SHEIKH ARIF AZHARI BIN SHIKH AYUB

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OPERATIONS MANAGER (SPECIMEN ONLY)

A results-oriented Operations Manager with experience in media management and leadership roles. Led and managed media operations in North America and across APAC. Expertise in leading teams to improve performance, customer loyalty, and forging partnerships with internal and external partners. Specializes in helping companies launch new media services and products, from concept to roll-out. Extensive experience in the development and implementation of subscription video-on-demand over-the-top streaming products.

KEY COMPETENCIES

P&L Management Strategic planning Client relationships Financial reporting Negotiations Business development Team leadership Communication Operations management

PROFESSIONAL EXPERIENCE (SPECIMEN ONLY)

Arowwai Industries Oct 2020 - Present Operations Manager

Lead nation-wide operations, achieving growth of 120% in two years. Spearheaded the development and implementation of subscription video-on-demand over-the-top streaming products. Improved employee retention by adopting a new internal communications methodology and restructured employee benefits.

Accomplishments:

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Hanover and Tyke Nov 2018 - Sept 2020

Business Development Manager

Lead operations, achieving growth of 180% in two years. Hired a new application consultant to help improve team capabilities.

Accomplishments:

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Timmerman Industries Feb 2017 - Nov 2018

Operations Manager

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Hanover and Tyke April 2013 - Feb 2017

Business Development Manager

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EDUCATION

SMK Permas Jaya

Graduate High School in Pure Science

Universiti Sulan Zainal Abidin

Foundation of Science and Medicine

Universiti Sultan Zainal Abidin

Bachelor of Computer Science (Software Development)