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**ROI:** Return on investment (ROI) is a ratio between net income (over a period) and investment (costs resulting from an investment of some resources at a point in time). A high ROI means the investment's gains compare favourably to its cost. As a performance measure, ROI is used to evaluate the efficiency of an investment or to compare the efficiencies of several different investments.[1] In economic terms, it is one way of relating profits to capital invested. The formula of ROI is,

$$ROI = \frac{Total Benefits - Total Costs}{Total Costs}$$

**BEP:** The Break-Even Point (BEP) in economics, business—and specifically cost accounting—is the point at which total cost and total revenue are equal, i.e. "even". There is no net loss or gain, and one has "broken even", though opportunity costs have been paid and capital has received the risk-adjusted, expected return. The formula of BEP is,

**NPV:** The Net Present Value(NPV) applies to a series of cash flows occurring at different times. The present value of a cash flow depends on the interval of time between now and the cash flow. It also depends on the discount rate. NPV accounts for the time value of money. We need to calculate the NPV to determine if a project is economically feasible or not. As long as the NPV is greater than zero, the project is considered economically acceptable. The formula of NPV is,

NPV = 
$$\sum$$
 PV of Total Benefits -  $\sum$  PV of Total Costs

PV: The formula of NPV is,

$$PV = \frac{Cash flow amount}{(1 + rate of return)^n}$$
 where n is the year in which the cash flow occurs.

## Find ROI, BEP, and NPV of this table:

	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Total
	(2012)	(2013)	(2014)	(2015)	(2016)	(2017)	. Otal
Benefits	(2012)	(2010)	(2021)	(2023)	(2010)	(2027)	
Increased		500,000	530,000	561,800	595,508	626,000	2,813,308
sales			,	,	'		, ,
Recluction in		70,000	70,000	70,000	70,000	70,000	350,000
customer							
complaint							
calls							
Recluced		68,000	68,000	68,000	68,000	68,000	340,000
invertory							
costs							
Total Benefits		638,000	668,000	699,800	733,508	764,000	3,503,308
PV of Total		601,887	594,518	587,566	581,007	570905	2,935,883
Benefits							
Development							
Costs	250,000		0				250.000
2 servers @ 125,000	250,000	0	0	0	0	0	250,000
Printer	100,000	0	0	0	0	0	100,000
Software	34,825	0	0	0	0	0	34,825
licenses							
Server	10,945	0	0	0	0	0	10,945
software							
Development	1,236,525	0	0	0	0	0	1,236,525
labor							
Total	1,632,295	0	0	0	0	0	1,632,295
Development							
Costs						-	
Operational							
Costs		50,000	F0 000	50,000	F0.000	F0 000	350,000
Hardware Software		20,000	50,000	20,000	50,000	50,000	250,000
Operational		115,000	20,000 119,600	· · · · · · · · · · · · · · · · · · ·	20,000	20,000	100,000
labor		113,000	119,000	124,384	129,359	134,444	622,787
Total		185,000	189,600	194,384	199,359	204,444	972,787
Operational		185,000	189,000	134,304	199,339	204,444	372,767
Costs							
Total Costs	1,632,295	185,000	189,600	194,384	199,359	204,444	2,605,082
PV of Total	1,632,295	174,528	168,743	163,209	157,911	152772	2,449,458
Costs	, , ,		, -	,			, ,
Total Benefits	[1,632,295]	453,000	478,400	505,416	534,149	559556	898,226
<ul><li>Total Costs</li></ul>			,				
Cummutative	[1,632,295]	[1,179,295]	[700,895]	[195,479]	338,670	898,226	
Net Cash Flow							

So, ROI = 
$$\frac{3,503,308 - 2,605,082}{2,605,082} = 0.344$$

So, BEP = 
$$3 + \frac{534,149 - 338,670}{338,670} = 3.577$$