

Qtap Process Flow

Management Panel

QTAP MANAGEMENT PANEL:

1. View & Filtering Respondent List
2. Send Survey To Respondents
3. Remove/Cancel All Respondent Survey
4. View Project Survey Status
5. View Respondent's Reward Points Detail
6. Add/Deduct the Respondent's Reward Points
7. Approve the Registered User
8. Send App User Notification
9. Common Troubleshoots

1. View & Filtering Respondent List

It helps you to only view / filter the respondents list based on condition.

- Login siteadmin.vareniacims.com
- Click on “*QTap Admin Panel*”
- Place the mouse pointer over the “*Respondent Filter*”
- Click on “*View Respondent List*”
- Fill the filter condition details as required
- Click on “*View*” button

Respondent Filter

View

Age Between &

Resp Education

- ☐ Upto Higher Secondary
- ☐ HSC but not graduate
- ☒ Graduate -General
- ☐ Graduate -Professional
- ☐ Post Graduate -General
- ☐ Post Graduate -Professional

Respondent Hosehold members

Have four wheeler

Four Wheeler Details

Respondent Gender

HFD Consumer

Summary Report

Record Available	Approved	Male	Female
2	2	2	0

(2) records are found!

user_id	name	mobile	email	address	nresp_educ	nresp_gender
65	zinc	9807188486	zinc@gmail.com	Good	3	1
67	mansi	7665025951	mansi@gmail.com	Man Sagar Jaipur	3	1

2. Send Survey To Respondent List

It helps you to only view / filter the respondents list based on condition.

- Login siteadmin.vareniacims.com
- Click on *“QTap Admin Panel”*
- Place the mouse pointer over the *“Respondent Filter”*
- Click on *“Survey Deploy Request”*
- Select a project from list for which survey request will send
- Fill the filter condition details as required to filter
- Click on *“View”* button to display the list which are not sent in selected project
- Enter the reward point value as you want
- Select the respondents list
- Click on *“Deploy”* button

Filter Respondent

View

Project SHARE

between min a & max a

Education

Occupation

Education

Occupation

ndent Marital Status

ndent Kids

ndent Hosehold members

ndent income

ndent Gender

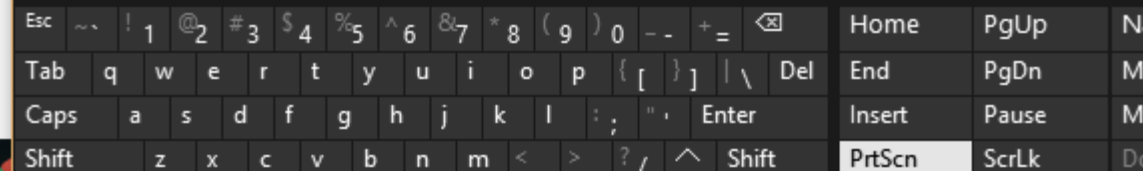
- ☒ Male
- ☐ Female

ndent SEC

Consumer

On-Screen Keyboard

Move the cursor to where you want to enter t



(28) records are found!

