SHAUN TSHIMANGADZO MADABENI

WordPress Developer | IT Support | Full-Stack Engineering | SEO Specialist

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EXPERIENCE

Freelancer

DEVELOPER

- Design, develop, and maintain responsive, SEO-friendly, and accessible websites using React and PHP.
- Customize WordPress themes, develop custom plugins, and troubleshoot front-end and back-end issues from 2023 until present.
- · Ensure website security through regular updates, backups, and ongoing security monitoring.
- · Collaborate with clients, designers, and content creators for seamless site integration and effective project delivery.
- · Delivered 10 responsive, SEO-optimized websites to improve client search rankings and engagement.
- Developed 6 custom WordPress plugins, enhancing site features and user experience.
- · Integrated payment gateways and APIs for 100 clients, streamlining online transactions.
- Implemented SEO strategies that increased client website traffic by 26% within 2 weeks.
- Provided ongoing website maintenance and support, resolving 100+ technical issues monthly.

Advanced Assessments & Training - System Support

IT SUPPORT

- · Maintained data backup and recovery systems supporting 3 critical operations, ensuring 100% uptime.
- Configured and managed 21 user accounts, enhancing system security and compliance.
- Improved hardware and software issue resolution time by 30% by providing technical support to 50+ users.
- · Maintained 99.9% uptime for 6 servers through regular maintenance, ensuring optimal system performance.
- · Reduced network downtime by 25% by establishing and supporting LAN's, routers, and switches across 7 endpoints.
- Implemented firewall and traffic monitoring that prevented 3 security breaches, enhancing system security.
- Developed comprehensive IT support documentation reducing resolution time by 20%.
- Trained 4 staff on new software and security protocols, enhancing compliance and efficiency.
- Led migration of 4 departments to updated operating systems without downtime.

EDUCATION

National Senior Certificate

Cosmo City Secondary School 苗 2020 Location

Software Engineering

= 01/2022 - 06/2023 Q Location

Systems Development NQF 4

Advanved Assessments **=** 09/2023 - 10/2024 Q Location

Systems Support NQF 5

www.enhancv.com

Advanced Assessments iii 10/2024 - 09/2025 ♀ Location

SUMMARY

Versatile and detail-oriented IT professional specializing in WordPress development and React-based full-stack engineering. Proven expertise in designing and maintaining responsive, SEO-friendly websites alongside robust system support and network management. Successfully optimized website performance by 40% and reduced network downtime to under 1%. Adept at troubleshooting complex hardware and software issues to ensure seamless operations and enhanced user experience.

KEY ACHIEVEMENTS

Optimized Site Performance

Increased website speed by 40% using GTmetrix and Lighthouse.

Efficient Technical Support

Resolved 95% of technical issues within 24 hours for improved client satisfaction.

Enhanced Network Reliability

Reduced network downtime to under 1% through proactive monitoring.

Custom WordPress Solutions

Developed 30+ custom WordPress solutions enhancing client onboarding by 60%.

SEO Website Delivery

Delivered 10 SEO-optimized websites increasing client traffic by 26% in two weeks.

TRAINING / COURSES

Networking Basics

Cisco Academy

Networking Devices & Initial Configuration

Cisco Academy

Network Support & Security

Cisco Academy

Network Technician Career Path

Cisco Academy

Intro to Cybersecurity

Cisco Academy

Foundational C# - Microsoft

Microsoft



Sean Gadgets

https://seanmessage.wuaze.com

WordPress, e-commerce plugins, payment gateway integration.

• WordPress E-commerce with both Frontend and Backend functions, used various plugins and also have a payment gateway.

Coffee Blend

PHP, MySQL, Bootstrap, PayPal integration, PDO.

 Amazing Coffee Shop Management System, where users can order coffee and experience features.

Sean Gadgets

PHP, MySQL, Bootstrap and CSS Dashboard separation (user/ Admin)

 Sean Gadgets it's a website where users can browse and buy accessories online.

Sean E-Book

PHP, JavaScript, CSS, Dashboard separation (student/tutor)

 PHP, JavaScript and CSS Website, where students and tutors have separate dashboards, tutors can upload learning resources and students can download and access them through their portal.

Sean's Hospital

PHP, MySQL Bootstrap, CSS Dashboard separation (Admin/ Doc)

• This Facility Management System Project in PHP, in particular, is concerned with handling medical records inside the hospital. The system aids in the management of medical reports.

LANGUAGES

English Proficient ••••

SKILLS

WordPress SEO Payment Gateways

GTmetrix GitHub Routers

Switches Gmail Versatile React

Collaboration Cisco Cybersecurity

C# PHP Bootstrap JavaScript

CSS E-commerce Gateway

Bootstrap C# Problem Solving

Time Management

React Native

FIND ME ONLINE

LinkedIn

http://www.linkedin.com/in/shaun-madabeni-371011261

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GitHub

https://github.com/Shaun2003/

Portfolio

https://shaun2003.github.io/SHAUNS-PORTFOLIO/

INTERESTS

Coding