



Software
Testing
Company

Smoke test: Unacceptable
Acceptance test: Below Medium
Found issues: 25

Top severity issues

ID	Severity
QATC-923172	Critical
QATC-922543	Critical
QATC-920981	Critical
QATC-923203	Major
QATC-923196	Major
QATC-923178	Major

Testing environment

Operating system: Android 14
Device: Samsung Galaxy A04s

Recommendations

- Fix the problem of App Crash ([QATC-923172](#)).
- Resolve the issue of greetings not being played ([QATC-922541](#)).
- Fix issues associated with problems in Recording buttons ([QATC-923203](#)).

QA team

Company: a1qa
QA manager: Ekaterina Savenya
QA engineers: Shatil Imtiaz

Additional information

Testing dates: 14.05.2025 - 17.05.2025
Time spent: 24 hours

Voicemail

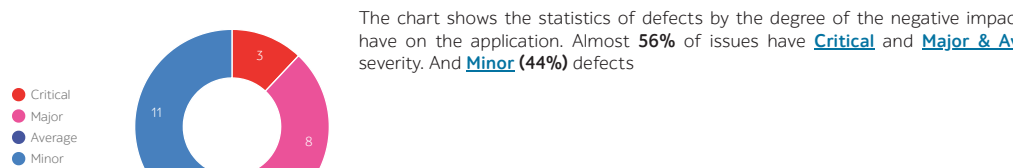
Product version: 1.0

General quality analysis

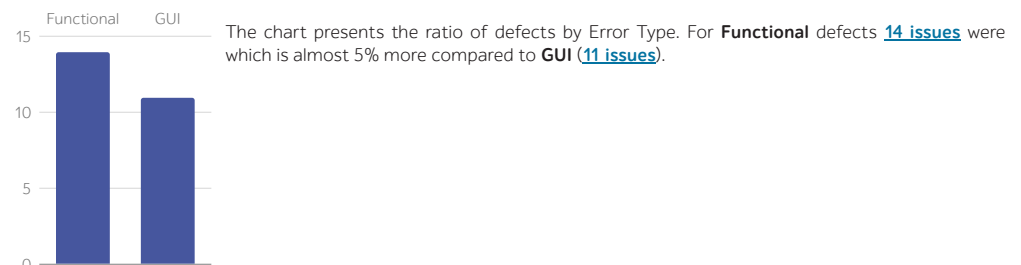
The overall quality of the application can be estimated as **Below Medium**. The total number of defects is [25](#). Functional prevail, [3](#) of them have the Critical severity and [8](#) defects gain the Major severity. [3](#) defects are Average. [11](#) defects are m majority of defects is opened for "[Greetings](#)" and "[Quick Status](#)". A detailed quality analysis is presented below.

Detailed quality analysis

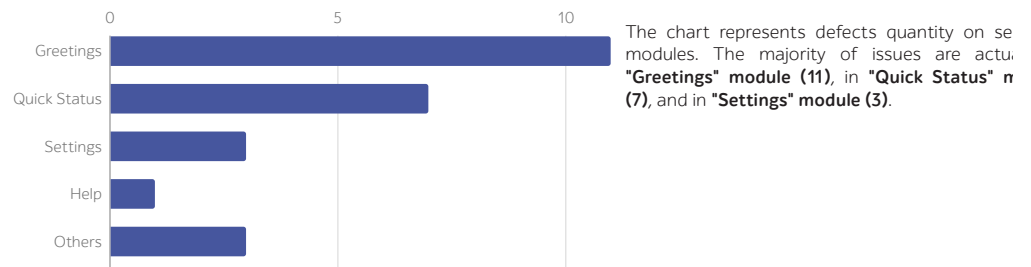
The total number of defects by severity



The total number of defects by Error Typ



The total number of defects by modules



Quality of separate modules

Module	Quality	Comments
Help	High	The quality of this section can be estimated as High. Only 1 defect was found here. The issue (QATC-923172) concerns GUI: 'Greetings' and 'Quick Status' sections are not displayed in 'How it works' option.
Settings	Medium	The quality of module is estimated as Medium. In this section 3 defects were found. The most im problems are the following: Dropdown value for 'Time before greeting' resets to 5 after returning to ma (QATC-923171). Furthermore, Clicking 'Purchase \$2.99' doesn't trigger any action (QATC-922554).
Greetings	Low	In this section 11 defects were discovered during the testing, 2 of them have priority Critical affecting the of the module vastly .The most important defects is that, Greetings is not played to the recipient whei (QATC-922541)
Quick Status	Low	In general, the quality of the module can be estimated as Low. The overall number of defects in this mod of them have priority Critical . For example, 'Quick Status is not played to the recipient when called' (922543).