# Sheena S

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#### **DELOITTE.-CHENNAI**

**CLIENT: WAWA INC |** AMS and Stabilization

- Technology and Client: Worked with ServiceNow and Nuvolo for the Wawa client, focusing on building platforms to store work order information and creating userfriendly interfaces for ticket raising.
- Environment Management: Gained hands-on experience with test, development, and production environments.
- Platform Customization: Edited business rules and captured update sets to tailor the platform to client needs.
- Project Management: Managed user stories and collaborated effectively with consultants and senior consultants.
- Skills Developed: Enhanced proficiency in ServiceNow and Nuvolo, along with strong platform customization, environment management, and project collaboration skills.

## PROFESSIONAL SUMMARY

- **Supporting Digital Transformation Initiatives:** Experience in supporting the People team's digital transformation initiatives by leveraging technology to enhance HR functions.
- Building and Maintaining People Tools: Proficient in building and maintaining People tools, including ServiceNow HRSD and SuccessFactors.
- **Collaboration and Requirement Gathering:** Skilled in collaborating with stakeholders to gather requirements and implement effective solutions.
- **Expert Guidance:** Provided expert guidance on People tools and collaborated with HR and IT teams for the integration of People systems.
- Automation and AI Solutions: Designed and developed automation workflows, including RPA, and evaluated AI-driven solutions to enhance HR functions.
- **System Audits and Training:** Conducted system audits and trained endusers on People tools to ensure optimal utilization and efficiency.

# **CERTIFICATIONS**

- Completed an online self-placed course on Web Development from **Smart Knower**.
- Completed courses on udemy relating to javascript,rest API,Service now fundamentals
- Completed the Welcome to service now course on now learning platform

## COURSEWORK PROJECT

#### **OVERHEAD TANK WATER LEVEL MONITORING SYSTEM**

| Embedded Systems and IoT Integration DEC 2021 - MARCH 2022

- **Problem Solving Focus**:Addressed a prevalent societal issue by developing a water level monitoring system for overhead tanks, a common challenge faced by
- User-Friendly Display: Implemented an LCD display to visually communicate the
  water level in categories such as very low, low, medium, and high, enhancing user
  understanding and engagement.
- Real-Time Updates:Incorporated IoT technology and Blynk app integration to provide real-time water level notifications to users, ensuring prompt awareness and proactive response to changing levels.
- Automation for Efficiency: Automated the water pump activation process based on predefined water level thresholds, contributing to an efficient and hands-free operation of the system.

# **COURSEWORK RESEARCH**

#### INNOVATION PRACTICES LAB | UNDERGRADUATE STUDENT

DEC 2022 - MAR 23

- Spearheaded a project with the primary objectives of developing a smart assistive device catering to the unique needs of bedridden individuals, including an automatic water dispenser.
- Addressed a critical need for bedridden individuals by creating a low-cost smart assistive device, aiming to enhance their independence by minimizing reliance on external assistance for essential activities.

## **EXPERIENCE**

#### **DELOITTE USI**

Role:Finance&Planning

Anayst

Experience: 3 months
EDUCATION

#### **PSG TECH**

BE IN ELECTRONICS AND COMMUNICATION ENGINEERING

FINAL YEAR | Peelamedu,Cbe CURRENT CGPA:8.67

SHIS | SACRED HEART INTERNATIONAL SCHOOL

SECONDARY EDUCATION IN ISC SYLLABI

March 2020 | Kanyakumari District, TN

| 95.40% SHIS | SACRED HEART
INTERNATIONAL SCHOOL
PRIMARY EDUCATION IN ICSE
SYLLABI

March 2018 | Kanyakumari District, TN | 94.83%

## **LINKS**

LinkedIn://

www.linkedin.com/in/shee

na02

Leetcode:

https://leetcode.com/Sheena -20L141/

# **COURSEWORK**

#### **ACADEMICS**

Analog Electronics
Digital ELectronics
Linear Integrated Circuits
Microprocessor and Microcontroller
FPGA,VLSI Design
Control System
Network Security
Wireless Sensor Networks
Web development

# **SKILLS**

#### **PROGRAMMING**

Over 1000 lines:

Java • Pvthon •

Matlah

Over 500 lines:

Embedded C

•javascript • Assembly

Familiar:

iOS • Android • Windows

#### **FAMILIAR IDES**

- Wireshark Arduino
- Xilinx vivado unity Blippar

