# EDA OF NOSHOW APPOINTMENTS IN MAY 2016.

#### INTRODUCTION

This dataset collects information from 100k medical appointments in Brazil and is focused on the question of whether or not patients show up for their appointment.

### **QUESTIONS**

From this data, we seek to answer the following questions:

- 1. Which gender; male or female had a higher number of no shows?
- 2. Were most no shows from patients under scolarship or not?
- 3. Did the no shows receive SMS for their appointments?
- 4. Which day of the week had the most Noshows?

#### **DATA WRANGLING**

```
In [3]:
          #Importing the necessary libraries
          import numpy as np
          import pandas as pd
          import matplotlib.pyplot as plt
          import seaborn as sns
          %matplotlib inline
In [4]:
          #Loading the dataset
          df = pd.read_csv(r'C:\Users\Sherry\Downloads\noshowappointments-kagglev2-may-2016 (1
          df.head()
Out[4]:
                PatientId AppointmentID Gender ScheduledDay AppointmentDay Age Neighbourhood 5
                                                      2016-04-
                                                                       2016-04-
                                                                                           JARDIM DA
         0 2.987250e+13
                                5642903
                                                                                  62
                                                   29T18:38:08Z
                                                                    29T00:00:00Z
                                                                                              PENHA
                                                      2016-04-
                                                                       2016-04-
                                                                                           JARDIM DA
            5.589978e+14
                                5642503
                                              Μ
                                                                                  56
                                                   29T16:08:27Z
                                                                    29T00:00:00Z
                                                                                              PENHA
                                                      2016-04-
                                                                       2016-04-
         2 4.262962e+12
                                5642549
                                                                                  62
                                                                                       MATA DA PRAIA
                                                   29T16:19:04Z
                                                                    29T00:00:00Z
                                                      2016-04-
                                                                       2016-04-
                                                                                          PONTAL DE
         3 8.679512e+11
                                5642828
                                                                                   8
                                                   29T17:29:31Z
                                                                    29T00:00:00Z
                                                                                            CAMBURI
                                                                                           JARDIM DA
                                                      2016-04-
                                                                       2016-04-
            8.841186e+12
                                5642494
                                                                                  56
                                                                    29T00:00:00Z
                                                   29T16:07:23Z
                                                                                              PENHA
In [5]:
          #Examining attributes of the data
          df.shape
         (110527, 14)
Out[5]:
In [6]:
```

Out[7]:

In [8]:

Out[8]:

In [9]:

Out[9]:

```
#Examining the datset
df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
        RangeIndex: 110527 entries, 0 to 110526
        Data columns (total 14 columns):
         #
             Column
                             Non-Null Count
                                               Dtype
             _____
                              -----
                             110527 non-null float64
         0
             PatientId
                             110527 non-null int64
         1
             AppointmentID
         2
             Gender
                             110527 non-null object
         3
             ScheduledDav
                             110527 non-null object
         4
             AppointmentDay 110527 non-null object
         5
                             110527 non-null int64
         6
             Neighbourhood
                             110527 non-null object
         7
             Scholarship
                             110527 non-null int64
         8
             Hipertension
                             110527 non-null int64
         9
             Diabetes
                             110527 non-null int64
         10 Alcoholism
                             110527 non-null int64
         11 Handcap
                             110527 non-null int64
         12 SMS received
                             110527 non-null int64
         13 No-show
                             110527 non-null object
        dtypes: float64(1), int64(8), object(5)
        memory usage: 11.8+ MB
In [7]:
         # converting date time into correct format
         df.ScheduledDay = pd.to_datetime(df.ScheduledDay)
         df.ScheduledDay.head(5)
            2016-04-29 18:38:08+00:00
            2016-04-29 16:08:27+00:00
        2
            2016-04-29 16:19:04+00:00
        3
            2016-04-29 17:29:31+00:00
            2016-04-29 16:07:23+00:00
        Name: ScheduledDay, dtype: datetime64[ns, UTC]
         #converting appointmentday into the correct date time format:
         df.AppointmentDay = pd.to_datetime(df.AppointmentDay)
         df.AppointmentDay.head(5)
            2016-04-29 00:00:00+00:00
            2016-04-29 00:00:00+00:00
        2
            2016-04-29 00:00:00+00:00
            2016-04-29 00:00:00+00:00
            2016-04-29 00:00:00+00:00
        Name: AppointmentDay, dtype: datetime64[ns, UTC]
         #converting the date column to dataframe
         df['AppointmentDay'] = pd.to_datetime(df['AppointmentDay'], format = '%Y-%m-%d %H:%M
         df.head()
              PatientId AppointmentID Gender ScheduledDay AppointmentDay Age Neighbourhood 5
                                                 2016-04-29
                                                                2016-04-29
                                                                                    JARDIM DA
        0 2.987250e+13
                              5642903
                                                                            62
                                              18:38:08+00:00
                                                              00:00:00+00:00
                                                                                       PENHA
                                                 2016-04-29
                                                                2016-04-29
                                                                                    JARDIM DA
           5.589978e+14
                              5642503
                                                                            56
                                              16:08:27+00:00
                                                              00:00:00+00:00
                                                                                        PENHA
                                                                2016-04-29
                                                 2016-04-29
        2 4.262962e+12
                              5642549
                                                                             62
                                                                                 MATA DA PRAIA
                                              16:19:04+00:00
                                                              00:00:00+00:00
```

