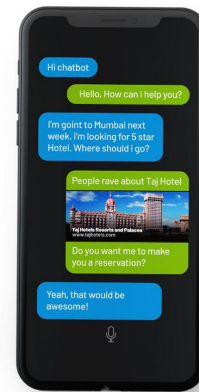# MULTILINGUAL CHATBOT

What is our GOAL for this MODULE?

We used our knowledge of Dialogflow and Thunkable to integrate an AI Chatbot into a Native App.

What did we ACHIEVE in the class TODAY?

- Learned about entities and knowledge base.
- We learned to integrate chatbots with an app to make them publishable.
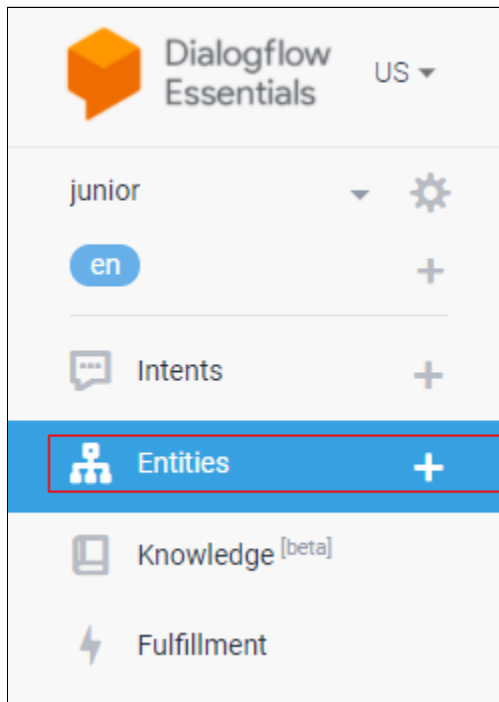- Learned to create a Multilingual chatbot.

Which CONCEPTS/CODING BLOCKS did we cover today?