Reward Point

50

Deploy

ect All	UserId	RespID	Name	Mobile	Email	RespAge	SEC	Gender	Marrital_status	Reg_Date	Last_Update
28		0	shamik	9958486286	shamik.b.colleges@gmail.com	28		1		2016-05-31 11:54:31	0000-00-00 00:00:00
29		0	GOPAL MANI	9990163074	gopal.mani@vareniacims.com	37		1		2016-05-31 13:10:25	0000-00-00 00:00:00
31		0	Ankur Srivastav	9910597615	ankursrivasta.gibm@gmail.com	30		1		2016-05-31 16:21:45	0000-00-00 00:00:00
32		0	shantanu singh	9999797525	shantanu.singh0011@yahoo.co.in	30		1		2016-05-31 16:24:15	0000-00-00 00:00:00
33		0	Ankur Srivastav	9910597615	ankur.srivastav@vareniacims.com	30		1		2016-05-31 16:36:54	0000-00-00 00:00:00
34		0	shamik	9958486286	shamik@gmail.com	28		1		2016-05-31 20:12:48	0000-00-00 00:00:00
35		0	Husein	8826866230	husein@gmail.com	27		1		2016-05-31 23:30:42	0000-00-00 00:00:00
36		0	shamik	9958486286	shamik1@gmail.com	28		1		2016-06-03 08:30:01	0000-00-00 00:00:00
37		0	Abhishek	9807177529	itsabhishekchaubey@gmail.com	25		1		2016-06-07 12:57:57	0000-00-00 00:00:00
38		0	mehramanish	8376884546	manishmehra2012@gmail.com	27		1		2016-06-09 17:16:29	0000-00-00 00:00:00
40		0	Ankur Srivastav	9910597615	ankursrivastav.gibm@gmail.com	31		1		2016-06-10 12:33:28	0000-00-00 00:00:00
41		0	Roshan Das	9711634557	roshan.das2027@gmail.com	28		1		2016-06-10 12:38:07	0000-00-00 00:00:00
44		0	itsabhi	9999999999	iysabhi@gmail.com	22		1		2016-06-10 15:05:14	0000-00-00 00:00:00
45		0	amit	9807145096	amits@gmail.com	22		1		2016-06-10 15:33:10	0000-00-00 00:00:00
46		0	damngoo	9999999999	damngood@gmail.com	22		1		2016-06-10 15:34:05	0000-00-00 00:00:00
47		0	Mriganka		mriganka.shome@gmail.com	36		1		0000-00-00 00:00:00	0000-00-00 00:00:00
48		0	Shantanu		shantanusingh.firenice@gmail.com	32		1		0000-00-00 00:00:00	0000-00-00 00:00:00
64		0	Abhishek	9807145328	chaubey@gmail.com	22		1	2	2016-07-05 15:47:37	0000-00-00 00:00:00
65		0	zinc	9807188486	zinc@gmail.com	22		1	2	2016-07-05 16:26:17	0000-00-00 00:00:00
66		0	Abhishek	8080808080	dad@gmail.com	22		1	2	2016-08-23 11:44:45	0000-00-00 00:00:00
67		0	mansi	7665025951	mansi@gmail.com	22		1	3	2016-08-23 11:51:33	0000-00-00 00:00:00
68		0	tipu	9807177526	tipusultan@gmail.com	23		1	2	2016-08-24 16:00:15	0000-00-00 00:00:00
69		0	good	7475561700	1254@gmail.com	22		1	5	2016-08-24 16:53:14	0000-00-00 00:00:00
70		0	good	7000000000	1121@gmail.com	22		1	5	2016-08-24 16:59:08	0000-00-00 00:00:00
71		0	demoStatus	9807456214	mau@gmail.com	22		1	2	2016-09-15 17:13:51	0000-00-00 00:00:00
72		0	abhis	5010010616	abhishtadma@gmail.com	22		1	3	2016-09-20 10:33:18	0000-00-00 00:00:00
						22		1	2	2016-09-20 11:52:00	0000-00-00 00:00:00
						22		1	2	2016-09-20 11:53:03	0000-00-00 00:00:00

On-Screen Keyboard

Move the cursor to where you want to enter text.

✕

Move the cursor to where you want to enter text.

On-Screen Keyboard



3. Remove/Cancel All Respondent Survey

It helps you to cancel for all the respondents of project which has not yet started.

- Login siteadmin.vareniacims.com
- Click on *"QTap Admin Panel"*
- Place the mouse pointer over the *"Respondent Filter"*
- Click on *"Cancel Survey Deployed Request"*
- Select a project
- Click on *"Rollback"* button

Respondent Project Rollback

Project Name *	Ocean ▼
	<input type="button" value="Rollback"/>

4. View Project Survey Status Detail

It helps you to view the survey status details of a project to know the total survey done.

- Login siteadmin.vareniacims.com
- Click on “*QTap Admin Panel*”
- Place the mouse pointer over the “*Respondent Filter*”
- Click on “*View Project Survey Status*”
- Select a project
- Click on “*View*” button

Project Running Status

Project Name *	Ocean ▼
	<input type="button" value="View"/>

Total Link Send	Total Link Exported	Total Link Pending	Total Link Cancelled
3	2	0	1

5. View Respondent's Credit Store/Redeem Details

It helps you to view the respondent's credit/redeem reward points detail .