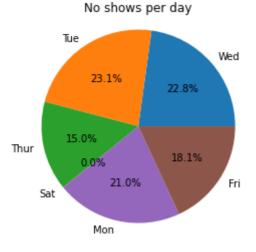
		PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood !			
	3 8	3.679512e+11	5642828	F	2016-04-29 17:29:31+00:00	2016-04-29 00:00:00+00:00	8	PONTAL DE CAMBURI			
	4 8	3.841186e+12	5642494	F	2016-04-29 16:07:23+00:00	2016-04-29 00:00:00+00:00	56	JARDIM DA PENHA			
	4							•			
In [12]:		_	ew column of th = df['Appointm			a time : time.da	ayofw	eek)			
In [13]:	<pre>#creating a new column with days df['Weekday']=pd.DatetimeIndex(df['AppointmentDay']).day_name() df.head()</pre>										
Out[13]:		PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood !			
	0 2	2.987250e+13	5642903	F	2016-04-29 18:38:08+00:00	2016-04-29 00:00:00+00:00	62	JARDIM DA PENHA			
	1 5	5.589978e+14	5642503	М	2016-04-29 16:08:27+00:00	2016-04-29 00:00:00+00:00	56	JARDIM DA PENHA			
	2 4	1.262962e+12	5642549	F	2016-04-29 16:19:04+00:00	2016-04-29 00:00:00+00:00	62	mata da Praia			
	<b>3</b> 8	3.679512e+11	5642828	F	2016-04-29 17:29:31+00:00	2016-04-29 00:00:00+00:00	8	PONTAL DE CAMBURI			
	4 8	3.841186e+12	5642494	F	2016-04-29 16:07:23+00:00	2016-04-29 00:00:00+00:00	56	JARDIM DA PENHA			
	4							•			
In [14]:	df	-	No-show columnse(columns={'No-								
Out[14]:		PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood !			
	0 2	2.987250e+13	5642903	F	2016-04-29 18:38:08+00:00	2016-04-29 00:00:00+00:00	62	JARDIM DA PENHA			
	1 5	5.589978e+14	5642503	М	2016-04-29 16:08:27+00:00	2016-04-29 00:00:00+00:00	56	JARDIM DA PENHA			
	2 4	1.262962e+12	5642549	F	2016-04-29 16:19:04+00:00	2016-04-29 00:00:00+00:00	62	MATA DA PRAIA			
	3 8	3.679512e+11	5642828	F	2016-04-29 17:29:31+00:00	2016-04-29 00:00:00+00:00	8	PONTAL DE CAMBURI			
	4 8	3.841186e+12	5642494	F	2016-04-29 16:07:23+00:00	2016-04-29 00:00:00+00:00	56	JARDIM DA PENHA			
	4							•			

