**Maintaining a FAQ**

**I cannot sign in. What do I need to do?**

-     Please ensure that you are using your registered email address and correct password. Note that the password is case sensitive.

-    If you are registered for the first time, you will need to activate your account first. An email will be sent to the email your registered with contains a (link/code) you will need to (click/enter) in order to activate your account. If you have not received an email, please check your spam or junk mail folders.

**Will the website’s survey compromise my privacy?**

* No, all answers will be saved in a secured file which won't be seen by other users and even developers. You can refer to our terms & conditions link for more info.

**Can I change my answers after I submit the initial survey ?**

-  yes, ust head to ‘profile’ and then click on ‘preferences’ then the link for the survey will be there for you to use again and it will be saved.

**Can I see detailed information about a commodity that I did not purchase yet?**

- You can find all information related to a commodity by clicking on its title..

**How can I save favorites?**

-  you will find a star shaped icon next to the title of the product, click on it and it will be saved in the ‘favorite’ section in your profile.

**How do I check for tracking?**

- an email will be sent to you once you finish your order and it will contain the tracking number and all info needed and estimated time of delivery.

**How can I pay for products?**

- You can pay for your products in cash or using a credit card.

**How to be a contributor?**

Since our community is friendly and inclusive any patch or suggestion is welcomed and to be a contributor you can also engage in the community discussions. You can head to our GItHub account and find topics at which you want to contribute whether you want to write code or review code or test new functionalities or even report a bug and suggest a fix.