

SHAUN TSHIMANGADZO MADABENI

WordPress Developer | SEO Specialist | Full-Stack Engineering | IT Support Expert

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EXPERIENCE

Freelancer

- DEVELOPER** 01/2023 - Present | Randburg, South Africa
- Design, develop, and maintain responsive, SEO-friendly, and accessible websites using React and PHP.
 - Customize WordPress themes, develop custom plugins, and troubleshoot front-end and back-end issues from 2023 until present.
 - Ensure website security through regular updates, backups, and ongoing security monitoring.
 - Collaborate with clients, designers, and content creators for seamless site integration and effective project delivery.
 - Delivered 10 responsive, SEO-optimized websites to improve client search rankings and engagement.
 - Developed 6 custom WordPress plugins, enhancing site features and user experience.
 - Integrated payment gateways and APIs for 100 clients, streamlining online transactions.
 - Implemented SEO strategies that increased client website traffic by 26% within 2 weeks.
 - Provided ongoing website maintenance and support, resolving 100+ technical issues monthly.

Advanced Assessments & Training - System Support

- IT SUPPORT** 09/2024 - Present | Boskruin, South Africa
- Maintained data backup and recovery systems supporting 3 critical operations, ensuring 100% uptime.
 - Configured and managed 21 user accounts, enhancing system security and compliance.
 - Improved hardware and software issue resolution time by 30% by providing technical support to 50+ users.
 - Maintained 99.9% uptime for 6 servers through regular maintenance, ensuring optimal system performance.
 - Reduced network downtime by 25% by establishing and supporting LAN's, routers, and switches across 7 endpoints.
 - Implemented firewall and traffic monitoring that prevented 3 security breaches, enhancing system security.
 - Developed comprehensive IT support documentation reducing resolution time by 20%.
 - Trained 4 staff on new software and security protocols, enhancing compliance and efficiency.
 - Led migration of 4 departments to updated operating systems without downtime.

EDUCATION

National Senior Certificate

Cosmo City Secondary School | 2020 | Randburg, South Africa

Software Engineering

alx | 01/2022 - 06/2023 | Johannesburg, South Africa

Systems Development NQF 4

Advanced Assessments
09/2023 - 10/2024 | Randburg, South Africa

Systems Support NQF 5

Advanced Assessments
10/2024 - 09/2025 | Randburg, South Africa

SUMMARY

Versatile and detail-oriented IT professional specializing in WordPress development and React-based full-stack engineering. Proven expertise in designing and maintaining responsive, SEO-friendly websites alongside robust system support and network management. Successfully optimized website performance by 40% and reduced network downtime to under 1%. Adept at troubleshooting complex hardware and software issues to ensure seamless operations and enhanced user experience.

KEY ACHIEVEMENTS

- Optimized Site Performance**
Increased website speed by 40% using GTmetrix and Lighthouse.
- Efficient Technical Support**
Resolved 95% of technical issues within 24 hours for improved client satisfaction.
- Enhanced Network Reliability**
Reduced network downtime to under 1% through proactive monitoring.
- Custom WordPress Solutions**
Developed 30+ custom WordPress solutions enhancing client onboarding by 60%.
- SEO Website Delivery**
Delivered 10 SEO-optimized websites increasing client traffic by 26% in two weeks.

TRAINING / COURSES

- Networking Basics**
Cisco Academy
- Networking Devices & Initial Configuration**
Cisco Academy
- Network Support & Security**
Cisco Academy
- Network Technician Career Path**
Cisco Academy
- Intro to Cybersecurity**
Cisco Academy
- Foundational C# - Microsoft**
Microsoft

LANGUAGES

English | Proficient | ●●●●●

PROJECTS

Sean Snaps

<https://sean-snaps-edyk.vercel.app>

React, TypeScript, Supabase, WebRTC, Realtime listeners

- A modern chat platform supporting encrypted messages, contact management, media sharing, and reliable voice/video calling.

Sean Snaps 2.0

<https://sean-snaps.vercel.app>

React, TypeScript, Supabase Realtime, Supabase Auth, Supabase Storage

- A real-time messaging application enabling instant chat, presence tracking, and media sharing within a responsive interface.

Sean Gadgets

<https://seangadget.wuaze.com>

PHP, MySQL, HTML, Bootstrap and CSS Dashboard separation (user/Admin)

- An electronics product catalogue with fast browsing, full CRUD product management, and a mobile-first UI.

Sean Gadgets 2.0

<https://seanmessage.wuaze.com>

WordPress, PHP, MySQL, Custom API Extensions

- An online storefront with optimized product retrieval, custom backend extensions, and fast-loading pages.

E-Hailing

<https://e-hailing-three.vercel.app>

React, TypeScript, Supabase Auth, Supabase Realtime, Mapbox/Google Maps API, WebRTC

- A ride-hailing platform featuring real-time trip tracking, route generation, fare calculations, and rider-driver communication.

Sean Ebook

<https://seanebook.wuaze.com>

PHP, MySQL, JavaScript, TypeScript

- An online eBook delivery system offering secure file access, category-based browsing, and a responsive reading experience.

SKILLS

[WordPress](#)

[SEO](#)

[Payment Gateways](#)

[GTmetrix](#)

[GitHub](#)

[Tech Support](#)

[Microsoft](#)

[AI](#)

[HTML](#)

[React](#)

[Collaboration](#)

[Cisco](#)

[Cybersecurity](#)

[C#](#)

[PHP](#)

[Bootstrap](#)

[JavaScript](#)

[TypeScript](#)

[E-commerce](#)

[CSS](#)

[Bootstrap](#)

[C#](#)

[Problem Solving](#)

[Time Management](#)

[React Native](#)

[TypeScript](#)

FIND ME ONLINE



LinkedIn

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GitHub

<https://github.com/Shawn2003/>



Portfolio

<https://shaun2003.github.io/SHAUNS-PORTFOLIO/>

INTERESTS



Coding