## **EDA**

```
In [16]:
    # creating a new df with only No show Appointments.
    df1 = df.loc[["Yes" in title for title in df["Noshow"]], :]
    df1.head()
```

Out[16]:		PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood
	6	7.336882e+14	5630279	F	2016-04-27 15:05:12+00:00	2016-04-29 00:00:00+00:00	23	GOIABEIRAS
	7	3.449833e+12	5630575	F	2016-04-27 15:39:58+00:00	2016-04-29 00:00:00+00:00	39	GOIABEIRAS
	11	7.542951e+12	5620163	М	2016-04-26 08:44:12+00:00	2016-04-29 00:00:00+00:00	29	NOVA PALESTINA
	17	1.479497e+13	5633460	F	2016-04-28 09:28:57+00:00	2016-04-29 00:00:00+00:00	40	CONQUISTA
	20	6.222575e+14	5626083	F	2016-04-27 07:51:14+00:00	2016-04-29 00:00:00+00:00	30	NOVA PALESTINA
	4							

```
In [83]:
# to get the proportion of Noshows per day:
days= [5093, 5152, 3338, 9, 4690, 4037]
labels1 = 'Wed','Tue','Thur','Sat','Mon','Fri'
plt.pie(days,labels=labels1,autopct='%1.1f%%')
plt.title('No shows per day')
plt.axis('equal')
plt.show()
```



Tuesday had the maximum number of No shows, while Saturday had the least no shows.

```
In [63]:

#count of Neighbourhoods in the dataset
Area = df1['Neighbourhood'].value_counts().sort_index(ascending = False)
print(Area)

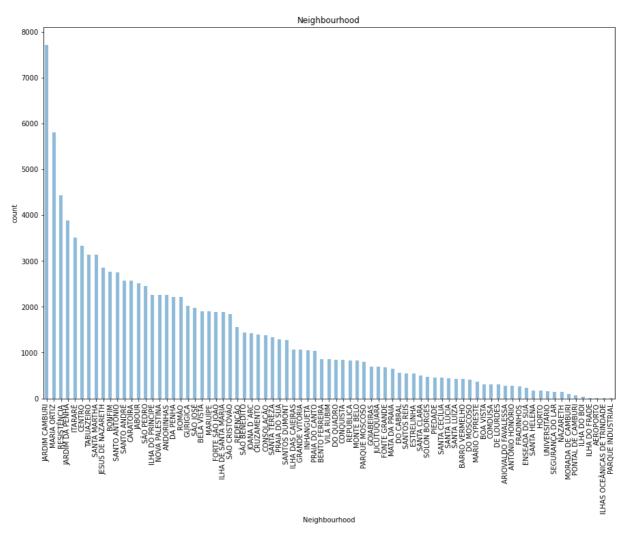
VILA RUBIM 141
UNIVERSITÁRIO 32
TABUAZEIRO 573
SÃO PEDRO 515
SÃO JOSÉ 428
...
BARRO VERMELHO 91
```

ARIOVALDO FAVALESSA 62 ANTÔNIO HONÓRIO 50 ANDORINHAS 521 AEROPORTO 1

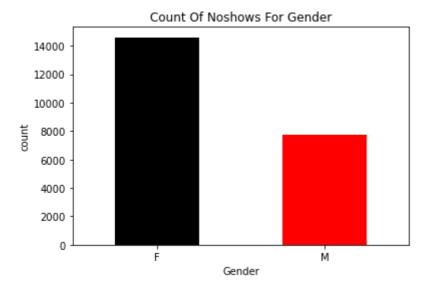
Name: Neighbourhood, Length: 80, dtype: int64

```
#Which Neighbourhood had more no shows?
plt.figure(figsize=[15,10])
df1.Neighbourhood.value_counts().plot(kind = 'bar', alpha = 0.5, xlabel="Neighbourhooplt.title("Neighbourhood")
```

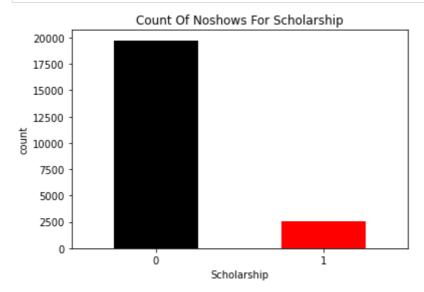
# Out[93]: Text(0.5, 1.0, 'Neighbourhood')



Most noshows came from Jardim Camburi Neighborhood.

