

Shawn Sidwell

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<https://github.com/ShawnRSidwell>

PROFESSIONAL SUMMARY

With 2 years of software engineering experience in the technology industry and over a decade of diverse corporate leadership roles in the financial sector, including expertise in mortgages, I bring a unique blend of technical proficiency and business acumen to any position. My skills span from front-end development using HTML, CSS, and JavaScript to back-end technologies like Java, Python, and database management. I am well-versed in DevOps tools and practices, and my experience with various platforms, including AWS and Kubernetes, demonstrates my adaptability and commitment to staying current in the field. Furthermore, my ability to analyze complex problems, create innovative solutions, and thrive in dynamic, collaborative teams make me an asset in any professional setting.

SKILLS

- **Front End:** HTML, CSS, JavaScript, React, Node.js, Express, Bootstrap, Tailwind, Selenium,
- **Back End:** Java, Python, MySQL, Cassandra, AWS Keyspaces, Elastic Search, Cucumber testing, Springboot, REST API's
- **DevOps:** Kafka, Kubernetes, Jenkins, Docker, Apache Server, Linux, Git, Gradle, Maven
- **Misc:** Agile, Rally, IntelliJ, Eclipse, Excel, PowerPoint

WORK EXPERIENCE

Optum, United Health Care Group

09/22 – 10/23

Software Engineer Contractor

- Obtained through TekSystems bootcamp. Started as a contributor to a large ingestion/ETL (Extracting, Transforming, Loading) team responsible for handling over 7M+ files/day.
- Day to day team is comprised of DevOps, Software Engineering and Machine Learning experts.
- Produced a proof-of-concept compression application to analyze and test Snappy compression on Amazon Keyspace storage.
- Contributed to a project for bot technology that reviewed hl7 fragments to apply rules that I created to match the appropriate records.
- On-call duties required loading files manually or by using a sftp adapter and deploying the appropriate Kubernetes pod to process files.
- Worked on a variety of ingestion defects that required problem solving to fix their core issue and allow a JSON file to flow smoothly through processing.

TEKsystems

05/22 – 09/22

Full-Stack Developer (Bootcamp)

- Learned full-stack code from industry experts of fortune 500 companies including topics around MySQL, Java, HTML, CSS and JavaScript.
- Created a full end to end application with a database that simulated and compared ridesharing prices of multiple platforms such as Uber, Lyft and Yellow Taxi. This included using Google API to calculate distance using geolocation.
 - **Achievement:** Rising Talent Award – One award given per group.

Wells Fargo

01/21 – 04/22

Underwriter

- Underwrote 8-10 loans a day with loans averaging between \$100k - \$2M.
- Calculated available consumer cash flow based upon documentation received as well as reconciled debts, expense amounts and calculated ratios.

JFQ Mortgage

04/19 – 12/20

Director of Client Operations

- Oversight and responsibility for Client Ops Team who supported loan processing, compliance, and regulatory-related QA.
- Direct Reports included (4) Captains accountable for their respective teams (total oversight of 70+ Client Experience Specialists) with the expectation to meet tight deadlines and turn-around times for loan completion daily with a monthly pipeline of 3k+ loans.
- Built queues to help manage the large amount of loan data as well as assisted in creating graphical/numerical charts to measure KPIs. Project directly led to a 22% increase of loans closing in time, and total close period reduced from an average of 2 months down to 1 month.

Quicken Loans

Triple Crown Charles Schwab Purchase Processor

09/16 – 04/19

- Promoted from Senior Processor to presidential status, and ultimately lastly to (highest) performer achievement title, Triple Crown. This was attained by consistently leading in closings, maintaining a pipeline of >100 loans and customer survey rating of over 95%.
- Processed VA, FHA, Conventional, Jumbo and Schwab Specialty loan purchases by establishing connections with clients, real estate agents and/or financial advisors.
- Ensured that new mortgage loan packages are processed and completed according to established policies and procedures.

EDUCATION

University of Arizona

Bachelor of Science: Biology - Organismal Biology Emphasis