

SHEHAB MAGDY IBRAHEEM MOHAMED

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Education:

- ✓ Diploma in Information Technology and Business.
2/2019 Ain Shams University, Faculty of Computer Science Cairo, Egypt
- ✓ Bachelor of Commerce, accounting department.
9-2007 Ain Shams University, Faculty of Commerce Cairo, Egypt
- ≈ Participated Projects:
 - 'Fix It Please' software engineering Project, full life cycle.
 - 'Spot Egypt.' Web application with full documentation.

Professional Experience:

Trainings & Certificates:

- ✓ **Python web and desktop application development** at senior steps. (08/2019)
- ✓ **Practical testing training** - advanced level at TestoLogic testing company (8/2017).
- ✓ **ISTQB – CTFL** (International Software Testing Qualification Board) certificate code: 170912062 at date 12/9/2017
- ✓ **TELP certificate** (Test of English Language Proficiency) equivalent to TOEFL from Ain Shams University (2/7/2017).
- ✓ **Python** Programing language basic course at ETC. Egyptian technology center (7/2017).
- ✓ **SQL** from Solo Learn (4/9/2017)
- ✓ **C# Tutorial** from Solo Learn (17/9/2017)
- ✓ **Small projects** Administration and organization course.
- ✓ **YAT** Professional Diploma in Networking N+ (19/4/2007).
- ✓ **MCSE** course from IBM (14/1/2008 to 25/8/2008).
- ✓ **ICDL** Certificate.

Self-studies & practice:

- ✓ **Crystal reports.**
- ✓ **SSRS.**
- ✓ **Sybase.**
- ✓ **Microsoft SQL server administration.**
- ✓ **Web development (ASP.net).**
- ✓ **Desktop application development VB.net.**
- ✓ **Python development.**

Work history:

✓ **Sr. Software quality assurance engineer at Caelum ME (G2k Group) Software Company**

From 1/Feb/2018 till now

≈ Responsibilities:

- Create test plans, test case writing, execution, bug reporting.
- Identify, record, document and track bugs.
- Perform retest and regression testing when bugs are resolved.
- Report, log, and track using Reporting Tool (MTM - TFS).
- API testing using Postman, and writing test scripts.
- Provide coaching and support to junior members of the team.

≈ Participated Projects:

- Web app. Al-Ahly ticketing system front-end and back-end.
- Web app. Grand Egyptian Museum ticketing system, administration and API.
- Web app. Tazkarty ticketing system.
- Desktop app. LNPR – license number plate recognition.

✓ **Sr. ERP Implementer and Software Tester at Bartech-Egypt Software Company**

From 1/Jun/2017 till 15/Nov/2017

≈ Responsibilities:

➤ **SOFTWARE Quality control**

- Create test plans, test case writing, execution, bug reporting.
- Identify, record, document thoroughly and track bugs.
- Perform thorough regression testing when bugs are resolved.
- Report, log, and track bugs using Mantis bug tracker.
- Ability to provide coaching and support to junior members.

➤ **ERP IMPLEMENTER**

- Conducting Gap analysis with the clients.
- Collecting Data, Documents and other information's.
- Conduct the application training, database and application configurations on (Purchase, Sales, Inventory and financial modules).
- Project Development and Presentation.
- Troubleshoot and respond to system problems/requests.
- Effectively document cases clearly and concisely with actionable steps taken.

≈ Participated Projects:

- Clothes Factory: Training and installation.
- Multi Branch Pharmacy Company: studying and collecting Client requirements, Demonstration of the app and Gap Analysis.
- Lingerie Factory: Set Customer Training Plan, Executing Training Plan.

✓ **Senior DBA Technical Support & Software Tester at OriginalIBS (Programming Company)**

From 1/Jan/2012 until 30/May/2017.

≈ Responsibilities:

➤ **SOFTWARE Quality control**

- Create detailed, comprehensive and well-structured test plans.
- Hands on testing types, test case writing, execution, defect reporting.
- Identify, record, document thoroughly and track bugs.
- Perform thorough regression testing when bugs are resolved.
- Develop and apply testing processes for new and existing products to meet client needs.
- Report, log, and track defects until closure.
- Ability to provide coaching and support to junior members of the team.
- Strong consistency and attention to detail.

➤ **DATABASE ADMINISTRATOR**

- Perform on-going tuning for the database engines and instances.
- Plan and implements backup and recovery for the database.
- Troubleshoot problems regarding the databases and application
- Maintain the relevant database high availability and disaster recovery procedures.
- Administer all database objects, including tables, clusters, views, sequences, packages and procedures
- Write simple to complex Structured Query Language (SQL) queries
- Creating Crystal reports design for the application.
- Creating Procedures using SQL for Reports.

