|  |  |  |
| --- | --- | --- |
| * Shashank Jain   **Objective :** “Obtain a position in an organization where I can utilize my experience of data analysis and automation. As well as I could learn new skills and techniques.” | my | [Shashank.edu@gmail.com](mailto:Shashank.edu@gmail.com) C:\Users\Shashank\Desktop\gmail-mobile-07-535x535.png  + 91 8527552226 C:\Users\Shashank\Desktop\vintage-3111806_960_720.png  Dwarka, New Delhi https://images.idgesg.net/images/article/2017/07/location-pixabay-1200x800-100728584-large.jpg |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Work experience**  **( from May 2015 to present)**  Service Assurance Associate  **FedEx Express (I) Pvt. Ltd.**  Roles and Responsibility     * Support operation and Sr. Management for different data analysis need, statically analysis (Ex. Regression) and predictions. * Automation of report for regular operation activities using VBA and SQL scripts. * Preparing and sending different daily, weekly, monthly performance reports to Sr. Level management. * Helping in data requirement for operation projects to marketing and planning. * Monitoring of failures and SOP (Standard operation procedures) compliance and take up with planning and Sr. Management if there is a gap.   **( Jan 2013 - April 2015 )**  **Account Executive Associate**  **FedEx Express (I) Pvt. Ltd.**  Roles and Responsibility   * Acquiring new business * Support to the existing clients (Price related, issues with operations, and customer care) * Automation of customers ( By providing different FedEx automation tools) * Training of customers on automation tools.   **( May 2012- Jan 2013)**  **BDM Executive**  **Transolutions Pvt. Ltd.**  Roles and Responsibilities   * Acquiring new business * Sending MIS to the seniors * Retention of key accounts * Collection from major clients * Support to the existing clients for service related issues. | **Skills and Competencies**   |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | Rating | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |  |  |  |  |  |  |  |  |  | | VBA |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  | | SQL |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  | | Stored procedures |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  | | Advance Excel |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  | | HTML & CSS |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  | | SQL Server |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  | | Communication |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  | | Resilience |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  | | Learnability |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | | **Education** | | | | **Course** | **University/College** | **Duration** | | Introduction of Python in Data Science | University of MIT on Coursera | March 2018 to April 2019 | | Basic Statistics | University of Amsterdam on Coursera | October (2018) – December(2018) | | PGDCA(Post graduate diploma in Computer applications) | SGVU | 2017- 2018 | | PGDM | EMPI | 2010-12 | | BSC in H & HA | IHMCTAN | 2006-2009 | | SSC | JP Janta inter College | 2005 | | HSC | DAV Inter college | 2003 |   **Language :** English Hindi  **Interest :**   * Coding * Waste Management * Renewable energy * Plantation * News & Politics * Trekking * Kick boxing |