**CONTACT**

* Atlanta , Georgia

• +46 0123456789

* shawn[.kerry@gmail.com](mailto:.kerry@gmail.com)

**SKILLS**

*Hard Skills:*

* Management Consulting
* Process Improvement
* Team Building
* Strategic Planning
* Organizational Leadership
* Operations Management

*Techniques*:

* Business Strategy
* Effective Communication
* Team Leadership

*Tools and Software:*

* Zoom
* CRM software
* Jira

*Languages*:

* English (Native)
* French (Conversational)
* Spanish (Conversational)

**EDUCATION**

Georgia University

Master of Business Administration

New York City, New York 10/2009 - 10/2013

**OTHER**

* Certiﬁed Change Management Professional
* Certiﬁed ScrumMaster

Shawn Kerry

Chief Operating Oﬃcer (COO)

**WORK EXPERIENCE**

**GeniusMesh,** Atlanta, Georgia

*Manufacturing Pioneer with 20K+ employees and $100mn+ annual revenue*

Chief Operating Oﬃcer (COO) 03/2019 – Present

* Led company-wide operations, including manufacturing, supply chain, logistics, and customer service.
* Developed and executed operational strategies that drove significant growth in revenue and profitability.
* Implemented process improvements that increased efficiency and reduced costs by 20%.
* Implemented customer service initiatives that increased customer satisfaction rates from 85% to 95%

**GeniusMesh,** Atlanta, Georgia

*GeSE Manufacturing Pioneer with 20K+ employees and $100mn+ annual revenue*

Executive Director 08/2017 – 02/2019

* Oversaw operations for multiple manufacturing facilities, with a focus on improving efficiency and reducing costs.
* Led cross-functional teams to develop and launch new products, resulting in a 15% increase in revenue.
* Developed and managed budgets, with a focus on optimizing spending and improving ROI.
* Implemented customer service initiatives that increased customer satisfaction rates from 80% to 90%.

**Playsi,** Chicago, Illinois

*Career training SaaS with 50,000 users*

Director of Operations 11/2015 – 09/2017

* Managed operations for a single manufacturing facility, with a focus on improving efficiency and reducing costs.
* Implemented process improvements that increased productivity by 20% and reduced costs by 10%.
* Developed and managed budgets, with a focus on optimizing spending and improving ROI.
* Implemented customer service initiatives that increased customer satisfaction rates from 75% to 85%.

**PREVIOUS EXPERIENCE**

**Sales Supervisor,** KEY Company, Ohio, USA 08/2013 – 12/2015 **Business Development Associate (Internship),** AFEC, Chicago, USA 01/2011 – 06/2013