# Riyaaz Mahamed

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### **EDUCATION**

**WeThinkCode**\_ Sep. 2024 – Dec. 2025

Higher National Diploma in Software Engineering

Johannesburg, South Africa

John Orr Technical High School

National Senior Certificate (Matric)

Johannesburg, South Africa

EXPERIENCE

Technical Mentor Sep. 2025 – Present

We Think Code\_ Johannesburg, South Africa

• Mentoring the next cohort of students in Python, providing guidance on problem-solving, coding practices, and debugging.

- Supporting students in building confidence and developing foundational programming skills.
- Fostering a collaborative learning environment through peer-to-peer knowledge sharing.

# Front Desk Administrator & Tech Support

Jan. 2025 – Present

2016 - 2021

 $WeThinkCode_{-}$  Johannesburg, South Africa

- Managed application and appointment systems, responded to queries, and ensured daily office workflow.
- Provided technical support on hardware, software, biometrics, connectivity, and printers.
- Assisted users with internal tools and third-party software.

## **Customer Service Supervisor**

Sep. 2022 – Feb. 2024

Drinkworld Crown Mines, South Africa

- Led customer support in retail and wholesale environments.
- Streamlined point-of-sale processes and managed inventory operations.

Cashier Jul. 2020 – Oct. 2020

Q Cash and Carry

Randfontein, South Africa

- Handled customer transactions efficiently, ensuring accuracy in cash and card payments.
- Maintained a high level of customer service by assisting shoppers and resolving queries.
- Balanced cash drawer daily and supported inventory checks during shifts.

## Projects

### Home Lab Environment | Linux, Virtualization

2025

- Building a personal home lab on repurposed hardware to practice system administration and networking basics.
- Installed and configured Linux servers in a virtualized environment for hands-on learning.
- Experimenting with beginner-friendly tools such as Docker, SSH, and file sharing services.
- Using the lab as a sandbox to grow skills in DevOps, networking, and cloud technologies.

# Mindscope Mental Health Tracker | Python, Flask, SQLite, HTML/CSS

2025

- Created a mental health journaling and tracking web app to help users monitor emotions and habits.
- Implemented secure login, session journaling, and weekly mood insights.

# Africa Preserved | React, Flask, Gemini API

2025

- Developed a platform showcasing African heritage sites and cultural history using Flask for backend.
- Collaborated in a team to build responsive frontend interfaces and integrate real-time data storage.

## Fitman Fitness App | Java, Spring Boot, MySQL, React

2025

- Building a full-stack fitness application to manage workout plans, track progress, and log nutrition.
- Implementing RESTful APIs with Spring Boot and a responsive React frontend.

- Building a real-time sign language translator using computer vision and machine learning to detect hand gestures for a the Geekulcha Hackathon.
- Processed video input via OpenCV and mapped gestures to text, improving accessibility.

#### Cine-Search | JavaScript, React, TMDB API

2025

- Developed a movie search web app with filters, search suggestions, and detailed movie info.
- Integrated external movie database APIs and ensured responsive UI design.

# Facial Embeddings | Python, Face Recognition, NumPy

2025

- Created embeddings for facial recognition tasks using pre-trained models.
- Worked on validation and similarity metrics for comparing faces securely.

# CERTIFICATIONS

Java Core Certification (Udemy) - May 2025

Microsoft AI Fluency Course – Apr. 2025

CS50's Introduction to Programming with Python – Dec. 2024

CS50's Introduction to Databases with SQL – Jul. 2025

Cloud Computing Solutions Architect (In Progress, ALX Africa) – Expected Feb. 2026

# TECHNICAL SKILLS

Programming: Python, Java, SQL, Spring Boot, Flask, Docker, Pipelines, Cloud Computing

Tools: Microsoft Office, Google Workspace, Calendly, Zendesk, Freshdesk, TeamViewer, AnyDesk, Zoom

**Soft Skills**: Communication, Teamwork, Creativity, Problem-solving, Punctuality **Support**: Technical Troubleshooting, Remote Helpdesk, Network Assistance