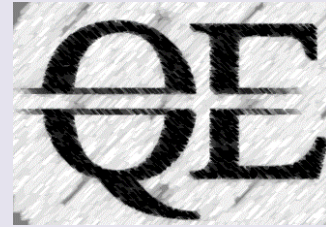


## Software Quality Engineer

# Shehab Magdy

Seeking an opportunity as a QA Manager / Sr. QA Analyst with an innovative organization where I can apply my expertise in developing test plans & strategies, executing tests & validations, analyzing test results & reports, driving continuous improvement initiatives, etc., towards achieving organizational goals & objectives.



## Education

Diploma in Information Technology and Business 2019  
Faculty of Computer Science, Ain Shams University.

Bachelor of Commerce, accounting department 2007  
Faculty of Commerce, Ain Shams University.

## Experience

*Sr. Software Quality Engineer* 1/Feb/2018  
*G2k >> ServiceNow* Present

**Responsible** for the most important projects since first day such: Ticketing system for Al-Ahly, GEM, ZED Park deployed in Egypt.

Parsifal AI Alarm system deployed in Lidl Stores around Europe.

**Duties:**

1. Work in Agil Environment.
2. Writing & Executing test scenarios and test cases manual and automation for Web and API.
3. Design test plans.
4. Supporting my team in their tasks.
5. Supporting other teams in solving issues.
6. Providing solutions to dev team solving critical issues.
7. Helping business team design better product.

## Personal Information

Date of Birth: 9/9/1984.

Driving License: Yes.

Marital Status: Married.

Passport Status: Valid.

Military Status: Exempted.

## Contacts

**Phone**  
+20 1009352823

**Address**  
Cairo, Egypt, PO 11753

**Email**  
[shehab.magdy.eladl@outlook.com](mailto:shehab.magdy.eladl@outlook.com)

**LinkedIn**  
[/shehabmagdy84](#)

**Github**  
[/Shehab-Magdy](#)

**Website**  
[Online Resume](#)

*Sr. ERP Implementer & QA*  
*Bartech-Egypt*

1/Jun/2017  
15/Nov/2017

**Responsible** for enriching the ERP system, preparing the customer demo presentation, designing test plans for the team and generating GAP analysis report for new customers.

Deployed in Multi branch pharmacy and stores and a few factories around Egypt and KSA.

**Duties:**

1. Design and execute training plane.
2. Deploy the software on Server and clients.
3. Gather client requirements.
4. Create GAP analysis report.
5. Design the Demonstration presentation.

*Sr. ERP Implementer & QA*  
*OriginalIBS*

1/Jan/2012  
30/May/2017

**Responsible** for enriching the POS system, preparing the customer demo presentation, designing test plans and test cases and generating GAP analysis report for new customers creating DB Procedures to generates reports in the system.

Deployed in Multi branch pharmacy and stores around Egypt.

**Duties:**

1. Design and execute training plane.
2. Deploy the software on Server and clients.
3. Gather client requirements.
4. Create GAP analysis report.
5. Design the Demonstration presentation.
6. Create DB procedures to generate reports.

## Leadership

Lead a team of 8 members,  
working in a team of 20 members,  
working with a team of over 50  
developers.  
Presenting new ideas for all teams'  
members.

## Communication

Effectively communicate with  
company members not only in my  
team with Empathy, Active Listening  
and Authenticity.

*Sr. Technical Support & DBA*  
*CompuScope*

1/Sep/2007  
31/Dec/2011

**Responsible** for implementing the Software, DB and OS on the client's server and WSs, connecting all accessory devices and making them work in good condition, keeping the server and network secure, implementing new network solutions to solve connection problems.

Keeping customer DB up to date and solving DB issues, maintaining DB indexes and backup solutions.

Deployed in Multi branch pharmacy and Laps around Egypt.

**Duties:**

1. Design affordable backup solutions.
2. Design and implement network solutions.
3. Deploying the software in multi-branch customer servers.
4. Maintain customer servers and workstations.
5. Install new updates for OS and DBs.
6. Create Training plans for new hires.

## Training & Certificates

<b>ISTQB – CTFL-AT</b> code: 231228058	06/Jan/2024
<b>Python web development</b> Senior Steps Center	30/Aug/2019
<b>ISTQB – CTFL</b> code: 170912062	12/Sep/2017
<b>Practical testing training</b> TestoLogic Center	30/Aug/2017
<b>Python basics</b> ETC. Egyptian Technology Center	30/Jul/2017
<b>TELP equivalent to TOEFL</b> Ain Shams University	2/Jul/2017
<b>MCSE</b> IBM Center	25/Aug/2008
<b>ICDL</b> Code: EGY000104522	31/Jan/2008
<b>Professional Diploma N+</b> YAT Center	19/Apr/2007

## Certificates Reference

[Google drive folder](#)

## Self-studies

- Web Automation with Python and Java.
- Selenium, Junit4, PyTest, Cucumber, TestNG.
- Postman, JMeter and SoapUI.
- MSSQL, PostgreSQL, Sybase, and MySQL.
- Crystal Reports and SSRS.
- Web Development (ASP.net).
- Web development Python (Flask, Django).

## Interests

- Dealing with numbers.
- General reading.
- Listening to music.
- Being up to date with new technologies.

## Skills

### *Language Skills:*

- Arabic: Mother tongue
- English: Excellent
- Germany: General conversation
- French: Basics

### *Software Skills:*

- Able to handle and learn any new software.
- Able to work with any Software.
- Research, develop, and document any software.
- Software troubleshooting.
- Problem solving.

### *Soft Skills*

- Eager to learn.
- work in a team, Interactive and team member.
- Good at dealing with different kinds of people.
- Problem-solving techniques.
- Able to understand new business needs easily.
- Cooperation and willingness.
- Good organizational and flexibility skills.
- Documentation and reporting skills.
- Attention to details.

### *Coding Skills:*

- SQL, DML & PL-SQL
- Python
- Java
- .net
- HTML, CSS, JS

### *General Skills:*

- Terminal commands.
- Kubernetes, Podman, Docker.
- M.S Office.
- Hardware troubleshooting.
- Network Administration.
- Work with any OS.

### *Applications used to work with*

- Version control Git, Github.
- TFS, MTM, BuildTools1, Bugzilla, Mantis hub.
- TeamViewer, Any Desk.
- Visual studio code, Eclips, IntelliJ, PyCharm.
- PgAdmin, SQL Server Management Studio.
- Photoshop, paint.
- Zoom.
- FortiClient, Zscaler.
- MobaXterm.