



SHELDON ALDRIDGE

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ABOUT ME

I am self-motivated and dependable. I am always open to feedback and taking on new challenges to succeed. I am an aspiring front-end developer. I have developed key communication and problem-solving skills. I am not intimidated by ambiguity and can adapt where needed.

EXPERIENCES

Furnspace 3D (January 2014 – November 2017)

Technical Support Assistant

In this role I gave technical support for the 3D software called InteriCAD T5. I not only gave technical support for the software, but I also gave training as well. I was also responsible for doing internet speed tests for the building, troubleshoot network/internet problems for the tenants that were renting the building.

The Changing Workplace (November 2017 – March 2020)

Helpdesk

In this role I responded electronically to clients' requests via email. I used a ticketing system that would be raised by helpdesk in relation to the clients query I had received via email. I diagnose their issue by doing research with the available information and advising the client what the best course of action would be.

The Changing Workplace (March 2020 – April 2021)

CAFM Co-ordinator

In this role I was accountable for managing the data and drawings using the database and AutoCAD software to complete tasks given from the client in a timely manner and taking an analytical approach to implementing the requested changes from the client.

Get Staffed Up (October 2021 – January 2022)

Junior Developer

I worked as a Junior Developer, the main language I used in the time that I worked there was JavaScript. I worked on a project where I worked with 2 different API's one was Big Query in Google and the other was Zoho which is a CRM system. I used Javascript to connect the 2 databases, count the rows and compare the rows, if the rows do not match send an email notification. I was also responsible to research and write a procedure for Github for the team, along with anything else the department needed research on.

EDUCATION

CodeSpace Academy

Front End Development (Present)

Get Smarter/ University of Cape Town

Certification in UX Design (2020)

Shaw Academy

Professional Diploma in Web Design (2020)

Prestige Academy

Level 4 Pearson BTEC Professional Diploma in 3D Animation (2014)

Edgemoor High School

Matric (2011)

SKILLS

HARD SKILLS

- HTML
- CSS
- Javascript
- Bootstrap

SOFT SKILLS

- Good Communication
 - Adaptability
 - Problem-solving
 - Creativity
 - Interpersonal skills
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ACHIEVEMENTS

- I was able to become a junior developer by teaching myself how to code with no prior degree behind my name
 - Working as a CAFM Co-ordinator I became a valuable team member due to working in Helpdesk at the same company and position the knowledge that some of my team members did not.
 - This achievement is something I did in my own time. I produced quality work for a UK based company in 3D design, which resulted in a building currently being built in the UK, due to the quality of work and customer service I provided to the company, the client came back a few more times to assist them with their goals.
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REFERENCES

The changing workplace:

Drafting Team Lead

Ellison Jordan: 082 757 4965

FurnSpace 3D

Manager

Michelle Peterson: 065 927 4605

FurnSpace 3D

Owner

Steven Harris: 082 445 3246
