Dear **Imtiaz Mehmud Riaz**,

Thanks for your interest in **Siemens Germany Elevator**. We apologize for the delayed response, attributed to our recent holiday schedule. To address your inquiry, we are pleased to announce that **AR-RAAFI Group** has maintained an exclusive distributorship agreement with SIEMENS AG since 2015.

Under the terms of this contract, AR-RAAFI Group has been an accomplished distributor of Siemens Elevator, Escalator, Passenger, Cargo, and Freight Elevator products in Bangladesh for several successful years. We have full confidence in their capacity to deliver outstanding sales and customer support within their exclusive territory.

For additional inquiries, kindly reach out to **AR-RAAFI Group** for purchasing Siemens Brand Elevators, detailed information on after-sales support, and clarification on warranty terms and conditions.

Thank you for reaching out, and please don't hesitate to contact us if you have any more questions.

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