Shawn Symonette

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TECHNICAL SKILLS:
- **Operating System:** Cerner (EMR) MVS , UNIX, ADSM , Data visualizations
- **Language:** Mainframe COBOL, HTML, C/C++ , SQL, Python , Tableau, R
- **Microsoft :** MS Word, Excel, Access, PowerPoint

EDUCATION/ CERTIFICATIONS:
Data Analytics and Visualization Boot Camp University of Central Florida Orlando, FL US
Bachelor's Degree (Computer Science) Florida A&M University, Tallahassee, FL US
Microsoft Certified Professional (MCP) 2918813, New Horizons Computer Learning Center, Miami, FL US

EXPERIENCE:
Dade County Public Schools Jan 2014 - present
Data Center Technician
- Operates and monitors computer systems and related equipment including; mainframes, mini computers, micro computers, personal computers, printers and other peripheral devices; controls the performance of multiprocessing systems in a large networked, data communications and telecommunications environment.
- Creates, monitors and maintains operations documentation, material and supply inventories, and tape libraries.
- Capable of planning, organizing and coordinating daily schedules for all computerized batch processing and job control set up.
- Verifies and distributes with accuracy and completeness, all computer reports and output requested by users and the Data Center staff.
- Responsible for the error logging, customer engineering or internal staff notification of all system hardware, software and application system problems.
- Establishes and maintains accurate data records and filing systems to be used in the production and updating of relevant operational records and reports.

Jackson Health System, Miami, FL US Jan2007-Dec2013
Sr. System Analyst I
- Supported software implementation, Go-live, proactive with Training Users.
- ANSI SQL scripting for troubleshooting and reports.
- Hardware/software technical and non-technical client support via phone, email, and remotely.
- Data center functions such as environmental event monitoring, backup/restore processes, and change control.
- Compiling, analyzing, validating data to be used threw out Cerner platform

IBM (International Business Machines), RTP, NC US Nov2001-Aug2007
Analyst Tivoli Administrator
- Maintain off-site tape retention schedule for file and system backups Tivoli Storage, (ADSM).
- Restored, maintained, backed up and recovered critical customer via AIX.
- SQL queries like Joins, Date functions, Inline functions, and Sub-queries to generate reports.
- Tested, Cleaned, and Standardized Data to meet the business standard