Verily COVID-19 Virtual Agent Template v4.5.0

New Features

- Updated content to reflect CDC Guidance as of 08/03/2020

Defect Fixes

None.

Operational Requirements

No new requirements.

Known Issues and Restrictions

None.

Verily COVID-19 Virtual Agent Template v4.4.0

New Features

- Updated content to reflect CDC Guidance as of 07/08/2020
- Added new labels and cards for the following:
  - AGERISK: Answers Yes to aged 50 or above in Q.3a or Q.3b
  - POSSIBLERISK: Answers Yes in Q.19
- Removed:
  - LIVER comorbidity card
  - SIXTYFIVEPLUS label
- Adding new card highlighting extra precautions users can take
- Updated FAQ content

Defect Fixes

None.

Operational Requirements

No new requirements.

Known Issues and Restrictions

None.

Verily COVID-19 Virtual Agent Template v4.3.0

New Features

- Added new labels and cards for specific comorbidities (ex: Liver disease)
  - SIXTYFIVEPLUS: Answers Yes to aged 65 or above in Q.5 or Q.6
  - WEAKIMMUNE: Selects weakened immune system in Q.24
  - KIDNEY: Selects chronic kidney disease in Q.25
  - LIVER: Selects chronic liver disease in Q.26
  - HEMOGLOBIN: Selects Hemoglobin disorder in Q.27
  - OBESITY: Selects severe obesity in Q.28
- Adding new mental health card
- Updated FAQ content
- Updated content to reflect CDC Guidance as of 05/26/2020

Defect Fixes

None.

Operational Requirements

No new requirements.

Known Issues and Restrictions

None.

Verily COVID-19 Virtual Agent Template v4.2.0

New Features

- Updated content to reflect CDC Guidance as of 05/08/2020

Defect Fixes

None.

Operational Requirements

No new requirements.

Known Issues and Restrictions

None.

Verily COVID-19 Virtual Agent Template v4.1.0

New Features

- Update to content to match current CDC guidelines for health systems

Defect Fixes

- Fixed incorrect behavior identified during screening restarts

Operational Requirements

No new requirements.

Known Issues and Restrictions

None.

Verily COVID-19 Virtual Agent Template v4.0.0

New Features

- Updated Screener Questions, Care Messages , Action Cards, FAQs and Flows to align with the CDC Phone Advice Line Tools for Health Systems. This update includes:
    - New user labels available to trigger customized Action Cards: NOT_ILL (user answers that they are not feeling ill), INFANT (person that is ill is under 2 years), LTC (person that is ill lives in a long term care facility)
    - Added user's pronouns based on whether they are taking the survey for themself or someone else
- Adds telephony as a supported integration.

Defect Fixes

- None

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Operational Requirements

No new requirements.

Known Issues and Restrictions

None.

Verily COVID-19 Pathfinder Virtual Agent Template v3.2.0

New Features

- Minor syntax changes to improve readability

Defect Fixes

- Fixed incorrect behavior identified with text responses to multiple choice questions.

Operational Requirements

No new requirements.

Known Issues and Restrictions

None.

Verily COVID-19 Pathfinder Virtual Agent Template v3.1.0

New Features

- Updated content to reflect CDC Guidance as of 04/06/2020
  - Users are now directed to call their healthcare provider within 24 hours if they are experiencing shortness of breath, or are experiencing a cough and/or fever and have identified as having a chronic health condition or are over 65.
  - Updated FAQ regarding cloth masks
- Added new labels to the Action Card Triggering Logic to reflect the specific symptom(s) that the user is experiencing

- - - **SHORT OF BREATH**: Selects shortness of breath as a symptom listed in Question S.3
    - **FEVER**: Selects fever as a symptom listed in Question S.3
    - **COUGH**: Selects cough as a symptom listed in Question S.3
- Surfacing emergency warning signs for asymptomatic patients
- Added a date to the end of the welcome message on first launch of the agent indicating when it when the source content was last updated
- Minor syntax changes to improve readability

Defect Fixes

- N/A - No defects were fixed as part of this release.

Operational Requirements

No new requirements.

Known Issues and Restrictions

None.

Verily COVID-19 Pathfinder Virtual Agent Template v3.0.0

New Features

- N/A - No new features are being released for v3.0.0 of the Virtual Agent. All changes for v3.0.0 of the COVID-19 Pathfinder impact the Screening Tool only.

Defect Fixes

- N/A - No defects were fixed as part of this release.

Operational Requirements

No new requirements.

Verily Pathfinder Virtual Agent Template for COVID-19 User Guide has been updated for the v3.0.0 release.

Known Issues and Restrictions

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None.