- Login siteadmin.vareniacims.com
- Click on *"QTap Admin Panel"*
- Place the mouse pointer over the *"Reward Points"*
- Click on *"View Respondent's Reward Points Detail"*
- Enter a user ID or email of respondent
- Click on *"View"* button

Qtap User Details

User Id

Personal Details

User Name	Mobile	Email	Address	Gender	Marrital Status
shamik	9958486286	shamik.b.colleges@gmail.com	Galleria	1	

Login Details

User ID	Login ID	Reg.Date	Last Login	Status
28	shamik.b.colleges@gmail.com	2016-05-31 11:54:31	2016-06-10 20:48:25	1

Credit Store Details

User ID	QsetID	Survey Date	Reward Point	Remarks
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No record available for credit store

Credit Redeem Details

User ID	Transaction Mode	Transaction Date	Transaction ID	OrderID	Redeem Point	Remarks
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No record available for credit redeem

Credit Balance Details

User ID	Total Credit	Total Redeem	Balance Reward Point
28	0	0	0

Move the cursor to where you want to enter text

6. Add/Deduct Respondent 's Reward Points Additional

It helps you to add/deduct reward points to a respondents manually for tele-calling like purpose.

- Login siteadmin.vareniacims.com
- Click on *“QTap Admin Panel”*
- Place the mouse pointer over the *“Reward Points”*
- Click on *“Add/Deduct Reward Points”*
- Select a project only if any else skip it
- Select a user from the list
- Enter a Reward Point Value
- Enter the proper remarks details
- Click on *“Add”* button to add more points or click on *“Deduct”* to deduct

Add Reward Point

Project	<input type="text" value="--Select--"/>
User	<input type="text" value="29 - Gopal -"/>
Reward Point	<input type="text" value="20"/>
Remarks	<input type="text" value="rewarding for project xxx"/>
	<input type="button" value="Add"/> <input type="button" value="Deduct"/>

7. Approve the Registered User

It helps you to approve the respondent user registration so that he can login and do survey.

- Login siteadmin.vareniacims.com
- Click on *“QTap Admin Panel”*
- Place the mouse pointer over the *“App User”*
- Click on *“User Approval”*
- Select *“All Not Approved User”* from the list
- Click on *“View”* button to display all pending list for approval
- Click on UserID link to view details
- Click on Checkbox/es of Approve column against the each respondent you want to approve
- Click on *“Submit”* button

App User Approval Panel

All Not Approved User ▼

View

User ID	Name	Email	Mobile	Signup Date	Approve
29	Gopal	gopal.mani@vareniacims.com		2016-05-31 13:10:25	<input type="checkbox"/>
33	Ankur	ankur.srivastav@vareniacims.com		2016-05-31 16:36:54	<input type="checkbox"/>
34	Shamik	shamik@gmail.com		2016-05-31 20:12:48	<input type="checkbox"/>
35	Husein	husein@gmail.com		2016-05-31 23:30:42	<input type="checkbox"/>
41	Roshan	roshan.das2027@gmail.com		2016-06-10 12:38:07	<input type="checkbox"/>
44		iysabhi@gmail.com		2016-06-10 15:05:14	<input type="checkbox"/>
45		amits@gmail.com		2016-06-10 15:33:10	<input type="checkbox"/>
46		damngood@gmail.com		2016-06-10 15:34:05	<input type="checkbox"/>
49		husein_harnis@yahoo.co.in		2016-06-11 02:34:53	<input type="checkbox"/>
51		amitjuban@gmail.com		2016-06-15 16:56:02	<input type="checkbox"/>
68	tipu	tipusultan@gmail.com	9807177526	2016-08-24 16:00:15	<input type="checkbox"/>
69	good	1254@gmail.com	7475561700	2016-08-24 16:53:14	<input type="checkbox"/>
58	Abhishek 4	gmaa@slice.com	9807177444	2016-06-21 12:00:40	<input type="checkbox"/>
66	Abhishek	dad@gmail.com	8080808080	2016-08-23 11:44:45	<input type="checkbox"/>
70	good	1121@gmail.com	7000000000	2016-08-24 16:59:08	<input checked="" type="checkbox"/>
71	demoStatus	mau@gmail.com	9807456214	2016-09-15 17:13:51	<input type="checkbox"/>
72	abhis	abhishekdemo@gmail.com	5949949646	2016-09-20 10:33:18	<input checked="" type="checkbox"/>
73	Abhishek	greenwor@gmail.com	9807177526	2016-09-20 11:52:00	<input type="checkbox"/>
74	Abhishek	greenworld@gmail.com	9807177526	2016-09-20 11:53:03	<input type="checkbox"/>

