

Sivaneswaran Shathusjan (Sha)

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About Me

I bring over 6 years of experience in the software industry as an **Agile Product Manager**. My specialization includes working with cutting-edge technologies in various industry such as **Blockchain (Web3), E-commerce, Hospitality, HRIS, & Fleet Management**. Strong relationship management capabilities with a customer centric focus and the ability to motivate team members to exceed customer expectations. Possesses a mix of smart-thinking, creative mindset, and commercial acumen, with an ability to quickly understand and resolve issues effectively.

Key Skills

Strategic Thinking | Market Research | Product Roadmapping | Cross-functional Collaboration | Problem Solving | Scrum Master
Requirements Gathering | Stakeholder Management | Quality Assurance Testing | User Story Writing | UI/UX Designing

Technical Skills

SQL | Python | R | HTML | CSS3 | XML | GraphQL | Figma | XD | Adobe Illustartion | Google Analytics | JIRA | Trello | Visio
MS Office | G Suite | Confluence | Excel

Experience

Product Owner (Web3)

Jan 2022- Jun 2023 (1.5 Years)

Atato Pte Ltd | Singapore

- Collaborated with the management team to define quarterly and yearly roadmap.
- Defined MVP for new features and document them in well-designed user stories.
- Created UI/UX flows for Epics and ensure design consistency across the platform.
- Signoff UAT before production release to ensure quality and consistency of the product.

Achievement: Spearheaded a 72% increase in user on-boarding and successfully implemented Scrum best practices and agile processes, ensuring seamless feature delivery.

Senior Product Manager

Jan 2019 - Jan 2022 (3 Years)

ThinkSmart Solutions (Pvt) Ltd

- Managed multiple product teams to ensure high-quality releases.
- Led a team of 21+ developers including Full Stack Developers, DevOps, QAs, and Digital Marketers.
- Documented Epics and User Stories for the system requirements and groomed those with the development team before starting the sprints.

Achievement: Achievement: Played a pivotal role in conceptualizing and developing a food delivery application from inception to completion & offered strategic assistance to the finance and marketing teams, leading to an impressive 84% surge in daily order rates.

Experience

Quality Assurance Engineer
Hitachi Digital Payment Solutions (Pvt) Ltd | Sri Lanka

July 2018 - Dec 2018 (0.5 Year)

- Performed various QA testing on ATM and other payment gateway products
- Conducted sprint planning meetings and acted as the facilitator of daily standups.
- Documented test cases for all new features and signed off on staging releases.

Skills: Selenium, Cucumber, Postman, Scrum Master, & Quality Assurance.

Product Coordinator
RezGateway (Pvt) Ltd | Sri Lanka

July 2017 - Nov 2017 (0.5 Year)

- Engaged with international customers to understand system issues and challenges.
- Conducted system feature demonstrations for customers.
- Reported project status updates to higher management

Trainee Business Analyst & Quality Assurance
Creo360 (Pvt) Ltd | Sri Lanka

July 2015 - July 2016 (1 Year)

- Elicited requirements from international clients to customize the system.
- Took part in black box testing, functional testing, performance testing, compatibility testing, UI testing, browser testing, alpha, beta testing and integration testing.
- Used MSSQL to provide support to clients whenever issues arose in the database.
- Provided 24/7 back-to-back support to clients in the USA, Canada, UK, Australia, etc.

Skills: Quality Assurance, Business Analysis, Customer Support, Postman, Adobe Illustration, & Adobe XD.

Education [↗](#)

MSc Big Data Analytics
Robert Gordon University, UK
Commerce September 2023 (Part Time)


B.Sc(Hons) Business Information System
Universit of Westminster, UK
First Clas Honours


Professional Certification

Certified Scrum Master
Scrum Alliance
#000993633

Certified Tester Foundation Level
International Software Testing Qualifications Board (ISQTB)

Achievement

**Best Employee 2021**
ThinkSmart Solutions (Pvt) Ltd

**Best Employee 2020**
ThinkSmart Solutions (Pvt) Ltd

Reference [↗](#)

Reference will be provided upon request