

SHAUN TSHIMANGADZO MADABENI

WordPress Developer | IT Support | Full-Stack Engineering | SEO Specialist

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EXPERIENCE

Freelancer

DEVELOPER

📅 01/2023 - Present 📍 Randburg, South Africa

- Design, develop, and maintain responsive, SEO-friendly, and accessible websites using React and PHP.
- Customize WordPress themes, develop custom plugins, and troubleshoot front-end and back-end issues from 2023 until present.
- Ensure website security through regular updates, backups, and ongoing security monitoring.
- Collaborate with clients, designers, and content creators for seamless site integration and effective project delivery.
- Delivered 10 responsive, SEO-optimized websites to improve client search rankings and engagement.
- Developed 6 custom WordPress plugins, enhancing site features and user experience.
- Integrated payment gateways and APIs for 100 clients, streamlining online transactions.
- Implemented SEO strategies that increased client website traffic by 26% within 2 weeks.
- Provided ongoing website maintenance and support, resolving 100+ technical issues monthly.

Advanced Assessments & Training - System Support

IT SUPPORT

📅 09/2024 - Present 📍 Boskruin, South Africa

- Maintained data backup and recovery systems supporting 3 critical operations, ensuring 100% uptime.
- Configured and managed 21 user accounts, enhancing system security and compliance.
- Improved hardware and software issue resolution time by 30% by providing technical support to 50+ users.
- Maintained 99.9% uptime for 6 servers through regular maintenance, ensuring optimal system performance.
- Reduced network downtime by 25% by establishing and supporting LAN's, routers, and switches across 7 endpoints.
- Implemented firewall and traffic monitoring that prevented 3 security breaches, enhancing system security.
- Developed comprehensive IT support documentation reducing resolution time by 20%.
- Trained 4 staff on new software and security protocols, enhancing compliance and efficiency.
- Led migration of 4 departments to updated operating systems without downtime.

EDUCATION

National Senior Certificate

Cosmo City Secondary School

📅 2020 📍 Randburg, South Africa

Software Engineering

alx

📅 01/2022 - 06/2023 📍 Johannesburg, South Africa

Systems Development NQF 4

Advanced Assessments

📅 09/2023 - 10/2024 📍 Randburg, South Africa

Systems Support NQF 5

Advanced Assessments

📅 10/2024 - 09/2025 📍 Randburg, South Africa

SUMMARY

Versatile and detail-oriented IT professional specializing in WordPress development and React-based full-stack engineering. Proven expertise in designing and maintaining responsive, SEO-friendly websites alongside robust system support and network management. Successfully optimized website performance by 40% and reduced network downtime to under 1%. Adept at troubleshooting complex hardware and software issues to ensure seamless operations and enhanced user experience.

KEY ACHIEVEMENTS



Optimized Site Performance

Increased website speed by 40% using GTmetrix and Lighthouse.



Efficient Technical Support

Resolved 95% of technical issues within 24 hours for improved client satisfaction.



Enhanced Network Reliability

Reduced network downtime to under 1% through proactive monitoring.



Custom WordPress Solutions

Developed 30+ custom WordPress solutions enhancing client onboarding by 60%.



SEO Website Delivery

Delivered 10 SEO-optimized websites increasing client traffic by 26% in two weeks.

TRAINING / COURSES

Networking Basics

Cisco Academy

Networking Devices & Initial Configuration

Cisco Academy

Network Support & Security

Cisco Academy

Network Technician Career Path

Cisco Academy

Intro to Cybersecurity

Cisco Academy

Foundational C# - Microsoft

Microsoft

PROJECTS

Sean Gadgets

<https://seanmessage.wuaze.com>

WordPress, e-commerce plugins, payment gateway integration.

- WordPress E-commerce with both Frontend and Backend functions, used various plugins and also have a payment gateway.

Coffee Blend

<https://seanscoffee.kesug.com>

PHP, MySQL, Bootstrap, PayPal integration, PDO.

- Amazing Coffee Shop Management System, where users can order coffee and experience features.

Sean Gadgets

<https://seangadget.wuaze.com>

PHP, MySQL, Bootstrap and CSS Dashboard separation (user/ Admin)

- Sean Gadgets it's a website where users can browse and buy accessories online.

Sean E-Book

<https://seanebook.wuaze.com>

PHP, JavaScript, CSS, Dashboard separation (student/ tutor)

- PHP, JavaScript and CSS Website, where students and tutors have separate dashboards, tutors can upload learning resources and students can download and access them through their portal.

Sean's Hospital

<https://seanshospital.wauze.com>

PHP, MySQL Bootstrap, CSS Dashboard separation (Admin/ Doc)

- This Facility Management System Project in PHP, in particular, is concerned with handling medical records inside the hospital. The system aids in the management of medical reports.

LANGUAGES

English

Proficient ●●●●●

SKILLS

[WordPress](#) [SEO](#) [Payment Gateways](#)

[GTmetrix](#) [GitHub](#) [Routers](#)

[Switches](#) [Gmail](#) [Versatile](#) [React](#)

[Collaboration](#) [Cisco](#) [Cybersecurity](#)

[C#](#) [PHP](#) [Bootstrap](#) [JavaScript](#)

[CSS](#) [E-commerce](#) [Gateway](#)

[Bootstrap](#) [C#](#) [Problem Solving](#)

[Time Management](#)

[React Native](#)

FIND ME ONLINE



LinkedIn

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GitHub

<https://github.com/Shاون2003/>



Portfolio

<https://shaun2003.github.io/SHAUNS-PORTFOLIO/>

INTERESTS



Coding