

```
1 using System;
2 using System.Collections.Generic;
3 using System.Linq;
4 using System.Text;
5 using System.Threading.Tasks;
6 using System.Data;
7 using System.Data.SqlClient;          //Lines 6 and 7 are input using statements ↗
    for sql functions.
8
9 namespace SportsProDALClassLibrary
10 {
11     public class IncidentDAL
12     {
13         //Method to retrieve all the incident entries.
14         public DataTable RetrieveAllIncidents()
15         {
16             SqlCommand cmdAllIncidents = new SqlCommand();
17             cmdAllIncidents.CommandText = "SELECT INCIDENTID, CUSTOMERID, ↗
                PRODUCTCODE, TECHID, DATEOPENED, DATECLOSED, TITLE, DESCRIPTION ↗
                FROM DBO.INCIDENTS";
18
19             cmdAllIncidents.CommandType = CommandType.Text;
20             SqlConnection connA = new SqlConnection();
21             connA = TechSupportDB.GetTechSupportConnection();
22             connA.Open();
23             cmdAllIncidents.Connection = connA;
24
25             //Execution of the assigned SQL statement
26             DataTable dtAllIncidents = new DataTable();
27             dtAllIncidents.Load(cmdAllIncidents.ExecuteReader());
28             return dtAllIncidents;
29         }
30     }
31 }
32 }
33
```