

Skills

Languages: HTML, CSS, JavaScript

Framework: ExpressJs, React

Databases: MongoDB

Tools: NodeJs, Docker, Kubernetes, Ansible, GitLab

Cloud Platforms: AWS

Work Experience

Startek | Senior Executive

05/2024-10/2024

- Serving as a go-to person for customer concerns that cannot be resolved by junior support staff.
- Resolving complex issues, providing technical support, and troubleshooting problems effectively.

N.K.P Empire Ventures Pvt Ltd. | IT Support Executive

05/2022-02/2024

- Usage of fundamental design principles behind a scalable application.
- Unit testing and debugging.
- Monitoring and maintaining the company computer systems, installs, and configures hardware and software, and solves technical issues as they arise.

HATHWAY DATACOM & CABLE | IT Support Executive

11/2021-05/2022

- Monitoring and maintaining the company computer systems, installs, and configures hardware and software, and solves technical issues as they arise.
- Troubleshooting and diagnosing IT problems, identifying root causes, and implementing solutions to minimize downtime and disruptions.

Internship: Rise India Foundation (NGO)

Internship: INDIA Redefined (NGO)

Education and Certifications

Bengaluru North University (BNU), BENGALURU

- Bachelors in Computer Application - First Class Distinction

Certifications

- Sololearn – Python Developer
- Sololearn – Web Development
- Sololearn – MySQL
- FreeCodeCamp - Machine Learning with Python.

Courses

- Full Stack Development (Using MERN) by Harkirat Singh
- The Ultimate DevOps Bootcamp

Activity

- Participating in Google Developers Group's Events since 2022.
- DevFest Mysuru 2023
- GDG Cloud Mysuru
- Meetup