SHAUN YOUNG

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EDUCATION

University of Florida   **August 2019**

Bachelor of Science in Business Administration, *Heavener School of Business*   Gainesville, FL

Information Systems and Operations Management

- Studied operations management and information systems architecture and diagramming, as well as core functions of business such as accounting, finance, management, and marketing.

- Studied applications and scripting languages, including Microsoft Office (Word, Excel, PowerPoint, Access, Outlook, Visio, Project, OneDrive), Git, SQL, Java, JavaScript, HTML and CSS.

EXPERIENCE

McCall Service, Inc.   **May 2019 — August 2019**

Administrative Intern   Jacksonville, FL

Worked at McCall Service's corporate headquarters as the company's first intern. Completed projects involving data gathering for acquisitions and mergers, and market analysis. Assisted with administrative duties as needed.

- Collected data from business licensee databases, and mailed acquisition proposals to over 500 companies, drastically increasing the amount of acquisition prospects for the company.

- Analyzed twenty years of financial data from influential companies in the consumer services industry, allowing for market insight and strategic forecasting.

- Promoted communication between service managers about improvements to scheduling and routing procedures, causing increased efficiency and consistency.

- Scripted and produced a video detailing the internship experience, helping to inform new recruits about the company.

PROJECTS

Quotatio (https://quotat.io)   **November 2018 — January 2019**

Developer

Quotatio is an inspirational quote generator developed with JavaScript.

- Programmed async fetch function which calls a database of over a million quotes, and displays a quote.

- Designed interactive UX including social media share links, Facebook app page, and loading icon.

Re-Roommate (System Design)   **January 2017 — February 2018**

Project Planner

Re-Roommate is an app which helps users find compatible roommates.

- Assisted in developing the system abstract, feasibility analysis, project plan, and implementation strategy.

- Assisted in prototyping and diagramming the system with context diagrams, use cases, sequence diagram, structural model, and data model.