feedback
2. Scheduling Risks/Conflicts
 - a. The project schedule might slip when the project tasks and schedule release risks are not addressed properly. These risks mainly affect a project and finally on the company economy and may lead to cascading project failure.
 - b. Can happen due to wrong time estimation, untracked resources like staff, inventory, systems or a person's skills.
3. Problems in the IT field.
 - a. These can be the external risks that sometimes are beyond our control or the operational limits.
 - b. Can be due to not much money/funds, rapid changes at tech in the market, priorities in customers needs.
4. Breaking down the specifics
 - a. When in a problem or in a coding problem it becomes clear that the specification is incomplete or unsolved and sometimes contains conflicting requirements.
 - b. For that problem we can use a dedicated and honest prod manager to make low risk high give away decision maker.