

Tyler Shower

IT Technician

Delaware, OH 43015

tyshower2010@gmail.com

740-816-4616

Experienced, detail-oriented IT technician. Specializing in troubleshooting, configuring Microsoft Windows and Linux based technology with a track record of successful deployments and projects. Knowledgeable with system utilities such as hardware and software troubleshooting, data migration, data management, and system repair. Extensive experience with the Internet, including browsers, e-mail clients, FTP and remote access.

Authorized to work in the US for any employer

Work Experience

Information Technology Technician

Linear 1 - Dublin, OH

April 2021 to Present

- Work with clients rather than home or small business.
- Troubleshoot problems rather than hardware, or software.
- Does best to educate the end user on how to treat/prevent the problem from ever happening again.

Delivery Support Technician

HTx Services - Columbus, OH

February 2021 to April 2021

- Travel far and wide to service ATM, and electronics that are the property of the bank
- Would perform preventive maintenance to prevent problems in the future.
- Communicate with fellow employees regarding existing tickets and priority service.

IT Technical Support

CNC Granite - Columbus, OH

June 2019 to March 2020

- Assists office staff with troubleshooting office computers, and network problems.
- Manages and troubleshoots software such as Microsoft Office, and Adobe
- Build the network from ground up, and installed a server for network file storage.

Lead IT Technician

Egreen Computers LLC - Marysville, OH

July 2010 to May 2019

- Troubleshoot problems involving computers, Apple products, tablets, Linux operated computers, and more.
- Recover data from dead computers, or dying storage drives.
- Remove viruses and malicious software from PC/Macs ensuring its return to normal, or optimal state.
- Repair computer hardware by replacing them with new parts such as replacing motherboards, hard drives, and various others for both laptop and desktop.

Education

Some Collage in Computer Science

Columbus State Community College - Columbus, OH

September 2010 to May 2015

High school diploma

North Union High School - Richwood OH

August 2006 to June 2010

Skills

- Linux (3 years)
- Networking (8 years)
- Hand tools (10+ years)
- Microsoft windows (10+ years)
- Mac OS (10+ years)
- Desktop Support (10+ years)
- Help Desk (3 years)
- Technical Support (10+ years)
- Service Desk (3 years)
- IT Support (10+ years)
- LAN (8 years)
- Microsoft Office (10+ years)

Links

<https://www.linkedin.com/in/tyler-shower-b665701a7/>

Certifications and Licenses

Technical Support Fundamentals by Google on Coursera

February 2019 to Present