

Riyaaz Mahamed

Software Dev — Final Year Student at WeThinkCode | Python — Java — Front Desk Staff — Tech Support
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CAREER OBJECTIVE

I'm exploring the world of technology as a student at WeThinkCode, concentrating on honing my creative coding and problem-solving abilities. I have a solid foundation in customer service, flexibility, and teamwork thanks to my experience working in retail, logistics, and wholesale sectors. I am well-known for my devotion, self-growth, and commitment to lifelong learning. I work well in hectic settings and tackle every problem with positivity and a solution-focused mindset.

I'm enthusiastic about developing my technical knowledge and applying it to my practical experience to make a significant contribution in tech-driven positions. I look forward to working with other professionals in order to exchange ideas, gain knowledge, and develop.

EDUCATION

WeThinkCode_ <i>Higher National Diploma, Software Development</i>	Sep 2024 – Dec 2025 <i>Johannesburg, South Africa</i>
John Orr Technical High School <i>National Senior Certificate (Matric)</i>	2021 <i>Johannesburg, South Africa</i>
Fordsburg Primary School <i>Primary Education</i>	2008 – 2015 <i>Johannesburg, South Africa</i>

EXPERIENCE

Student Software Developer <i>WeThinkCode_</i> <ul style="list-style-type: none">Studying full-time towards a diploma in software development with hands-on experience in Python and Java in a work simulated environment.	Sep 2024 – Present <i>Johannesburg, South Africa</i>
Front Desk Administrator & Tech Support <i>WeThinkCode_</i> <ul style="list-style-type: none">Managed high volumes of applications, emails, and appointment scheduling.Maintained accurate records, handled inquiries, and supported daily office operations.Provided end-to-end technical support for hardware, software, and networking issues.Troubleshoot and resolved biometrics, desktop, printer, connectivity, and application problems.Supported users with setup and use of internal and third-party tools.	Jan 2025 – Present <i>Johannesburg, South Africa</i>
Customer Service Supervisor <i>Drinkworld</i> <ul style="list-style-type: none">Led customer service operations in a retail and wholesale environment.Maintained order and efficiency at point of sale and in inventory processing.	Sep 2022 – Feb 2024 <i>Johannesburg, South Africa</i>

CERTIFICATIONS

Java Core Certification <i>Udemy</i>	May 2025 <i>Java, Core Java</i>
AI Fluency Course <i>Microsoft</i>	Apr 2025 <i>Artificial Intelligence (AI)</i>
CS50's Introduction to programming with Python <i>HarvardX / CS50</i>	Dec 2024 <i>Python, Software Development</i>
Cloud Computing Program (In Progress) <i>ALX Africa</i>	Expected Feb 2026 <i>Cloud Architecture, Networking, DevOps</i>
CS50's Introduction to Databases with SQL (In Progress) <i>HarvardX / CS50</i>	Expected Jul 2025 <i>SQL, Relational Databases, Query Optimization</i>

SKILLS

Programming: Python, Java, SQL, Spring Boot, Flask, Docker

Soft Skills: Communication, Problem-solving, Teamwork, Creativity, Punctuality

Tools: Microsoft Office, Google Workspace, Calendly, Zendesk, Freshdesk, TeamViewer, AnyDesk, Zoom

Technical: Troubleshooting, Helpdesk, Remote Support

LANGUAGES

English (Fluent), Somali (Fluent), Zulu (Conversational), Afrikaans (Conversational), Arabic (Conversational)