# Project Title: Lead Prioritization Tool for Insurance Consultancy-CogniZen Innovations

# **Objective:**

To build a smart, automated tool that scores and prioritizes potential insurance leads based on demographic, financial, and behavioral parameters. This helps the sales or consultancy team focus on high-conversion and high-value leads, saving time and improving efficiency.

### **Key Factors Considered in Lead Scoring:**

Each lead is given a score out of 25 points, derived from four main criteria:

- Age
- Annual income
- Family
- Engagement Score

#### **1. Age** (Weight: 5 points)

Why it matters: Insurance products are often more appealing to individuals in certain age brackets (e.g., 18–50) due to increasing responsibilities (kids, home loans, health).

Logic:

If age is between 18 and 50: +5 points

Else: 0 points

#### 2. Annual Income (Weight: 6 points)

Why it matters: Higher-income individuals are more likely to purchase and sustain insurance policies.

Logic:

If income is greater than ₹6,00,000 per year: +6 points

Else: 0 points

## 3. Family Members (Weight: 4 points)

Why it matters: People with more dependents (like spouses, kids, parents) usually have greater motivation to secure family protection plans.

Logic:

If family size is 3 or more: +4 points

Else: 0 points

#### **4. Engagement Score** (Weight: 10 points)

Why it matters: Engagement score reflects how involved or interested the lead is — maybe through meetings, call responses, emails, or website activity.

Logic:

If engagement score > 50: +10 points

Else: 0 points

Total Score = Sum of all points (out of 25)

### **Lead Priority Classification:**

Based on the total score, each lead is classified into a priority level:

# **Why Prioritization Matters:**

- **High Priority**: Act immediately. These clients are the most promising financially capable, interested, and suitable.
- **Medium Priority**: Nurture them with follow-ups, targeted offers, and personalized engagement.
- Low Priority: Consider them low-touch; keep in database, but don't spend too many resources now.

#### Sample Output:

#### Lead Prioritization Results:

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Name: Rahul Score: 25 / 25 Priority: HIGH

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Name: Raina Score: 25 / 25 Priority: HIGH

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Name: Priyanka Score: 21 / 25 Priority: HIGH

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Name: Puneet Score: 11 / 25 Priority: MEDIUM

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Name: Shashank Score: 9 / 25 Priority: LOW

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Name: Priytam Score: 9 / 25 Priority: LOW

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Name: Arushkaa Score: 9 / 25 Priority: LOW

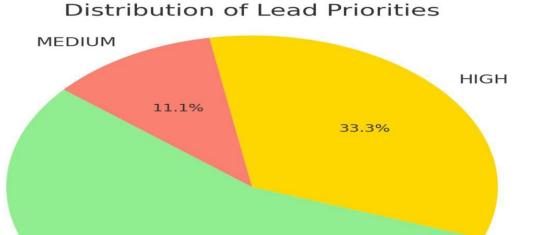
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Name: Priya Score: 5 / 25 Priority: LOW

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Name: Tanya Score: 5 / 25 Priority: LOW

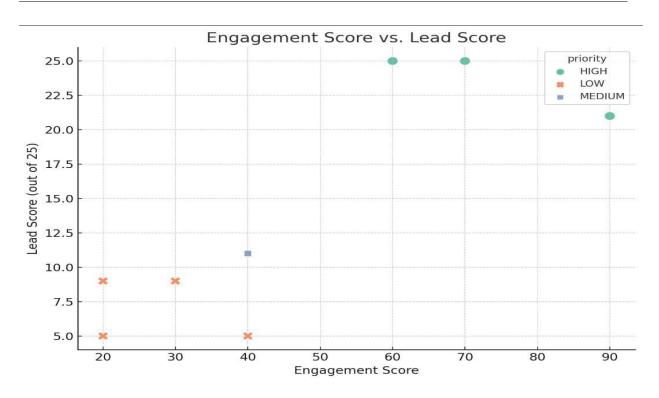
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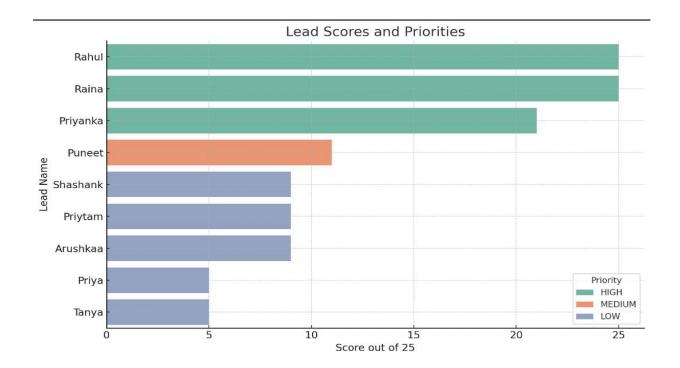
Indicates what proportion of leads fall under High, Medium, and Low priority

55.6%

LOW



Indicates that higher engagement often corresponds with higher lead scores, especially among high-priority leads



Indicates lead scores and their assigned priorities

# **How Businesses Benefit from This Tool:**

- 1. Boosts conversion rates by focusing on the most likely clients.
- 2. Saves time and cost by filtering out low-potential leads early.
- 3. Enhances targeting with data-backed prioritization.
- 4. Easy to integrate with CRMs or sales dashboards.