# Shayla D. White

Software Engineer

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I am a dedicated and performance-driven Software Engineer with a strong curiosity and the ability to think critically. I have a proven track record of consistently meeting objectives and targets. I excel at quickly learning new technologies and applying them to develop clean and well-structured code. I thrive in deadline-driven environments, demonstrating persistence and adaptability. Skilled in both front end and back end development, I have a deep understanding of the entire web development process. My versatile skill set allows me to tackle challenges with efficiency and precision.

## TECHNICAL SKILLS

- Languages: HTML, CSS, JavaScript, Node.js, Rails, React, Redux, Ruby,
- Relational Database Design, Version Control Systems, Object-Oriented Design
- API Design Knowledge, Cross-Browser Compatibility, AWS, GCP, BigQuery

## PROFESSIONAL EXPERIENCE

**Analyst | Deloitte**                                                          *August 21 - May 23*

*Privacy Analyst*
- Staffed with an industry leader company to perform activities to develop, implement and administer data privacy and compliance programs. Develop and manage privacy and process documentation.
- Triaged and investigated privacy incidents while working cross functionally to assess and protect data.
- Manages the legal and operational risks around sensitive and critical information assets by assessing business operations on a continual basis.

*Data Integration Analyst*
- Staffed with industry leaders to write and maintain documentation of the data integration processes.
- Communicate clearly and effectively with team members, customers, and management.
- Acquire knowledge and training in data integration techniques, tools and services to meet demands of the clients.

**Legal Claim Specialist | Edward Bernstein & Associates**          *July 2018 - January 2021*

- Modernized business process and amplified, trained, and mentored 12 worker comp employees increasing client retention by 78%.
- Expedited quotas for timely and cost-effective resolutions of claims for the company's 200 plus clients.
- Spearheaded the implementation of functional communications patterns for claimants, physicians, insurance adjusters, and opposing counsel.

## EDUCATION AND CERTIFICATIONS

*Full-Stack Software Engineer Certification* | Flatiron Bootcamp | New York,  Jan 2021

*Associate Degree Computer Technology* | Midlands Technical College | South Carolina,  July  2014