

Riyaaz Mahamed

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SUMMARY

Software developer and cloud architect with hands-on experience in Python, Java, and DevOps. Currently pursuing AWS certifications and building scalable cloud-native applications while studying at WeThinkCode. Known for adaptability, customer service experience, and technical problem-solving.

EDUCATION

WeThinkCode <i>Higher National Diploma, Software Development</i>	Johannesburg, South Africa Sep 2024 – Dec 2025
John Orr Technical High School <i>National Senior Certificate (Matric)</i>	Johannesburg, South Africa 2021

EXPERIENCE

Front Desk Administrator & Tech Support <i>WeThinkCode</i> <ul style="list-style-type: none">– Provided end-to-end technical support across Windows, macOS, and web platforms– Managed appointments, technical tickets, and user onboarding– Troubleshoot hardware, networking, biometric, and printer issues– Configured tools like Calendly, Zendesk, TeamViewer, and internal apps	Jan 2025 – Present Johannesburg, South Africa
Student Software Developer & Cloud Specialist <i>WeThinkCode</i> <ul style="list-style-type: none">– Developed backend apps using Flask, Spring Boot, SQL– Used Docker for containerization and GitHub for collaboration– Currently preparing for AWS Solutions Architect and Security+ exams	Sep 2024 – Present Johannesburg, South Africa
Customer Service Supervisor <i>Drinkworld</i> <ul style="list-style-type: none">– Supervised customer support in fast-paced retail & wholesale setting– Resolved POS issues and improved inventory workflows	Sep 2022 – Feb 2024 Johannesburg, South Africa

PROJECTS

Flask Microservices App <i>Python, Flask, Docker, PostgreSQL</i> <ul style="list-style-type: none">– Built a microservice-based backend system using Flask and PostgreSQL– Containerized services with Docker and deployed with Compose	2025
Kubernetes Spring Boot API <i>Java, Spring Boot, Kubernetes</i> <ul style="list-style-type: none">– Deployed Spring Boot microservices on Kubernetes with load balancing	2025

CERTIFICATIONS

CS50's Introduction to Programming with Python – HarvardX (2024)
Java Core Certification – Udemy (2025)
Microsoft AI Fluency – Microsoft (2025)
CS50 Databases with SQL – HarvardX (In Progress)
AWS Solutions Architect – (In Progress, Target Dec 2025)
CompTIA Security+ – (In Progress, Target Dec 2025)
AWS Cloud Practitioner – (In Progress, Target Oct 2025)

TECHNICAL SKILLS

Languages: Python, Java, SQL, JavaScript

Frameworks/Tools: Flask, Spring Boot, Docker, Git, Linux, CI/CD

Cloud/DevOps: AWS, Kubernetes (basic)

Support Systems: Zendesk, Freshdesk, TeamViewer, AnyDesk, Calendly

Soft Skills: Teamwork, Problem Solving, Adaptability, Communication

LANGUAGES

English (Fluent), Somali (Fluent), Zulu (Conversational), Afrikaans (Conversational), Arabic (Conversational)