# Resume

#### Software Developer

### Personal details

Name Sharon Novatus

Email address cielonovatus95@gmail.com

Phone number +255655682268

Address Dar es Salaam

**Gender** Female

**Nationality** Tanzanian

### **Skills**

Programming Languages: HTML,CSS,PHP,Javascript,SQL

Framework: Laravel, Tailwind, Bootstrap, React JS

API Development: RESTful API design & integration

Tools:Postman

Soft Skills: Teamwork, Adaptability, Time Management

## **Employment**

#### Dec 2024 - Present

#### **Software Developer**

#### **BIZYTECH LIMITED, Dar es salaam**

- Designing, developing and maintaining software applications to meet business requirements.
- Collaborating with cross functional teams to deliver high-quality technical solutions.
- Debugging and troubleshooting issues to ensure system efficiency.
- Documenting code and software development processes

#### May 2024 - Nov 2024

#### **Software Developer**

#### Tunzaa Digital Holdings Limited, Dar es Salaam

- Enhance the functionality, performance, and user experience of the Tunzaa app.
- Streamline and optimize existing technology to ensure faster and more reliable performance.
- Update and scale technology infrastructure to handle increased user traffic and future business expansions.
- Create a flexible and scalable technology foundation to enable the rapid implementation of new features and services.
- · Refine the dashboard with enhanced analytics and user management

features.

- Develop comprehensive technical documentation covering new features, system integrations, and changes made.
- Produce detailed reports from various testing phases, including automated and manual testing, as well as user acceptance testing (UAT).
- Contribute to the project's overall direction and strategy, aligning with business goals.

Sep 2021 - Apr 2024

# Senior Software Developer UJUZINET EDTECH, Dar es Salaam

- Design, develop, test, and maintain software applications, both SaaS and tailor-made solutions, to meet client requirements.
- Write clean, efficient, and maintainable code.
- Analyze client requirements and work closely with clients to customize and tailor software solutions to their specific needs.
- Modify existing software components or develop new features to align with client goals, often involving UI/UX changes, data integrations, or API development.
- Debug and troubleshoot software issues reported by clients, providing timely resolutions.
- Identify and address technical challenges and bottlenecks in the development process.
- Communicate with clients to gather requirements, provide updates on project progress, and offer technical support and training when needed.
- Collaborate with colleagues to foster a positive and innovative work environment, sharing knowledge and best practices with team members.
- Manage work tasks and project timelines effectively, ensuring on-time delivery of software solutions.

Oct 2018 - Feb 2021

#### **Travel Consultant**

#### Tanzania DMC, Arusha

- Prepared itineraries and travel arrangement for clients
- Reserved hotel rooms for business travelers based on individual preferences, schedules and budgets
- Searched and confirmed travel reservation for customers

#### Education

Nov 2015 - Nov 2018

Bachelor of Science in Information and Communication Technology with Business
Mzumbe University, Morogoro

Apr 2013 - May 2015

Advanced Certificate of Secondary Education Examination (ACSEE)
Marian Girls High School, Pwani

Certificate of Secondary Education Examination (CSEE)
Marian Girls High School, Pwani

# **Training**

1. SOFTWARE SAFETY PROFESSIONAL TRAINING at University of Dar es Salaam COICT (2023)

# Languages

Swahili	Fluent
English	Fluent

### **Awards**

- 1. Best Students (2008)
- Awarded second place in class for academic excellence.
- 2. Sports Award (2015)
  - Recognized for outstanding performance and dedication in sports.

# Leadership

- Group Leader (2015-2018): Led group assignments and discussions, ensuring collaboration and task completion.
- School Club Leader (2013-2014): Managed club activities and events, promoting teamwork and participation.
- Prefect (2007-2009): Maintained discipline, supported events, and acted as liaison between students and staff.

### **Hobbies**

- Coding
- Playing games
- Music & Movies
- Travelling

# References

### Mr Geophrey Tenganamba UJUZINET EDTECH, Dar es Salaam

+255655973248, ujuzinet@gmail.com

### Mr. Thomas Mhando Arusha

+255786347478, thomas.mhando@gmail.com

#### Mr. Erasto Justine

Tanzania Destination Management Consultant (TDMC), Arusha

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