

# Functional Requirement

FR	How have you identified? (Survey)	Requirement & how
1.Seller Account Management	Some sellers said signup and account setup feels difficult.	They can easily register, log in, and manage their profile and business details in one place.
2.Product Listing	Sellers complained about “missing categories” and “hard to upload products”.	They can add, edit, or remove products; support multiple categories & subcategories so they can list everything.
3.Inventory & Price Management	Sellers said they change prices daily/weekly and want stock alerts.	They can quickly update prices/discounts, and get notifications when items are running low.
4.Order & Returns/Refunds	Sellers worried about “returns without reason” and “refund delays”.	an order management system and a return process with two refund options like full refund or store credit.
5.Reports & Analytics	Many sellers asked for “sales reports” and “most viewed products”.	Provide a dashboard with sales, revenue, inventory levels, and popular product stats, so sellers can track performance.
6.Customer Engagement	Sellers said reviews matter, but fake/negative reviews are a problem.	Allow customer reviews/ratings and give sellers tools to manage or respond to them.

