SHEHZAD MUHAMMAD

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WORK HISTORY

Xactly Corp - Technical Support Engineer
08/2019 - Current

- Responsible for providing support to customers for Xactly's Obero platform.
- Analyze and Troubleshoot client issues using Microsoft SQL Server and Excel.
- Comprehensively document product issues in Microsoft Azure and working closely with Tier 3 and Engineering to keep clients updated on their cases.
- Communicate and simplify technical work to customers.

SKILLS

- Javascript
- SQL
- ReactJS
- NodeJS/Express
- HTML/HTML5
- CSS/SASS
- Git

EDUCATION

Ryerson University – Oct 2018

Bachelor of Science (Honors): Computer Science

WEBSITE

- shehzadmuhammad.ca

VOLUNTEER EXPERIENCE AND PROJECTS

Project Include - Coding Instructor
05/2018 - 07/2018

- Led multiple weeklong coding camps in Toronto public libraries.
- Developed a 5-day curriculum which introduced students to programming.
- Taught students an introductory into Java programming.

Zara Store
- A full stack site that replicates an online clothing store.
- Developed using React, Node/Express and MongoDB.
- React and Redux used for Client side and State management API hosted and routed using NodeJS and Express.
- Data stored within Mongo Atlas.

Ask It
- A full stack site that users can log into, make posts and comments.
- Developed using React, Node/Express and MongoDB.
- Used PassportJS to handle user authentication.
- Used React and Redux for client side to display and interact with the data
- Data is stored within Mongo Atlas