

# MISS SHAY-LYNN DUDHIA

D.O.B: 13/01/1999

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## PROFILE

Aspiring UX/UI Designer with a BSc in Digital Design & Web Development and practical experience as a Teaching Assistant in mainstream education. I bring a unique combination of design expertise and a deep understanding of classroom dynamics, user needs, and accessibility challenges. My portfolio demonstrates user-centred, inclusive EdTech solutions inspired by real-world educational environments. With 7+ years in customer-facing roles, I offer strong empathy, clear communication, and collaboration skills. Passionate about creating intuitive digital experiences that empower learners and educators, I am eager to contribute and grow in a UX/UI design role within the education technology sector.

## NATIONALITY

British

## WORK HISTORY/EXPERIENCE (IN THE LAST 10 YEARS)

### Harton Search Agency/Sanza Recruitment - Teacher Assistant

January 2024 - Present

- **Teacher Assistant**
  - I collaborate with educators and professionals to support the individual learning needs of students with special educational needs, creating a positive classroom environment.

### Snappy Snaps Sales Assistant Uxbridge

July 2022 - January 2024

- **Sales Assistant:**
  - Snappy Snaps offers printing, studio photography, canvas printing and stretching, heat-press printing, passport photo services, Retouch work on restorations and RAW studio Pictures and film development while delivering exceptional customer service

### The Edge & Box Bar

March 2021 - February 2022

- **Floor Assistant/Bartender**
  - Teamwork, communication skills, mastering mixology, ensuring customer satisfaction, upselling success, efficient workflow, awards, and training.

### Snappy Snaps Sales Assistant Uxbridge

July 2019 - September 2019

### Nandos - South Ruislip

April 2017 - January 2019

- **Sales Assistant:**
  - Exceptional customer service, promoting dishes, teamwork, ensuring order accuracy, and maintaining a clean and safe dining environment.

### Pinewood Studios

November 2016– December 2016

- **Runner:**
  - The responsibilities include delivering messages, transporting goods, assisting with set-up and providing general support film crew.

### MADE Studios Video

July 2016 - September 2016

- **Video Editing, Final Cut Pro:**
  - Knowledge of Final Cut Pro, Creative storytelling, Attention to detail, Colour enhancement, & Sound Editing.

## EDUCATION

**BSc Digital Design & Web Development,**  
**Solent University**  
**September 2019 - July 2023**  
**Grade:** Ordinary Degree  
(Achieved: Without honours)

I acquired knowledge and skills in: Front-end and back-end web development, UX/UI design and research, interactive design, digital marketing, immersive technologies, data science, contemporary web applications, and human-computer interactions.

**Level 2 & 3 Diploma Creative Media Studies,**  
**Uxbridge College,**  
**September 2015 - July 2018**  
**Grade:** Merit

These topics include filming, editing, scriptwriting, research techniques, and context. These practical projects offer the opportunity to create short films, specialised advertising, and documentary productions.

## MORE EDUCATION DETAILS

**Queensmead School,**  
GCSEs,  
September 2010 -  
July 2015

**Grades:**

**Maths: In Progress**

**English: C**

**Design Technology: C**

**Art: C**

**Creative Media: C**

## CORE SKILLS

- Communication Skills
- Adobe Photoshop
- Team Work
- Adobe Premiere Pro
- Figma
- Problem-solving
- Design Principles
- Branding
- Time-management
- Web/Mobile Design
- Logo Creation
- Active Listening
- Visual Layout
- Large format printing
- Microsoft Powerpoint
- Organisational Skills
- Familiar with setting up devices, software, and basic troubleshooting
- Comfortable learning new systems and tools quickly
- Excellent communication and people skills
- Setting up printers for printing
- Maintaining production schedules
- Adobe Illustrator
- Adobe Indesign
- Canvas
- Colour theory
- Typography
- Attention to detail
- Video Editing
- Print Design
- Digital Media Design
- Research/Analysis
- Final Cut Pro
- UX/UI
- Content marketing
- Microsoft Word
- Computer Skills
- Microsoft Excel
- Web Design (HTML/CSS)
- Strong interest in IT and solving technical problems
- Experience using Microsoft 365, Google Workspace, and creative software
- Organised, reliable, and keen to learn on the job
- Quality control of print jobs
- Basic maintenance, cleaning, and machine care

## EXTENDED CERTIFICATIONS/WORKSHOPS

**Adobe Premiere Pro & After Effects**  
**Short Course,**  
**Morley College,**  
**Nov 2018 - Dec 2018**

Safeguarding in Education -  
Level 1 - CPD - Accredited training  
courses,  
Prospero Learning,  
Nov 2023

Manual Handling for all staff  
Certificate  
Sept 2024

Signalong Workshop  
April 2024

## CHARACTER REFERENCES

- **Harry Anthony**, Harton Search recruitment team, Recruitment Manager.
  - [harry@hartonsearch.com](mailto:harry@hartonsearch.com)
  - 0203 807 7976
- **Rhys Sears**, Manager of Snappy Snaps Uxbridge Franchise.
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- **Martin Reid**, Digital Design & Web Development Course Leader.
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- **Dave Prajapat**, DKP Electrics, NICEIC Approved Electrical company.
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