

# SHEELA MYSORE

SOFTWARE PROFESSIONAL



## PROFILE

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📍 Montreal, Canada

Dedicated Software Professional bringing more than 18 years of experience and diligence to handle needs of large and complex products. Solid history in COBOL development, manual testing and a developing automated tester. Seek to apply expertise to growth-oriented, dynamic position. An **ASPIRING TECHNICAL WRITER**

## SKILLS

- Postman, Swagger, BDD
- Git, JIRA, Confluence
- Selenium
- Basics in Python and Java
- COBOL development, SQL
- MS 365 Products
- Undergoing Salesforce admin training
- Basics in Tableau

## EXPERIENCE

### API TECHNICAL WRITER

- COMPLETED THE COURSE@ [HTTPS://IDRATHERBEWRITING.COM/LEARNAPIDOC](https://idratherbewriting.com/learnapidoc)
- FILED BUG REPORTS FOR APIS,
- WROTE TEST CASES TO ENSURE THE API DOCUMENTATION WAS CORRECT AND COMPLETE
- DOXYGEN, DOCUSAURUS, GIT, HTML, JIRA, MADCAP FLARE, MARKDOWN, REST, RESTRUCTURED TEXT, SOAPUI, SPHINX, SUBVERSION, SWAGGER, UNIX, XML

### QA ANALYST

#### ADD SYSTEMS

Mar 2022 - Dec 2022

- Create manual test-cases and automation scripts for products under test

Timely automate functional and regression level test cases

- Create automation scripts using Test Complete, Python, BDD

### QA AUTOMATION ANALYST

J.D. Power

Aug 2021 - Mar 2022

- Knowledge of Software development life cycle
- Timely automate functional and regression level test cases
- Work with cross functional project teams
- Testing of various ETL, MS and business services using Postman, Swagger.
- Version control tool - Gitlab.. Defect Tracking tool - JIRA.
- Execute SQL queries to validate data

## EDUCATION

### BACHELOR OF ENGINEERING

National Institute of Engineering,  
India

Major in Electrical and Electronics

1998-2002

**QA Analyst**

Fresche Solutions Inc

Dec 2019-Aug 2021

- Responsibilities included QA testing, raising defects, co-ordinating with development team, test documents preparation, attending stake holders meeting, co-ordinating with the customer, communication and status reporting.
- The application was based on a AS400 system which involved manual testing.

**Developer**

Fresche Solutions Inc

April 2014 - Dec 2019

- Technologies worked on – RPGLE, COBOL, DB2 - SQL

**Tech Lead**

Software Paradigms Inc

July 2011 - Dec 2013

- Technologies worked on – COBOL, JCL, DB2 – SQL, basics in UNIX
- Team lead (team size - 8 to 10 people). Coordination with onsite counterpart, gathering requirements, assigning tasks, reviews and tracking the tasks to closure

**Associate Consultant**

Mindtree

July 2007 - July 2011

- Technologies worked on – COBOL, JCL, DB2 – SQL

Developer

Infosys Ltd

Aug 2003 - Jun 2007

- Technologies worked on – COBOL, JCL, DB2 – SQL, QTP

**Professional Development:**

Completed the following online courses @ LinkedIn learning. Keen to learn new tools and technologies and scale up to the demands of the project.

Learning Jira Software

Test Automation Foundations

Selenium Essential Training

Python automation and Testing

HTML/CSS/JS Essential Training