

MISS SHAY-LYNN DUDHIA

D.O.B: 13/01/1999

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PROFILE:

Aspiring Learning Experience Designer with a BSc in Digital Design & Web Development and practical experience as a Teaching Assistant. I combine design skills with real classroom insight to create user-centred, accessible learning solutions. My portfolio features education-focused projects that prioritise empathy and inclusivity. With over seven years in customer-facing roles, I bring strong communication, collaboration, and problem-solving skills. I'm actively seeking junior or entry-level roles in Learning Experience Design or UX/UI within the EdTech sector.

NATIONALITY

British

WORK HISTORY/EXPERIENCE (IN THE LAST 10 YEARS)

Harton Search Agency/Sanza Recruitment - Teacher Assistant

January 2024 - Present

- **Teacher Assistant**
 - I collaborate with educators and professionals to support the individual learning needs of students with special educational needs, creating a positive classroom environment.

Snappy Snaps Sales Assistant Uxbridge

July 2022 - January 2024

- **Sales Assistant:**
 - Snappy Snaps offers printing, studio photography, canvas printing and stretching, heat-press printing, passport photo services, Retouch work on restorations and RAW studio Pictures and film development while delivering exceptional customer service

The Edge & Box Bar

March 2021 - February 2022

- **Floor Assistant/Bartender**
 - Teamwork, communication skills, mastering mixology, ensuring customer satisfaction, upselling success, efficient workflow, awards, and training.

Snappy Snaps Sales Assistant Uxbridge

July 2019 - September 2019

Nandos - South Ruislip

April 2017 - January 2019

- **Sales Assistant:**
 - Exceptional customer service, promoting dishes, teamwork, ensuring order accuracy, and maintaining a clean and safe dining environment.

Pinewood Studios

November 2016– December 2016

- **Runner:**
 - The responsibilities include delivering messages, transporting goods, assisting with set-up and providing general support film crew.

MADE Studios Video

July 2016 - September 2016

- **Video Editing, Final Cut Pro:**
 - Knowledge of Final Cut Pro, Creative storytelling, Attention to detail, Colour enhancement, & Sound Editing.

EDUCATION

**BSc Digital Design & Web Development,
Solent University
September 2019 - July 2023
Grade: Ordinary Degree
(Achieved: Without honours)**

I acquired knowledge and skills in: Front-end and back-end web development, UX/UI design and research, interactive design, digital marketing, immersive technologies, data science, contemporary web applications, and human-computer interactions.

**Level 2 & 3 Diploma Creative Media Studies,
Uxbridge College,
September 2015 - July 2018
Grade: Merit**

These topics include filming, editing, scriptwriting, research techniques, and context. These practical projects offer the opportunity to create short films, specialised advertising, and documentary productions.

EXTENDED CERTIFICATIONS/WORK SHOPS

**Adobe Premiere Pro & After
Effects Short Course,
Morley College,
Nov 2018 - Dec 2018**

Safeguarding in Education -
Level 1 - CPD - Accredited
training courses,
Prospero Learning,
Nov 2023

Manual Handling for all staff
Certificate
Sept 2024

Signalong Workshop
April 2024

CORE SKILLS

- Communication Skills
- Adobe Photoshop
- Team Work
- Adobe Premiere Pro
- Figma
- Problem-solving
- Design Principles
- Branding
- Time-management
- Web/Mobile Design
- Logo Creation
- Active Listening
- Visual Layout
- Large format printing
- Microsoft Powerpoint
- Organisational Skills
- Familiar with setting up devices, software, and basic troubleshooting
- Comfortable learning new systems and tools quickly
- Excellent communication and people skills
- Setting up printers for printing
- Maintaining production schedules
- Adobe Illustrator
- Adobe Indesign
- Canvas
- Colour theory
- Typography
- Attention to detail
- Video Editing
- Print Design
- Digital Media Design
- Research/Analysis
- Final Cut Pro
- UX/UI
- Content marketing
- Microsoft Word
- Computer Skills
- Microsoft Excel
- Web Design (HTML/CSS)
- Strong interest in IT and solving technical problems
- Experience using Microsoft 365, Google Workspace, and creative software
- Organised, reliable, and keen to learn on the job
- Quality control of print jobs
- Basic maintenance, cleaning, and machine care

CHARACTER REFERENCES

Sanza recruitment team, Educational Recruitment Management
info@sanzateaching.com
020 7845 6240

Rhys Sears, Manager of Snappy Snaps Uxbridge Franchise.
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