

List of questions for Seller

1. What type of products do you sell?
2. How easy do you find creating a seller account on other marketplaces?
3. What challenges do you face while listing products?
4. Which features are most important to you in an online marketplace?
5. How often do you update product prices?
6. What challenges do you face with returns and refunds?
7. Which reports would you like to see on your seller dashboard?
8. Which of the following payment gateways do you prefer for your business ?
9. What is your most common/serious complaint with payment gateways?
10. What refund options do you expect in case of a failed transaction or order cancellation?
11. Any other feedback or suggestions for us?

