

SHEDRACH MORRIS UZOIGWE

I solve problems and help people overcome obstacles.



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SUMMARY

Results-driven Information Technology enthusiast with a strong focus on software engineering. Extensive experience in computer repair, servicing, debugging, and overall maintenance. Eager to contribute technical expertise, enthusiasm, and dedication to an organization's success, with a keen interest in continuous learning and growth.

EDUCATION

S.S.C.E

Dominion Secondary School 2012 - 2017

Computer Software Engineering, in view

Delaware Institute Of Technology 2024

EXPERIENCE

Hardware Maintenance

Olive Computer. 2018 - 2020 Makurdi, Benue State

Computer Hardware Engineering

Responsibilities

Troubleshooting and Diagnosing: Identified and resolved hardware and software issues, employing investigative methods, tests, and diagnostic tools.

Repair and Maintenance: Conducted repairs and replacements on faulty computer hardware components, alongside routine maintenance tasks such as cleaning and updating.

Installing and Configuring: Set up and configured computer systems, software applications, and peripherals, including operating systems, drivers, and software updates.

Network Support: Assisted with troubleshooting network connectivity issues, managed network devices, and configured network settings.

Data Backup and Recovery: Implemented data backup strategies and procedures, ensuring business continuity, and performed data recovery tasks.

Customer Support: Provided technical assistance and support through various channels, actively listening to customers and delivering clear and concise instructions or solutions.

Documentation and Reporting: Maintained detailed records of repairs, installations, and troubleshooting steps for future reference, generating reports to improve efficiency.

Keeping up with Technological Advancements: Stayed updated on the latest trends, technologies, and best practices in computer hardware, software, and networking through training and certifications.

CERTIFICATIONS

Computer Hardware Engineering Certificate

Computer Engineering Associate, Olive Computer School

2018 - 2020

Hardware and Software knowledge

ACHIEVEMENTS



Graduated With Clean Grades

Assistant Head Boy while in school
Graduated with 2 distinctions in WAEC
Successfully completed WAEC and NECO in one sitting

SKILLS

Hardware and Software Installation Knowledge

Network Security Measures and support

Testing and Debugging

Creativity

Problem-Solving

Teamwork

STRENGTHS



PROFICIENCY

CSS, HTML, JAVASCRIPT



INTERMEDIATE PROFICIENCY

PYTHON, C++, REACT.JS, TAILWIND

REFERENCES

Available upon request