Submit

8. Send App User Notification

It helps you to send app based respondent side message for notification.

- Login siteadmin.vareniacims.com
- Click on *“QTap Admin Panel”*
- Place the mouse pointer over the *“App User”*
- Click on *“Send User Notification”*
- Select a project from the list
- Select the filter conditions from the list
- Click on *“View”* button to display all pending list for approval
- Click on Checkbox/es of Approve column against the each respondent you want
- Type the Message to be send
- Click on *“Send”* button

(30) records are found!

Message

Send

ect All	UserId	RespID	Name	Mobile	Email	RespAge	SEC	Gender	Marrital_status	Reg_Date	Last_Update
	17	0	green	8879454646	greenworlda11@gmail.com	22		1		2016-05-28 00:48:13	0000-00-00 00:00
	28	0	shamik	9958486286	shamik.b.colleges@gmail.com	28		1		2016-05-31 11:54:31	0000-00-00 00:00
	29	0	GOPAL MANI	9990163074	gopal.mani@vareniacims.com	37		1		2016-05-31 13:10:25	0000-00-00 00:00
	31	0	Ankur Srivastav	9910597615	ankursrivasta.gibm@gmail.com	30		1		2016-05-31 16:21:45	0000-00-00 00:00
	32	0	shantanu singh	9999797525	shantanu.singh0011@yahoo.co.in	30		1		2016-05-31 16:24:15	0000-00-00 00:00
	33	0	Ankur Srivastav	9910597615	ankur.srivastav@vareniacims.com	30		1		2016-05-31 16:36:54	0000-00-00 00:00
	34	0	shamik	9958486286	shamik@gmail.com	28		1		2016-05-31 20:12:48	0000-00-00 00:00
	35	0	Husein	8826866230	husein@gmail.com	27		1		2016-05-31 23:30:42	0000-00-00 00:00
	36	0	shamik	9958486286	shamik1@gmail.com	28		1		2016-06-03 08:30:01	0000-00-00 00:00
	37	0	Abhishek	9807177529	itsabhishekchaubey@gmail.com	25		1		2016-06-07 12:57:57	0000-00-00 00:00
	38	0	mehramanish	8376884546	manishmehra2012@gmail.com	27		1		2016-06-09 17:16:29	0000-00-00 00:00
	40	0	Ankur Srivastav	9910597615	ankursrivastav.gibm@gmail.com	31		1		2016-06-10 12:33:28	0000-00-00 00:00
	41	0	Roshan Das	9711634557	roshan.das2027@gmail.com	28		1		2016-06-10 12:38:07	0000-00-00 00:00
	44	0	itsabhi	9999999999	iysabhi@gmail.com	22		1		2016-06-10 15:05:14	0000-00-00 00:00
	45	0	amit	9807145096	amits@gmail.com	22		1		2016-06-10 15:33:10	0000-00-00 00:00
	46	0	damngoo	9999999999	damngood@gmail.com	22		1		2016-06-10 15:34:05	0000-00-00 00:00
	47	0	Mriganka		mriganka.shome@gmail.com	36		1		0000-00-00 00:00:00	0000-00-00 00:00
	48	0	Shantanu		shantanusingh.firenice@gmail.com	32		1		0000-00-00 00:00:00	0000-00-00 00:00
	62	0	Abhishek	9807177529	greenworlda11@gmail.com	22		1	4	2016-06-21 13:01:05	0000-00-00 00:00
	64	0	Abhishek	9807145328	chaubey@gmail.com	22		1	2	2016-07-05 15:47:37	0000-00-00 00:00
	65	0	zinc	9807188486	zinc@gmail.com	22		1	2	2016-07-05 16:26:17	0000-00-00 00:00
	66	0	Abhishek	8080808080	dad@gmail.com	22		1	2	2016-08-23 11:44:45	0000-00-00 00:00
	67	0	mansi	7665025951	mansi@gmail.com	22		1	3		00:00
	68	0	tipu	9807177526	tipu						
	69	0	good	7475561700	1254						
	70	0	good	7000000000	1121						
	71	0	demoStatus	9807456214	mau						
	72	0	abhis	5949949646	abhi						
	73	0	Abhishek	9807177526	gree						

