

```
32     public DataTable RetrieveIncidentsByTechnician(int techID)
33     {
34         SqlParameter incidentParam = new SqlParameter();
35         incidentParam.ParameterName = "@specifiedTechID";
36         incidentParam.Value = techID;
37         incidentParam.Direction = ParameterDirection.Input;
38
39         SqlCommand cmdIncidentsByTechnicians = new SqlCommand();
40         cmdIncidentsByTechnicians.Parameters.Add(incidentParam);
41         cmdIncidentsByTechnicians.CommandText = "SELECT INCIDENTID,
            CUSTOMERID, PRODUCTCODE, TECHID, DATEOPENED, DATECLOSED, TITLE,
            DESCRIPTION FROM DBO.INCIDENTS WHERE TECHID = @specifiedTechID";
42
43         cmdIncidentsByTechnicians.CommandType = CommandType.Text;
44         SqlConnection connA = new SqlConnection();
45         connA = TechSupportDB.GetTechSupportConnection();
46         connA.Open();
47         cmdIncidentsByTechnicians.Connection = connA;
48
49         DataTable dtIncidentsByTechnician = new DataTable();
50         dtIncidentsByTechnician.Load
            (cmdIncidentsByTechnicians.ExecuteReader());
51         return dtIncidentsByTechnician;
52     }
53 }
```