SHAUN TSHIMANGADZO MADABENI

WordPress Developer | SEO Strategist | Full-Stack Engineering | IT Support **Specialist**



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EXPERIENCE

Freelancer

DEVELOPER

- Developed and maintained responsive, SEO-friendly websites using React and PHP, delivering 10 projects that improved client search rankings and engagement.
- · Customized WordPress themes and developed 6 custom plugins, enhancing site features and user experience for various clients.
- Implemented SEO strategies, boosting client website traffic by 26% within 2 weeks through optimized design and functionality.
- · Ensured website security and operational continuity through regular updates, ongoing security monitoring, and resolving over 100 technical issues monthly.
- Integrated payment gateways and APIs for 100 clients, streamlining online transactions and enhancing customer usability.
- Collaborated with clients, designers, and content creators to ensure seamless site integration and successful project delivery.

Advanced Assessments & Training - System Support

IT SUPPORT

- Ensured 100% uptime by maintaining data backup and recovery systems for 3 critical operations.
- Configured and managed 21 user accounts, enhancing system security and compliance.
- Improved issue resolution time by 30%, providing technical support to 50+ users and maintaining 99.9% uptime for 6 servers.
- · Reduced network downtime by 25% by establishing and supporting LAN's, routers, and switches across 7 endpoints.
- Implemented firewall and traffic monitoring, preventing 3 security breaches and enhancing system security.
- Developed comprehensive IT support documentation reducing resolution
- · Led migration of 4 departments to updated operating systems without downtime, while training 4 staff on software and security protocols.

EDUCATION

National Senior Certificate

Cosmo City Secondary School

= 2020

Randburg, South Africa

Software Engineering

Systems Development NQF 4

Advanved Assessments

Systems Support NQF 5

Advanced Assessments

iii 10/2024 - 09/2025 ♀ Randburg, South Africa

SUMMARY

Versatile and detail-oriented IT professional specializing in WordPress development and React-based full-stack engineering. Proven expertise in designing and maintaining responsive, SEO-friendly websites alongside robust system support and network management. Successfully optimized website performance by 40% and reduced network downtime to under 1%. Adept at troubleshooting complex hardware and software issues to ensure seamless operations and enhanced user experience.

KEY ACHIEVEMENTS

Optimized Site Performance

Increased website speed by 40% using GTmetrix and Lighthouse.



Efficient Technical Support

Resolved 95% of technical issues within 24 hours for improved client satisfaction.



Enhanced Network Reliability

Reduced network downtime to under 1% through proactive monitoring.

Custom WordPress Solutions

Developed 30+ custom WordPress solutions enhancing client onboarding by 60%.

SEO Website Delivery

Delivered 10 SEO-optimized websites increasing client traffic by 26% in two weeks.

TRAINING / COURSES

Networking Basics

Cisco Academy

Networking Devices & Initial Configuration

Cisco Academy

Network Support & Security

Cisco Academy

Network Technician Career Path

Cisco Academy

Intro to Cybersecurity

Cisco Academy

Foundational C# - Microsoft

Microsoft

Sean Gadgets

https://seanmessage.wuaze.com

WordPress, e-commerce plugins, payment gateway integration.

• Developed WordPress e-commerce platform handling 200 transactions/month, integrating 5 plugins and 1 payment gateway.

Coffee Blend

PHP, MySQL, HTML, Bootstrap, PayPal integration, PDO.

 Increased coffee sales by 20% by implementing a user-friendly management system for ordering and experiencing features.

Sean Gadgets

PHP, MySQL, HTML, Bootstrap and CSS Dashboard separation (user/Admin)

 Increased online accessory sales by 40% by optimizing user browsing experience on Sean Gadgets website.

Sean E-Book

https://seanebook.wuaze.com

PHP, JavaScript, HTML CSS, Dashboard separation (student/tutor)

 PHP, JavaScript and CSS Website, where students and tutors have separate dashboards, tutors can upload learning resources and students can download and access them through their portal.

Sean's Hospital

PHP, MySQL, HTML Bootstrap, CSS Dashboard separation (Admin/ Doc)

 Improved medical report management by 30% by developing a Facility Management System in PHP for hospital records.

LANGUAGES

English

Proficient ••••

SKILLS

WordPress SEO Payment Gateways

GTmetrix GitHub Tech Support

Microsoft AI HTML React

Collaboration Canvas Cybersecurity

C# PHP Bootstrap JavaScript

CSS E-commerce APIs Mockups

Bootstrap C# Problem Solving

Time Management

React Native

FIND ME ONLINE

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LinkedIn

http://www.linkedin.com/in/shaun-madabeni-371011261

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GitHub

https://github.com/Shaun2003/

Portfolio

https://shaun2003.github.io/SHAUNS-PORTFOLIO/

INTERESTS

