# **Shawn Symonette**

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#### **TECHNICAL**

Frontend: Python, R, JavaScript, Cerner, HTML5, SQL

Backend: MongoDB, MySQL, Postgre, SQL, Flask, Command Line, ETL, Tableau, PowerBI Reports

Tools: Excel, Scikit learn, TensorFlow, Pandas, Jupyter Notebook

#### **EDUCATION**

#### Certificate, Data Analytics and Visualization

University of Central Florida

Orlando, FL

#### **Bachelor Computer Science**

Florida A&M University

Tallahassee, FL

#### **WORK EXPERIENCE**

## Production Operator Dade County Public Schools

Jan 2014 - present

- Developed and reviewed simultaneous SQL queries with the use of join clauses.
- Create Excel functions and queries to generate Reports.
- Optimized SQL queries including a variety of functions and subqueries.
- Monitor all Production Services, including applications and batch jobs execution.
- Worked with Control-M scheduler in Mainframe and Unix environments.
- Manage windows-based query to assist with business intelligence decisions.
- Create new jobs on Control-M.
- Manage all activities and measures to enable and /or maintain the intended use of the Production Environment services and infrastructure in order the meet Service Level.
- Uses independent judgment in troubleshooting and problem-solving.
- Communicates effectively with various contacts (internal and external).
- Consults with users, management, vendors, and technicians to assess computing needs and system requirements.

# Sr. System Analyst I

## Jackson Health System, Miami, FL US

Jan 2005 - Nov2014

- Handling master data, including creation, updates, and deletion
- Provider quality assurance of imported data
- Helping develop reports, analysis, and dashboards
- Identifies and researches fundamental business systems issues and follows established testing procedures
- Gathers and documents requirements and creates supporting documentation per established procedures
- Analyzes project requirements and recommends fundamental solutions that meet the needs of both end users and the business
- Running and designing the reporting environment, including data sources, security, and metadata
- Assisting with testing and implementing new or upgraded software and assisting with strategic decisions on new systems
- Training end-users on new reports.

- Providing technical expertise on data storage structures, data mining, and data cleansing
- Revises definition of data as defined in data dictionary.