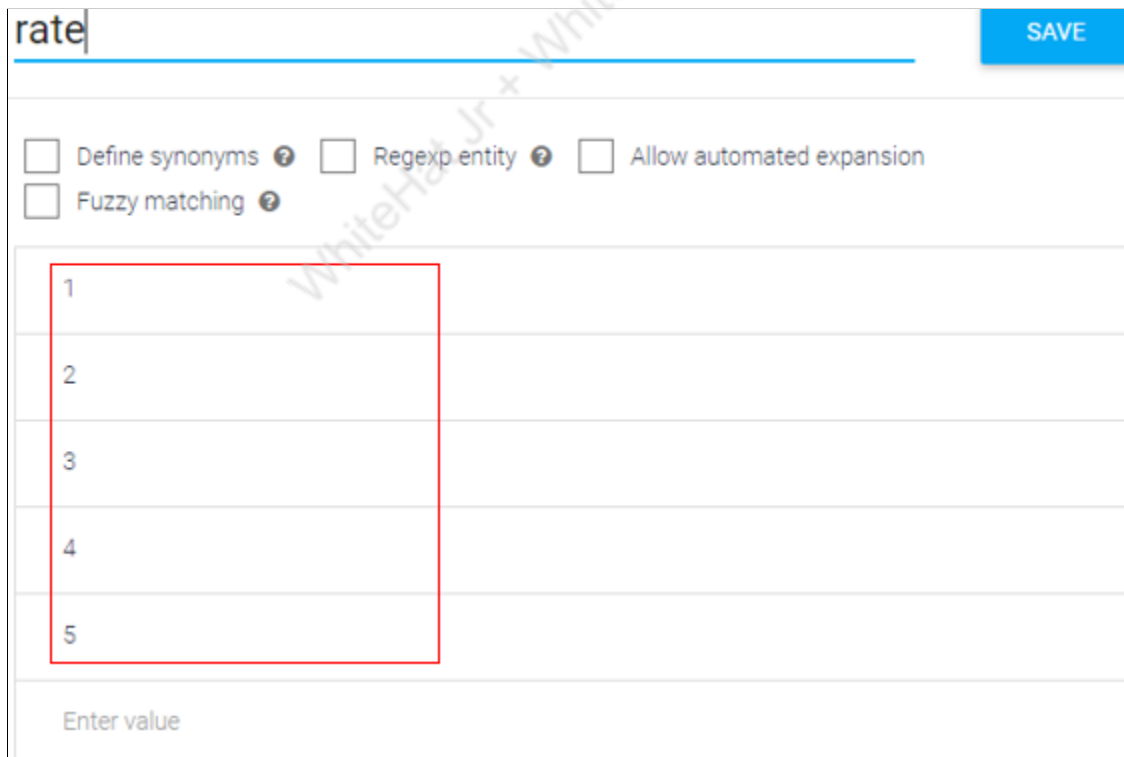- Custom entities
- Knowledge base

How did we DO the activities?

Create a rating intent using custom entities.

1. Select **Entities** from the right side tab and create a new entity by clicking on **CREATE ENTITY** and give the name for the entity.

2. Set the **rate** number from **1** to **5** and click **SAVE**.

To add the entities to the intent we need to create an intent.

3. New intent is created with the name as **feedback** and add the **Training phrases.**

Training phrases ?   Search training p 🔍 ⌃

| 99 | Add user expression |

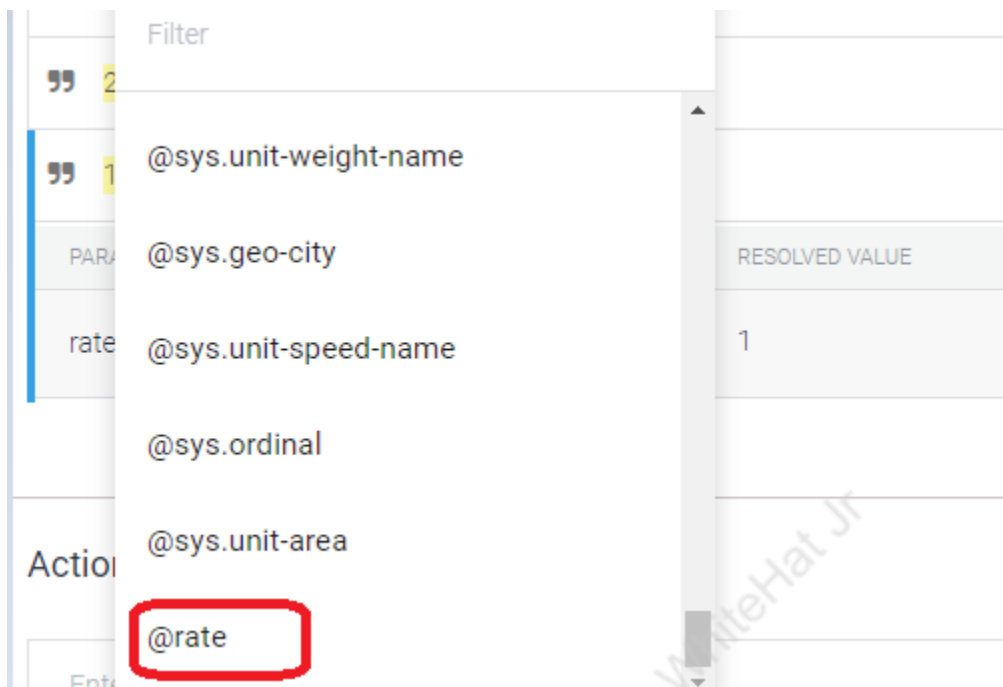| 99 | 5 |
99	4
99	3
99	2
99	1

● Double click on numbers to add the **Action and parameters**,choose **@rate** entity

- Include the custom entity in the similar way we created for the system entity within the **Action and parameters** tab.

- Add the prompt message for the **rate** action.

Prompts for "rate"

NAME	ENTITY	VALUE
rate	@rate	$rate

	PROMPTS
1	please enter any number
2	Enter a prompt variant

- Include the **Text Responses** to the intent.

Text Response	🗑
1	Thank you for visiting our app and giving us a feedback rating of $rate.
2	Enter a text response variant

OUTPUT:

USER SAYS   COPY CURL

3

🔶 DEFAULT RESPONSE ▾

Thank you for visiting our app and giving us a feedback rating of 3.

