SHEDRACH MORRIS UZOIGWE

+2349050721435 ☎

Shedrachuzo4190@gmail.com ✉

Iseyin Street, Ilupeju, Lagos State. ⌂

PROFILE

Results-driven Information Technology enthusiast with a strong focus on software engineering. Extensive experience in computer repair, servicing, debugging, and overall maintenance. Eager to contribute technical expertise, enthusiasm, and dedication to an organization's success, with a keen interest in continuous learning and growth.

EDUCATION

Dominion Secondary School

S.S.C.E
2012-2017

Achievements

Assistant Head Boy while in school
Graduated with 2 distinctions in WAEC
Successfully completed WAEC and NECO in one sitting

SKILLS

- Network Security Measures
- Hardware Replacement
- Help Desk Support
- Printers and Peripherals
- Hardware and Software Installation
- Computer Hardware Knowledge
- Hardware Installation
- Application Installation

CERTIFICATIONS

- Computer Engineering Associate Certificate, Olive Computer School, 2020
- ALX Software Engineering Program, In View

PROFICIENCY

CSS, HTML, JAVASCRIPT

Intermediate Proficiency

PYTHON, C, REACT.JS

EXPERIENCE

Computer Technician

Olive Computer, Makurdi
Computer Technician - (May 2018 – August 2020)
Responsibilities:

- Troubleshooting and Diagnosing: Identified and resolved hardware and software issues, employing investigative methods, tests, and diagnostic tools.
- Repair and Maintenance: Conducted repairs and replacements on faulty computer hardware components, alongside routine maintenance tasks such as cleaning and updating.
- Installing and Configuring: Set up and configured computer systems, software applications, and peripherals, including operating systems, drivers, and software updates.
- Network Support: Assisted with troubleshooting network connectivity issues, managed network devices, and configured network settings.
- Data Backup and Recovery: Implemented data backup strategies and procedures, ensuring business continuity, and performed data recovery tasks.
- Customer Support: Provided technical assistance and support through various channels, actively listening to customers and delivering clear and concise instructions or solutions.
- Documentation and Reporting: Maintained detailed records of repairs, installations, and troubleshooting steps for future reference, generating reports to improve efficiency.
- Keeping up with Technological Advancements: Stayed updated on the latest trends, technologies, and best practices in computer hardware, software, and networking through training and certifications.

REFERENCES

- Available upon request