**ABOUT**

Full Stack Web Developer with professional experience in corporate and creative spaces which have fostered a uniquely creative mindset, an open approach to collaboration, and refined communication skills.

Languages: HTML, CSS, JavaScript, React, Express, Node, MySQL, MongoDB

**SUMMARY OF QUALIFICATIONS**

* HTML5, CSS3, Javascript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handlebars.js, and ReactJS
* Experience with industry standard application including GitHub and Heroku
* Bilingual in French and English (with English being the first language)
* Strong knowledge of financial principles and practices
* Proficient in Google Suite and Microsoft Office
* Excellent analytical skills, critical thinking, and problem-solving attributes
* Effective organization, time management and prioritization skills with the ability to adapt to new surrounding
* Excellent verbal, written and interpersonal communication skills
* Ability to work individually and in collaboration with others
* Excellent networking and relationship management skills

**PROFESSIONAL EXPERIENCE**

**Retail Client Account Management** November 2020 – September 2022

*Canadian Imperial Bank of Commerce, North York, ON*

* Provide credit counselling to CIBC clients
* Analyze customer accounts to determine delinquency
* Assist clients in finding a way to meet financial obligations
* Contacting clients to negotiate payments and ensure deadlines are being met
* Prepares delinquent account reports for management
* Provides information to clients regarding mortgages, line of credits, loans, credit cards and other financial accounts
* Communicates between various departments in CIBC to meet client requirements
* Utilizes Microsoft Suites, DRS system, COINS, TSYS, ECIF, IDA, PLEXUS and Global Payments in order to manage client accounts
* Worked as a tester for programs such as COINS, IDA and Global Payments and provided feedback in order to fix bugs in programs

**Vault Specialist** March 2020 – June 2020

*Exchange Bank of Canada, Toronto, ON*

* Ensured the safe and timely opening and closing procedures of the branch
* Accounted for up to 500K in vault assets by following all safety procedures, and managing both electronic and paper trails on all cash transfers
* Reviewed store reports to confirm that all transactions met compliance requirements to comply with state laws and achieve successful corporate audits
* Calculated and submitted cash orders for the branch making sure that we met all cash demands to run a successful business day
* Balanced the vault and cash boxes on a daily basis

**Lot Attendant**  June 2016 – June 2020

*Toronto Parking Authority, Toronto, ON*

* Oversees the parking of vehicles in Toronto Parking Authority lots and garages
* Promotes and exemplifies Toronto Parking Authority’s core values
* Collects fees (cash or credit card) from customers at a set rate, making change as necessary and maintaining a cash float
* Function as a customer relations representative on behalf of the Authority
* Banking duties

**EDUCATION**

**University of Toronto**  September 2022 – November 2022

*School of Continuing Studies*

* UofT SCS Full Stack Web Development Certificate
* 12-week full-time intensive program designed to prepare graduates for a career in full-stack development
* Gained technical programing skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node.js, MySQL, MongoDB, Express, Handlebars.js, and ReactJS
* Experience with industry standard application including GitHub and Heroku

**Centennial College**  September 2015 – April 2020

*Scarborough, Ontario*

* Earned an advanced diploma in International Business
* Enhanced my knowledge surrounding accounting, human resources, and business management
* Learned management skills
* Learned how to import and export from Canada
* Learned how to conduct business in different countries