Personas

**Dr. Sofia Vermeer** is a **lecturer** who uses the application to manage her course schedules and keep track of which students are enrolled in her classes. She values a system that’s simple to use and gives her a quick overview of her teaching assignments. Sofia is not very tech-savvy, so she appreciates interfaces that are intuitive and don’t require much clicking around.  
Age:46  
Desires: An easy way to view and update her schedules, minimal digital friction, and clarity in student lists.

**Jonas Maes** is a **student** who interacts with the app to enroll in courses, check class times, and see who’s teaching. He’s always on the move, so he prefers using the platform on his phone. What matters most to him is speed and clarity—he gets frustrated easily when errors are unclear or if enrollment doesn’t go smoothly.  
Age: 21  
Desires: Fast and reliable mobile access, clear feedback on actions, and a straightforward enrollment process.

**Elise De Smet** is the **system administrator**. She’s responsible for setting up courses, assigning lecturers, and making sure everything in the system works correctly. Elise values precision and control—she wants to be able to validate data quickly and avoid conflicts like double bookings. She doesn’t mind technical tools as long as they help her manage everything efficiently.  
Age: 38  
Desires: Accuracy in data management, tools that highlight scheduling conflicts, and full visibility over the system structure.