USER SAYS   COPY CURL

3

🔶 DEFAULT RESPONSE   ▼

Thank you for visiting our app and giving us a
feedback rating of 3.

4. Add the multilingual language by choosing the **+** sign near agent.

Text or SSML Response

1   मुझे समझ नहीं आया. क्या आप अपनी बात दोहरा सकते हैं?

2   आपने क्या कहा, मुझे समझ नहीं आया. फिर से कहें?

3   माफ़ करें, क्या आप अपनी बात दोहरा सकते हैं?

4   माफ़ करें, क्या आप अपनी बात फिर से कह सकते हैं?

5   क्या आप अपनी बात दोहरा सकते हैं?

6   माफ़ करें, मुझे समझ नहीं आया।

7   माफ़ करें, क्या कहा आपने?

8   एक बार फिर से कह सकते हैं?

9   क्या कहा आपने?

10   एक बार फिर से कहिए?

11   मुझे समझ नहीं आया।

12   Enter a text or SSML response variant

5. Enable automatic text to speech.

6. Test the bot by giving the input and click on the **OUTPUT AUDIO.**

7. Integrate the bot by enabling a **Web Demo** and copy the link.

8. Create a project in **Thunkable** and paste the copied URL.
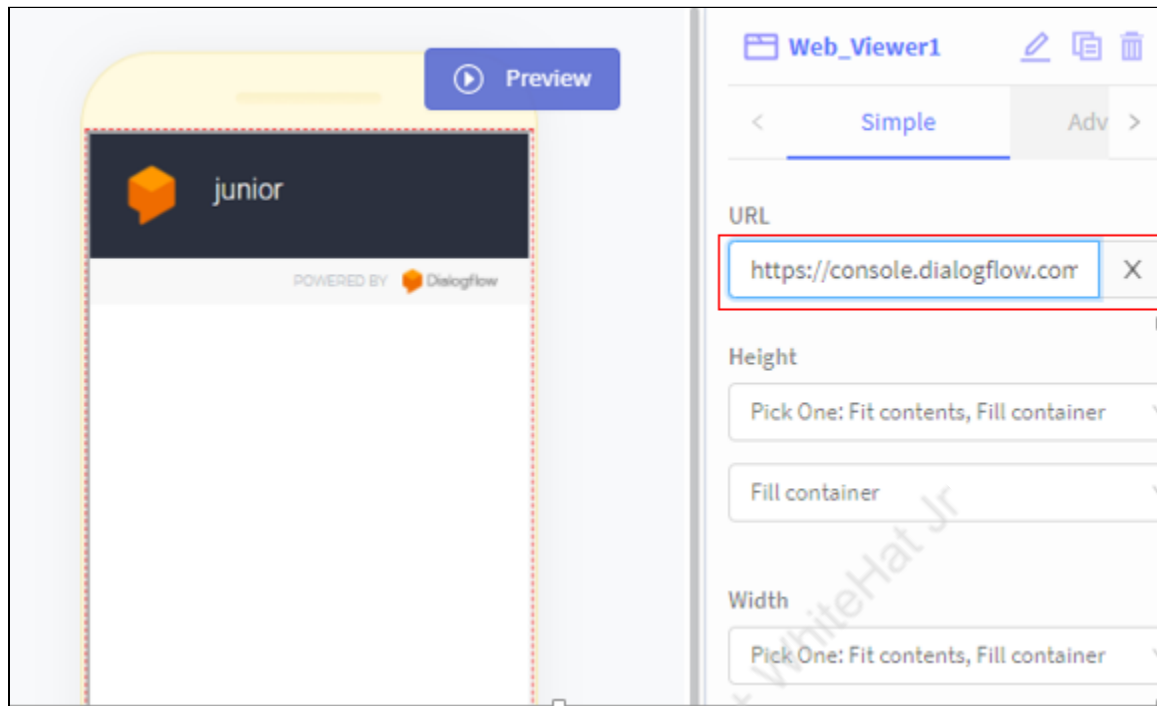
What's NEXT?

In the next class, you will be learning to create a chatbot for a restaurant.

EXTEND YOUR KNOWLEDGE:

1. Learn more about Dialogflow here.