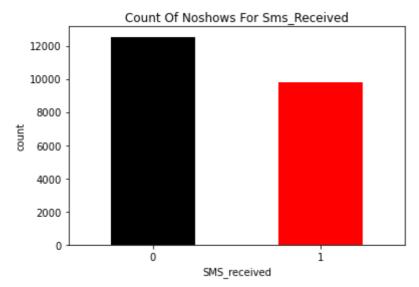


In [25]: bar\_plot('Scholarship')

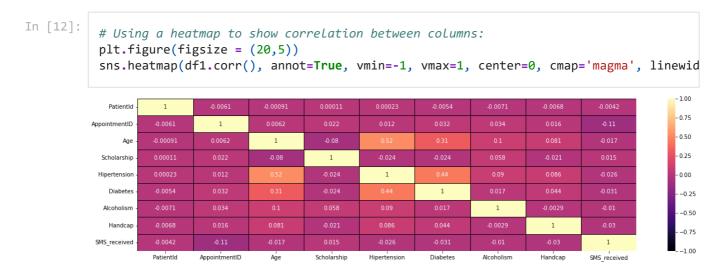


Most no shows came from patients on the welfare program.

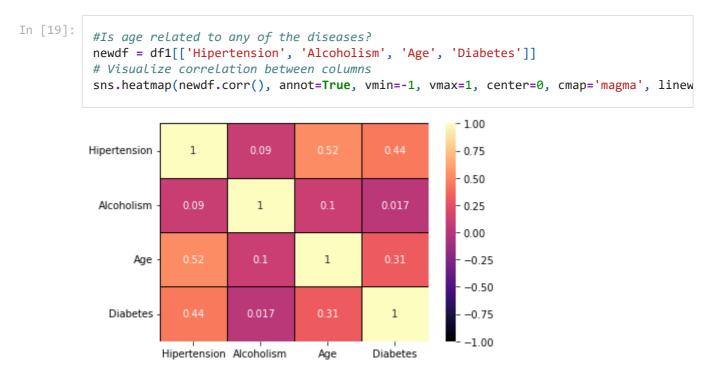




A few more no show patients did not receive SMS regarding their appointments, compared to those who received them.

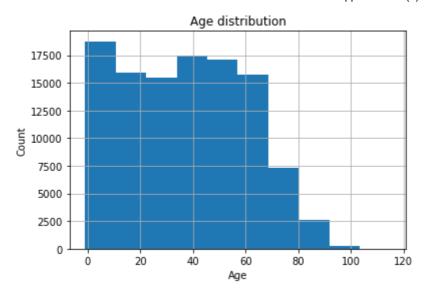


There is a mean correctation between hypertension and diabetes, and hypertension and age.



There is a mean correlation with age and hypertension.

```
In [109...
# age distribution
A = df1.Age.hist(bins=10);
A.set(xlabel = 'Age', ylabel = 'Count', title = 'Age distribution')
plt.show()
```



Most noshows were between 0-10 while least noshows were over 90.

# **CONCLUSIONS**

From the above, we can conclude that:

- 1. More females missed their appointments in comparison to their male counterparts.
- 2. Self sponsored patients missed more appointments compared to those under scholarship.
- 3. Most no shows had received no SMS with their appointment details.
- 4. Tuesday had the highest number of Noshows while Saturday had the least.

### **LIMITATIONS**

The project went smoothly, with the dataset proving easy to work with. Snippets of my code came from different projects on my github repo https://github.com/Shee36