

Fq Q.

1- I have outstanding finance against my car. Can you buy it?

We can arrange settlement of any outstanding finance on your car. Please note that you will need to provide an in date letter detailing a current settlement figure from your finance company (e.g. bank). The settlement amount will be deducted from the amount paid to you, for your car. We will settle your outstanding amount.

2 -Is it possible to sell a car on behalf of a company?

Yes. It is possible to sell a company car. Just bring along the following documents, and we will manage the process:

- A government-issued ID for the assigned person

- An authorization letter signed and stamped by the company's authorized signatory on the corporate letterhead.

Bank account details of your company
Company trade license copy

- All keys, service history book and registration card.

3-What is the process of the appointment?
The whole appointment should not take longer than 60 minutes. One of our trained vehicle experts will conduct an inspection of your car, which includes a short test drive. The test drive allows us to determine the realistic value of your car.

After that, our vehicle purchaser will offer you a price for which we will offer to buy your car on the spot. If our offer appeals to you and you agree to sell to us, we will complete all the necessary paperwork for

the sale and pay you.

We buy any car we inspect. Guaranteed.

4-How can I be sure that I will receive payment?

we will sign a legally binding purchase agreement, which will have the details of the transaction and clearly marked terms and conditions. Our service includes payment directly to your bank account.

6-What is your method of payment To ensure you get paid fast and safe?

we use electronic bank transfer. We charge no fees for this service. Please make sure to bring your bank details to your appointment.

7-Why do you need my email address?

We need your email address so that we can send you the confirmation of your car valuation and appointment details.

We fully respect your privacy and adhere to our stated Privacy Policy.

8 -What if I'm not satisfied with thegoldenx.com ?

We at GoldenXCars value customer satisfaction as our highest priority. If, for any reason, you are not happy with our services, please feel free to contact us on support@thegoldenx.com and we will do our most best to make you happy again.

