

# SHAUN TSHIMANGADZO MADABENI

WordPress Developer | SEO Specialist | Full-Stack Engineering | IT Support Expert

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Ext4, 4497, Randburg



## EXPERIENCE

### Freelancer

#### DEVELOPER

01/2023 - Present Randburg, South Africa

- Design, develop, and maintain responsive, SEO-friendly, and accessible websites using React and PHP.
- Customize WordPress themes, develop custom plugins, and troubleshoot front-end and back-end issues from 2023 until present.
- Ensure website security through regular updates, backups, and ongoing security monitoring.
- Collaborate with clients, designers, and content creators for seamless site integration and effective project delivery.
- Delivered 10 responsive, SEO-optimized websites to improve client search rankings and engagement.
- Developed 6 custom WordPress plugins, enhancing site features and user experience.
- Integrated payment gateways and APIs for 100 clients, streamlining online transactions.
- Implemented SEO strategies that increased client website traffic by 26% within 2 weeks.
- Provided ongoing website maintenance and support, resolving 100+ technical issues monthly.

### Advanced Assessments & Training - System Support

#### IT SUPPORT

09/2024 - Present Boskruin, South Africa

- Maintained data backup and recovery systems supporting 3 critical operations, ensuring 100% uptime.
- Configured and managed 21 user accounts, enhancing system security and compliance.
- Improved hardware and software issue resolution time by 30% by providing technical support to 50+ users.
- Maintained 99.9% uptime for 6 servers through regular maintenance, ensuring optimal system performance.
- Reduced network downtime by 25% by establishing and supporting LAN's, routers, and switches across 7 endpoints.
- Implemented firewall and traffic monitoring that prevented 3 security breaches, enhancing system security.
- Developed comprehensive IT support documentation reducing resolution time by 20%.
- Trained 4 staff on new software and security protocols, enhancing compliance and efficiency.
- Led migration of 4 departments to updated operating systems without downtime.

## EDUCATION

### National Senior Certificate

Cosmo City Secondary School

2020 Randburg, South Africa

### Software Engineering

alx

01/2022 - 06/2023 Johannesburg, South Africa

### Systems Development NQF 4

#### Advanced Assessments

09/2023 - 10/2024 Randburg, South Africa

### Systems Support NQF 5

#### Advanced Assessments

10/2024 - 09/2025 Randburg, South Africa

## SUMMARY

Versatile and detail-oriented IT professional specializing in WordPress development and React-based full-stack engineering. Proven expertise in designing and maintaining responsive, SEO-friendly websites alongside robust system support and network management. Successfully optimized website performance by 40% and reduced network downtime to under 1%. Adept at troubleshooting complex hardware and software issues to ensure seamless operations and enhanced user experience.

## KEY ACHIEVEMENTS



#### Optimized Site Performance

Increased website speed by 40% using GTmetrix and Lighthouse.



#### Efficient Technical Support

Resolved 95% of technical issues within 24 hours for improved client satisfaction.



#### Enhanced Network Reliability

Reduced network downtime to under 1% through proactive monitoring.



#### Custom WordPress Solutions

Developed 30+ custom WordPress solutions enhancing client onboarding by 60%.



#### SEO Website Delivery

Delivered 10 SEO-optimized websites increasing client traffic by 26% in two weeks.

## TRAINING / COURSES

### Networking Basics

Cisco Academy

### Networking Devices & Initial Configuration

Cisco Academy

### Network Support & Security

Cisco Academy

### Network Technician Career Path

Cisco Academy

### Intro to Cybersecurity

Cisco Academy

### Foundational C# - Microsoft

Microsoft

## LANGUAGES

English

Proficient



## PROJECTS

### Sean Snaps

🔗 <https://sean-snaps-edyk.vercel.app>

React, TypeScript, Supabase, WebRTC, Realtime listeners

- A modern chat platform supporting encrypted messages, contact management, media sharing, and reliable voice/video calling.

### Sean Snaps 2.0

🔗 <https://sean-snaps.vercel.app>

React, TypeScript, Supabase Realtime, Supabase Auth, Supabase Storage

- A real-time messaging application enabling instant chat, presence tracking, and media sharing within a responsive interface.

### Sean Gadgets

🔗 <https://seangadget.wuaze.com>

PHP, MySQL, HTML, Bootstrap and CSS Dashboard separation (user/Admin)

- An electronics product catalogue with fast browsing, full CRUD product management, and a mobile-first UI.

### Sean Gadgets 2.0

🔗 <https://seanmessage.wuaze.com>

WordPress, PHP, MySQL, Custom API Extensions

- An online storefront with optimized product retrieval, custom backend extensions, and fast-loading pages.

### E-Hailing

🔗 <https://e-hailing-three.vercel.app>

React, TypeScript, Supabase Auth, Supabase Realtime, Mapbox/Google Maps API, WebRTC

- A ride-hailing platform featuring real-time trip tracking, route generation, fare calculations, and rider-driver communication.

### Sean Ebook

🔗 <https://seanebook.wuaze.com>

PHP, MySQL, JavaScript, TypeScript

- An online eBook delivery system offering secure file access, category-based browsing, and a responsive reading experience.

## SKILLS

WordPress

SEO

Payment Gateways

GTMetrix

GitHub

Tech Support

Microsoft

AI

HTML

React

Collaboration

Cisco

Cybersecurity

C#

PHP

Bootstrap

JavaScript

TypeScript

E-commerce

CSS

Bootstrap

C#

Problem Solving

Time Management

React Native

TypeScript

## FIND ME ONLINE

LinkedIn

<http://www.linkedin.com/in/shaun-madabeni-371011261>

GitHub

<https://github.com/Shawn2003/>

Portfolio

<https://shawn2003.github.io/SHAUNS-PORTFOLIO/>

## INTERESTS



Coding