




# SHEHZAD MUHAMMAD

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## WORK HISTORY

### Xactly Corp - Technical Support Engineer

08/2019 - Current

- Responsible for providing support to customers for Xactly's Obero platform.
- Analyze and Troubleshoot client issues using Microsoft SQL Server and Excel.
- Comprehensively document product issues in Microsoft Azure and working closely with Tier 3 and Engineering to keep clients updated on their cases.
- Communicate and simplify technical work to customers.

## SKILLS

- Javascript
- SQL
- ReactJS
- NodeJS/Express
- HTML/HTML5
- CSS/SASS
- Git

## EDUCATION

Ryerson University - Oct 2018

*Bachelor of Science (Honors):*  
Computer Science

## WEBSITE

- shehzadmuhammad.ca

## VOLUNTEER EXPERIENCE AND PROJECTS

### Coding Instructor

05/2018 - 07/2018

- Led multiple weeklong coding camps in Toronto public libraries.
- Developed a 5-day curriculum which introduced students to programming.
- Taught students an introductory into Java programming.

### Zara Store

- A full stack site that replicates an online clothing store.
- Developed using React, Node/Express and MongoDB.
- React and Redux used for Client side and State management API hosted and routed using NodeJS and Express.
- Data stored within Mongo Atlas.

### Ask It

- A full stack site that users can log into, make posts and comments.
- Developed using React, Node/Express and MongoDB.
- Used PassportJS to handle user authentication.
- Used React and Redux for client side to display and interact with the data
- Data is stored within Mongo Atlas