
SEKH SAHIL

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[LinkedIn](#) | [GitHub](#)

Technical Support professional with a strong DevOps mindset and over 3.4 years of experience resolving complex issues across Linux and Windows environments. Skills are enhanced by hands-on experience with modern infrastructure, including AWS, Docker, Kubernetes, and automation scripting (Python, Bash). Proven ability to bridge the gap between development and operations to provide deep-level technical support.

SKILLS

- Technical Skills: Python, Bash, HTML, CSS, MySQL, Docker, Kubernetes, Jenkins, GitHub Actions, Git
- Infrastructure: AWS (EC2, S3, CloudFormation), Linux (Ubuntu)
- Infrastructure Middleware: CI/CD pipeline management, container orchestration, system monitoring
- Soft Skills: Excellent customer service, strong communication (written and oral), analytical problem-solving, team collaboration, ability to work in high-pressure environments.

EXPERIENCE

Cloud Credits Technologies Pvt. Ltd, Remote - DevOps Intern

JAN 2025 - PRESENT

- Configured Docker containers and Kubernetes clusters to support microservices architecture.
- Assisted in setting up AWS infrastructure (EC2, S3) for scalable applications
- Implemented CI/CD pipelines using Jenkins, reducing deployment time by 15%.
- Collaborated with teams to troubleshoot and resolve infrastructure issues.

Zidio Development, Remote - Full Stack Web Developer

JAN 2025 - APR 2025

- Building a full-stack production-ready web application
- Resolving complex issues, providing technical support, and troubleshooting problems effectively.

Startek, Bengaluru - Senior Executive

MAY 2024 - OCT 2024

- Resolving complex issues, providing technical support, and troubleshooting problems effectively.

N.K.P Empire Ventures Pvt Ltd., Bengaluru - IT Support Executive

MAY 2022 - FEB 2024

- Usage of fundamental design principles behind a scalable application.
- Unit testing and debugging. Monitoring and maintaining the company computer systems, installs, and configures hardware and software, and solves technical issues as they arise.

EDUCATION

Bengaluru North University, Bengaluru – *Bachelor of Computer Applications*

– Graduated with First Class Distinction

AWARDS & CERTIFICATIONS

- [Full Stack Development](#) (Using MERN) by Harkirat Singh
- Udemy: The Ultimate DevOps Bootcamp

- [Python Developer](#) – SoloLearn, 2024
- [Web Development](#) – SoloLearn, 2024
- [MySQL](#) – SoloLearn, 2024
- [Machine Learning with Python](#) – FreeCodeCamp, 2024