



## SHEEBA PRINCESS M

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Tirunelveli , Tamilnadu

### SKILLS

#### Technical Skills:

- **Front-End:** HTML5, CSS3 and JavaScript
- **Framework:** Bootstrap
- **Library:** React JS
- **Back-End:** Python
- **Database:** Mongo DB
- **Designing:** Adobe Photoshop

#### Soft Skills:

- Excellent verbal and written communication.
- Strong negotiation and strategic planning.
- Handle complaints.

### EDUCATIONAL

**Manonmaniam Sundaranar University**  
Tamil Nadu, India-2018

Master of Computer Application

**Sarah Tucker College**  
Tamil Nadu, India-2016

BSc Computer Science

### LANGUAGES KNOWN

- English (Fluent)
- Tamil (Native)
- Hindi (Conversational)

### OBJECTIVE

To secure a challenging position in software development that allows me to leverage my full-stack development skills and contribute to the growth of the organization while continuously enhancing my own expertise in the field.

### WORK HISTORY

#### Business Development Executive

**Erixon Network: Present**

Engaged in client communications to identify business needs and successfully close sales, contributing to business growth.

#### Customer Care Executive

**Aero Automobiles (Apr, 2021-Nov, 2023):**

Provided customer service, explained product features, and promoted company services, ensuring customer satisfaction and retention.

#### Insurance and claims Handler

**National Insurance Company (Apr, 2019-Mar, 2020):**

Processed new and renewable insurance policies, reviewed claims data, and approved claims through the company's website, ensuring accuracy and compliance.

#### Pagination

**TNQ (Aug, 2018-Mar, 2019):**

Managed data pagination by using parameters like offset, limit, and cursor-based tokens, ensuring efficient retrieval and display of data subsets.

### CERTIFICATION

Web Designing

Sarah Tucker College (2014-2016)