➤ **SOFTWARE IMPLEMENTER**

- Conducting Gap analysis with the clients.
- Conduct the application training, database and application configurations on (Purchase, Sales, Inventory and financial modules).
- Project Development and Presentation.
- Troubleshoot and respond to system problems/requests by providing detailed resolutions.
- Generating innovate ideas to meet Customer Requirements Specifications.
- Effectively document cases clearly and concisely with actionable steps taken.

≈ Participated Projects:

- Five Multi Branch Pharmacies: Resolving Sybase and SQL issues, Define software requirements and Define software requirements.
- A few small pharmacies and markets around Cairo: Resolving SQL issues, Define software requirements.

✓ **Senior Technical Support & Junior DBA at CompuScope (ERP Programming Company)**

From 1/Sep/2009 until 31/Dec/2011.

≈ Responsibilities:

➤ **DATABASE ADMINISTRATOR**

- Perform on-going tuning for the database engines and instances.
- Plan and implements backup and recovery for the database.
- Troubleshoot problems regarding the databases and application
- Maintain the relevant database high availability and disaster recovery procedures.
- Administer all database objects, including tables, clusters, views, sequences, packages and procedures
- Write simple to complex Structured Query Language (SQL) queries
- Effectively document cases clearly and concisely with actionable steps taken.
- Supporting and troubleshooting software issues.

✓ **Junior hardware technical Support at CompuScope (ERP Programming Company)**

From 1/Sep/2007 until 31/Aug/2009.

≈ Responsibilities

➤ **TECHNICAL SUPPORT**

- Maintaining customers PC problems and network problems.
- Setting up hardware & prerequisites for software “SofTech smart business”
- Documenting processes and application instructions.
- Team leader for 2 months.
- Managing windows and applications.
- Printers (Receipt Printers, LJ Printers, DJ Printers, and Barcode Scanners).
- Converting “Seif Pharmacies” from workgroup to Domain.

✓ **Technical Support at a workshop.**

From 1/Sep/2002 until 31/Aug/2008.

≈ Responsibilities

- Fixing pc problems (Software, hardware).
- Typist “Math, Arabic, English, French, chemistry, physics”
- Maintaining windows and applications software.
- Connecting printers and drivers.
- Creating graduation projects for computer institutes students.
- Design network infrastructure around the area.
- Any related task with computer.

Skills:

Language Skills:

- ✓ **Arabic** mother tongue.
- ✓ **English** very good at both written and spoken.
- ✓ **French** fair at both written and spoken.
- ✓ **German** currently studding.

Computer Skills:

✓ Software Skills:

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|-----------------------------|---|
| ▪ Software Testing. | ▪ API Testing. |
| ▪ Gap analysis. | ▪ Writing test cases. |
| ▪ Software Implementing. | ▪ Ability to handle and learn any new software. |
| ▪ Technical / Coding Skills | ▪ The ability to work with any Software. |
| ▪ Software troubleshooting. | ▪ Researching, developing and documenting. |

✓ Programing Skills:

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| ▪ Sybase database administration. | ▪ Microsoft SQL server database administration. |
| ▪ VB.net - C++ - C# - ASP .NET. | ▪ Coding SQL procedures for crystal reports. |
| ▪ Joomla web design (PHP, MySQL). | ▪ Python 3 – Flask - Django |

✓ General Skills:

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| ▪ Internet web search. | ▪ M.S. Office. |
| ▪ Photoshop design. | ▪ Network administration. |
| ▪ Hardware troubleshooting. | ▪ Infra structure (DHCP, DNS, WINS,.....) SERVER |
| ▪ System administration. | ▪ Managing windows server all versions. |
| ▪ | ▪ Network design (Cables, Software, switches, routers) |

Soft Skills:

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|-----------------------------------|---|
| ▪ Eager to learn. | ▪ Knowledge of current technologies. |
| ▪ Ability to work in a team. | ▪ Interactive and team member. |
| ▪ Ability to work under pressure. | ▪ Good communication skills. |
| ▪ Problem solving techniques. | ▪ Good organizational and flexibility skills. |
| ▪ Cooperation and willingness | ▪ Strong consistency and attention to detail. |
| ▪ Understand business needs. | ▪ Strong documentation and reporting skills. |

My Projects:

- Air Force Financial Incentive Program.
- Car Rental backend desktop application using VB.Net.
- Other mini projects.

Interests:

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| ▪ Playing with numbers. | ▪ Being up to date with new technologies. |
| ▪ General reading. | ▪ Learn more about languages & technologies. |

Personal Information:

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| ▪ Date of Birth: 9/9/1984 | ▪ Marital Status: Married | ▪ Passport Status: Valid |
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