On-Screen Keyboard

Move the cursor to where you want to enter text.

Esc	~	!	@	#	\$	%	^	&	*	()	0	-	=	<	Home	PgUp	Nav
Tab	q	w	e	r	t	y	u	i	o	p	[]		\	Del	End	PgDn	Mv Up
Caps	a	s	d	f	g	h	j	k	l	;	'	Enter	Insert	Pause	Mv Dn			

9. Common Troubleshoots

Unable to Login at first time after User Registration?

- User is not Approved. After User Approved he/she can able to login

While question sync on App it shows ssl:json related error for a project?

- There are some non-encoding characters are found in question's title or option's title which json does not support. You need to find such characters like : " " , - ' extra multiple spaces and hence replace it by typing from keyboard and update in database for the same.

What characters are not allowed in question title for a project in a creating question process?

- Characters like – r's and 'rr' here ' and single quoates and apostrophe are not allowed however double quotes can be used like "ff".

What characters are not allowed in question's option for a project in a creating question process?

- Characters like – r's and 'rr' here , [comma] and ' [single quoates] , " [double quoates] and ' [apostrophe] are not allowed .

Common Troubleshoots

...cont.

How to check ssl:json error details for a project/question?

➤ Use below URL along with question id or put multiple qid separated by comma

➤ URL to check question non-encode char :

<https://www.vareniacims.com/vcims/JsonResponder.php?task=getquestiondetails&ids=2015>

➤ For Hindi Question:

<https://www.vareniacims.com/vcims/JsonResponder.php?task=getmlQuestionDetails&ml=1&ids=3091>

➤ URL to check question's options non-encode char :

<https://www.vareniacims.com/vcims/JsonResponder.php?task=getoptiondetails&ids=2015>

➤ Replace 2015 or 3091 to qid of your project you want to test.

How to prioritise terminate/continue condition, for multiple choice/checkbox type based question, if both continue and terminate conditions are require?

➤ While setting routine for such questions . For 1> continue in any case- set flow value either "continue" or "terminate" . 2> terminate in any case- set flow value either "continue" or "terminate anyway" . See below for details:

Add Question Routine

Project Name

Marshal ▼

QuestionSet ID

46 ▼

Question ID

2197 -- c1 ▼

Check for Question ID

2196 -- c0 ▼

Click on check box only for the options where list of option's value will check for continue/terminate and leave unchecked for all options check on which question skipping will happened

SN	OPTION	CODE	CHECK	FLOW
1	Finished the entire product	1	<input checked="" type="checkbox"/>	Continue ▼
2	Finished more than half the product but didnot finish it completely	2	<input checked="" type="checkbox"/>	Terminate ▼
3	Finished half of the product	3	<input checked="" type="checkbox"/>	Terminate Anyway ▼
4	Finished 1/3rd of the product	4	<input type="checkbox"/>	Continue ▼
5	Had a bite and stopped consuming	5	<input type="checkbox"/>	Continue ▼
6	Did not consume product at all	6	<input type="checkbox"/>	Continue ▼

Update

Continue Priority will take action and goto next question, if both continue nd terminate options are selecte d

Terminate Priority will take action and goto submit question page to end the survey, if both continue and terminate options are selected