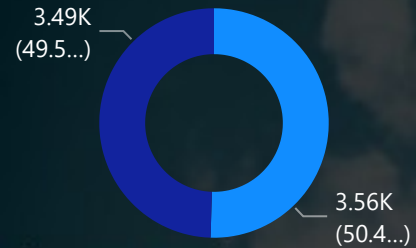# Telecom Customer Churn Analysis

Customer Profile — 7043 👧
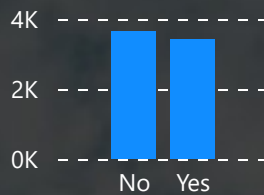Total Count
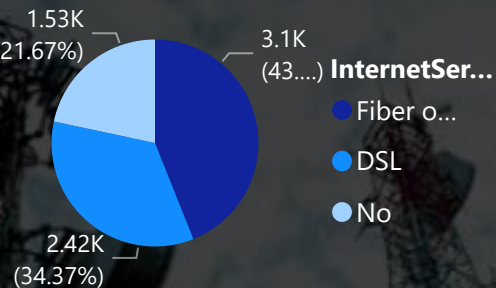
Demographics

3.49K (49.5...)
3.56K (50.4...)

Tenure
100%

0-20	
21-60	1.41K
61-100	1.41K
41-60	1.35K

47.1%

Senior Citizens
1142

4K
2K
0K
No   Yes

Phone Service

Yes	6.4K
No	0.7K

No   3.5K
Yes   2.0K
N...   1.5K

No   3.5K
Yes   2.0K
N...   1.5K

1.53K (21.67%)
3.1K (43....)
2.42K (34.37%)

InternetSer...
- Fiber o...
- DSL
- No

Contract

1.47K (20....)
1.7K (24.07%)
3.88K (55.02%)
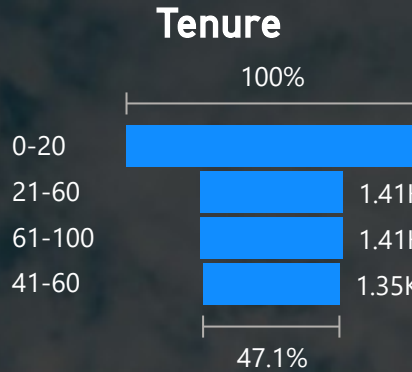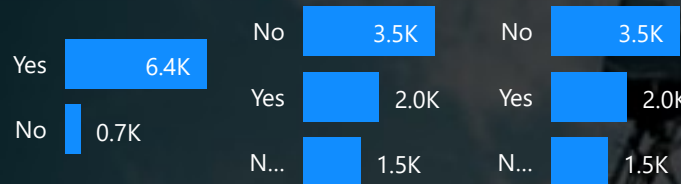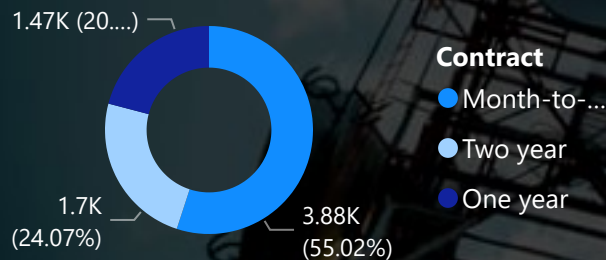
Contract
- Month-to-...
- Two year
- One year

Payment Method
Electronic check	2.4K
Mailed check	1.6K
Bank transfer (autom...	1.5K
Credit card (automatic)	1.5K
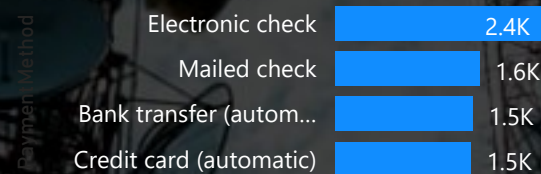
Monthly Charges (Avg)	Total Charges (Avg)
64.76	2,283

Churned Profile — 1869 👧
Churned Cou...

Demographics

930 (49.7...)
939 (50.2...)

Tenure
100%

0-20	
21-60	0.32K
41-60	0.21K
61-100	0.09K

7.4%

Senior Citizens
1142

1K
0K
No   Yes

Phone Service

Yes	1.7K
No	0.2K

No   1.5K
Yes   0.3K
N...   0.1K

No   1.4K
Yes   0.3K
N...   0.1K

0.46K (24....)
1.3K (69.4%)

InternetServ...
- Fiber op...
- DSL
- No

Contract

0.17K (8.8...)
1.66K (88....)
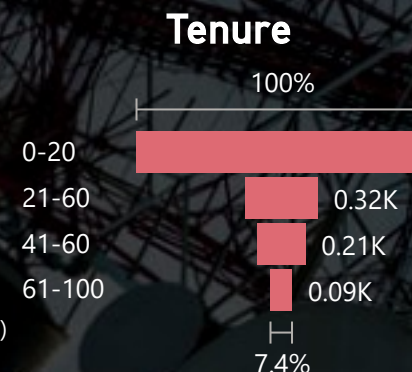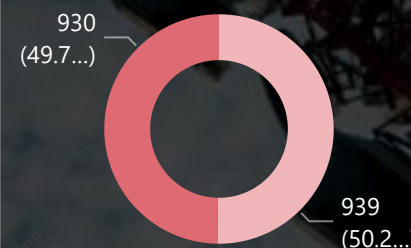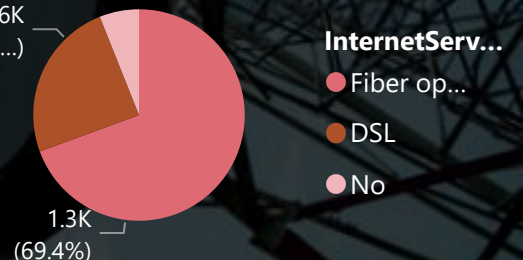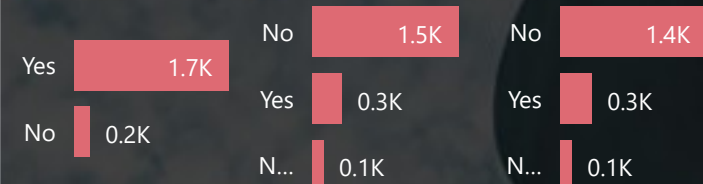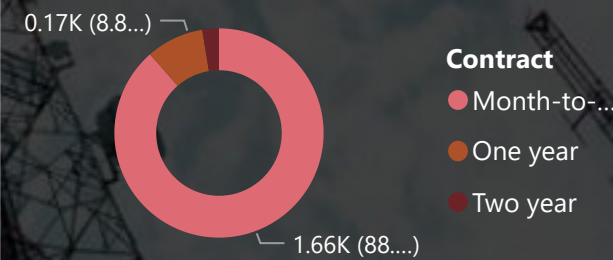
Contract
- Month-to-...
- One year
- Two year

Payment Method
Electronic check	2.4K
Mailed check	1.6K
Bank transfer (autom...	1.5K
Credit card (automatic)	1.5K

Monthly Charges (Avg)	Total Charges (Avg)
64.76	2,283